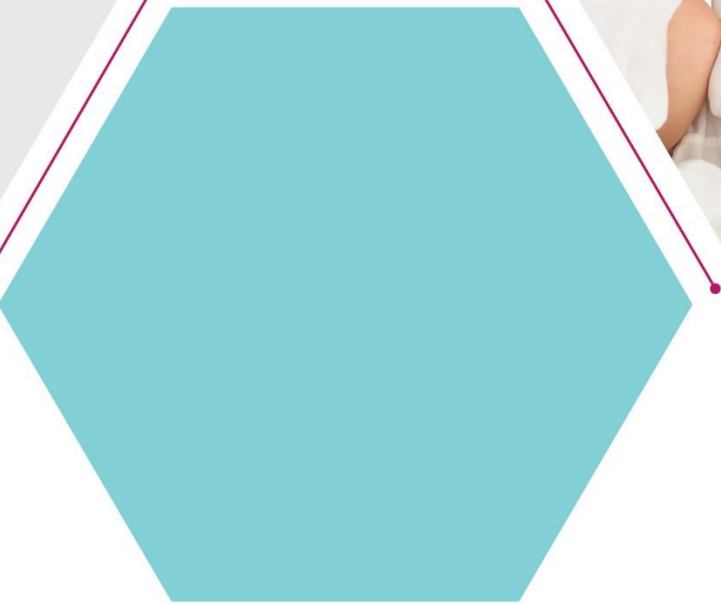


# ANNUAL REPORT 2018



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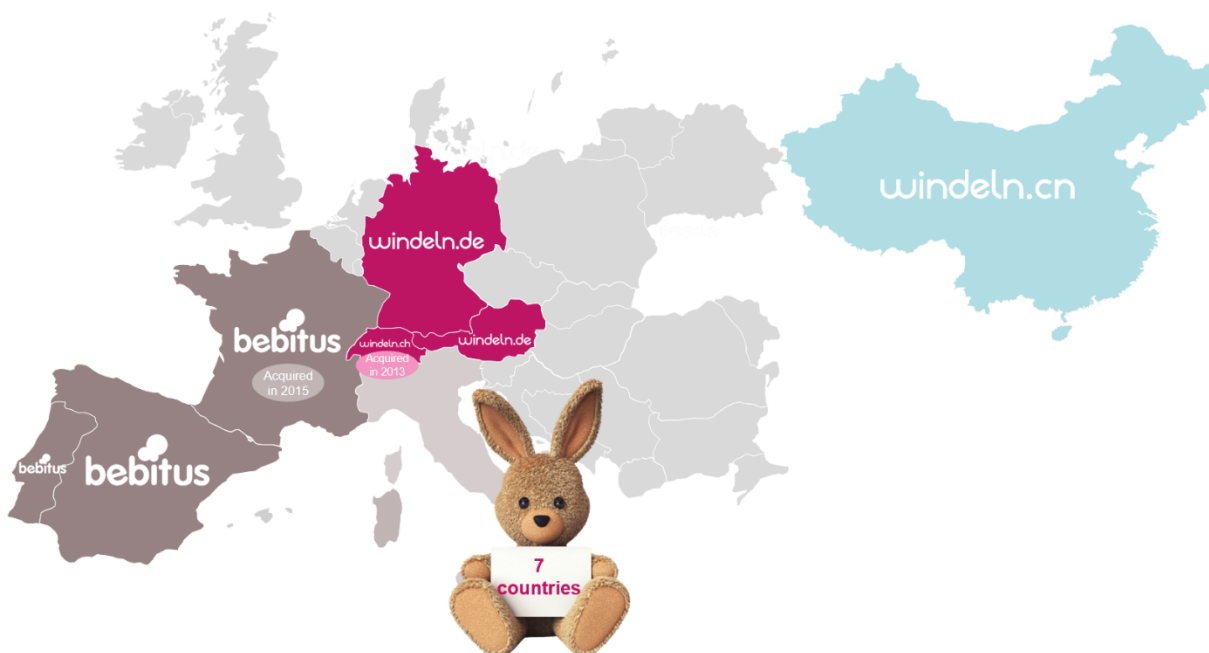
## WINDELN.DE GROUP AT A GLANCE

<b>Performance indicators (continuing operations only)</b>	<b>2018</b>	<b>2017 R</b>	<b>Change</b>
Site visits	41,362,953	75,807,122	-34,444,169
Mobile visit share (as % of site visits)	72.4%	72.6%	-0.2pp
Mobile orders (as % of number of orders)	55.4%	49.8%	5.6pp
Active customers	543,692	859,422	-315,730
Number of orders	1,114,873	1,911,928	-797,055
Average orders per active customer (in number of orders)	2.1	2.2	-0.1
Share of repeat customer orders (as % of orders of last 12 months)	82.6%	76.6%	6.0pp
Gross order intake (in EUR)	100,858,453	177,554,077	-76,695,624
Average order value (in EUR)	90.47	92.87	-2.40
Returns (as % of gross revenues from orders)	3.6%	3.2%	0.4pp
Adjusted marketing cost ratio (as % of revenues)	4.8%	4.8%	-
Adjusted fulfilment cost ratio (as % of revenues)	16.3%	14.9%	1.4pp
Adjusted other SG&A expenses (as % of revenues)	21.6%	17.1%	4.5pp
<b>Earnings position (continuing operations only)</b>			
Revenues (in kEUR)	104,818	188,332	-83,814
Gross profit (in kEUR)	25,667	48,126	-22,459
Gross profit (as % of revenues)	24.5%	25.6%	-1.1pp
Operating contribution (in kEUR)	3,937	10,975	-7,038
Operating contribution (as % of revenues)	3.8%	5.8%	-2.0pp
Adjusted EBIT (in kEUR)	-18,530	-21,319	2,789
Adjusted EBIT (as % of revenues)	-17.8%	-11.3%	-6.5pp
<b>Financial position</b>			
Cash flow from operating activities (in kEUR)	-18,729	-27,963	9,234
Cash flow from investing activities (in kEUR)	1,846	-201	2,047
Cash flow from financing activities (in kEUR)	1,543	3,339	-1,796
Net decrease in cash and cash equivalents	-15,340	-24,825	9,485
Cash and cash equivalents at the end of the period (in kEUR)	11,136	26,465	-15,329
Current time deposits (in kEUR)	-	2,500	-2,500
Total cash and time deposits (in kEUR)	11,136	28,965	-17,829
<b>Other</b>			
Basic earnings per share (in EUR)	-1.22	-1.41	0.19
Diluted earnings per shares (in EUR)	-1.19	-1.29	0.10

pp = percentage points

All performance indicators and the section earnings position include amounts from continuing operations only. Since end of March 2018, Feedo Group qualifies as a disposal group and – after its divestiture – was deconsolidated in August 2018. As a result, Feedo Group is presented as discontinued operation in the consolidated income statement.

## MARKET PRESENCE AND LOCATIONS IN EUROPE AND CHINA



### **Short profile windeln.de**

Since its formation in 2010, windeln.de has developed into one of the leading online retailers of products for babies, toddlers, children and families with a presence in six European countries. Through its Chinese website and flagship store at TMall Global, the company also operates a successful e-commerce business with baby, toddler and family products for customers in China.

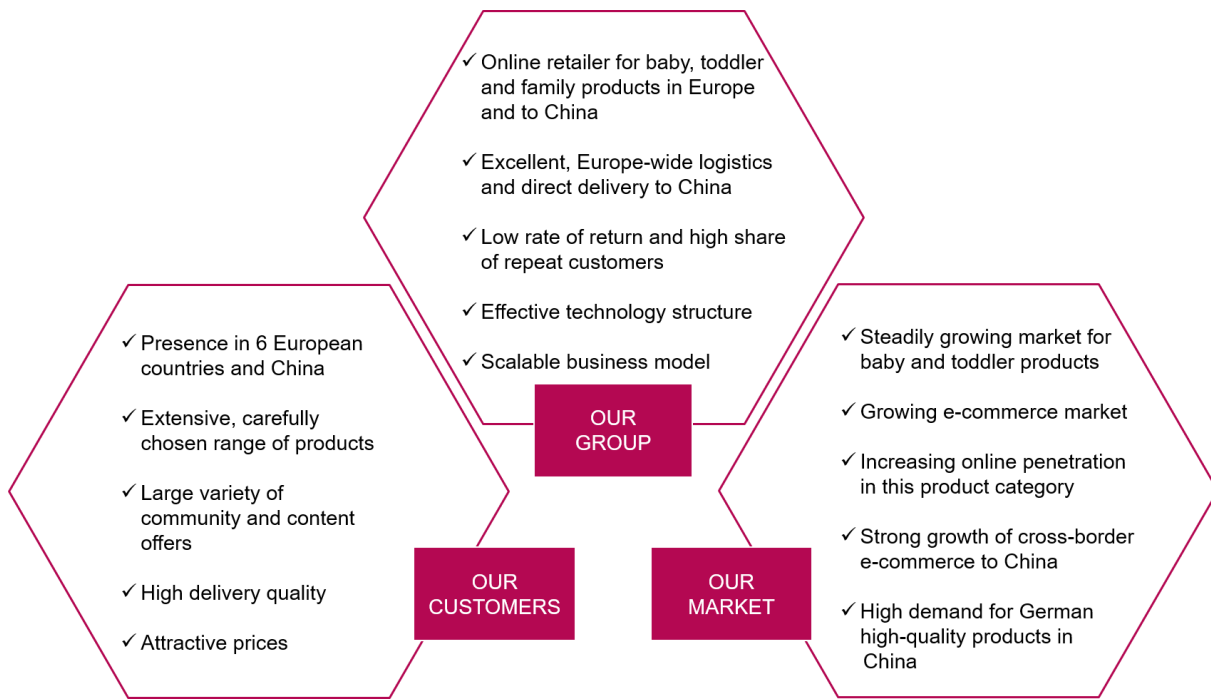
The broad product range is offered through the German shop windeln.de and the international shops windeln.com.cn, windeln.ch, bebitus.com, bebitus.fr and bebitus.pt. The assortment ranges from diapers, baby food and drugstore articles to clothing, toys, prams, furniture and security articles such as car seats for children. Since 2018, the company has also been offering products for older children and parents, i.e. for all family needs. The range now also includes the categories dietary supplements, cosmetics and partnership.

The customers are key priority at windeln.de. In order to provide them with a good shopping experience, the Group's web shops offer their customers free shipping from a minimum order value, for example, as well as a variety of community and content offers, such as online guidebooks, a pregnancy calendar, personal recommendations and competent customer service.

The strategic logistics network consisting of three warehouses in Europe and one in China enables all markets to be served quickly and efficiently.

windeln.de currently has more than 200 employees in Germany and abroad. Since May 6, 2015 windeln.de is listed in the Prime Standard of the Frankfurt Stock Exchange.

Shops: [www.windeln.de](http://www.windeln.de), [www.windeln.ch](http://www.windeln.ch), [www.bebitus.es](http://www.bebitus.es), [www.bebitus.pt](http://www.bebitus.pt), [www.bebitus.fr](http://www.bebitus.fr) and [www.windeln.com.cn](http://www.windeln.com.cn). [windeln.de.tmall.hk/](http://windeln.de.tmall.hk/)



TO THE SHAREHOLDERS





## LETTER FROM THE MANAGEMENT BOARD



(Dr. Nikolaus Weinberger and Matthias Peuckert)

Ladies and Gentlemen,  
Dear Shareholders,

2018 was characterized by change and reorientation. In February 2018, we initiated measures to increase efficiency and profitability, which was the starting point to reorganize our company in many ways. In our opinion, it was necessary to review the strategy, simplify structures and significantly reduce costs. In this context, we made significant progress in streamlining our organization and focusing operations on regions with short and medium-term profitability potential: The local Italian business [pannolini.it](http://pannolini.it) was closed and the divestiture of the loss-making Eastern European subsidiary Feedo completed. The number of employees was also reduced, which was not an easy step for us, as layoffs were also necessary. However, with these measures we were able to significantly reduce selling, general and administrative expenses, which, along with product margin improvements, is an essential lever to reaching break even.

We have driven forward many projects that focused on improving customer experience. For example, we developed the "Storchenbox" for expecting and young parents and integrated a pregnancy calendar into our [windeln.de](http://windeln.de) app. Through the introduction of new tools in the area of pricing and shop search, we have not only received positive customer feedback, but also an improved our company's results.

In Europe, i.e. the DACH region and Bebitus, we focused on extending the customer life cycle by introducing new product categories and starting to offer products for the whole family, including dietary supplements, cosmetic products and partnership articles. In 2018, an important part of the restructuring measures was a careful assortment analysis which led to identification and discontinuation of around 15,000 products with no or only low profitability for the Group. With such assortment analysis, optimized assortment listing rules were introduced at the European level to ensure continued positive development of the Group's profitability. We also reorganized the organizational setup in Europe and hired some valuable additions to our teams, contributing longstanding experience with leading global e-commerce companies. Their main responsibilities include managing the respective country shops.

In China, we faced several challenges in 2018. On the one hand, temporarily tightened border controls in May and June led to delivery delays for Chinese customers and therefore to cancellations and refunds. Product prices were also under pressure as the market was affected by product oversupply in the first quarter. In addition, our Chinese customers held back on large orders as product relaunches from the largest milk powder suppliers were announced for the second half of the year. As a result, revenues in China were significantly lower than in the previous year. In November, due to the lack of revenues and contribution margin from China, we had to postpone our break even target based on adjusted EBIT from early 2019 to early 2020.

We have a positive outlook for 2019. We want to increase our revenues clearly and also in a sustainable and profitable manner. We will further personalize our offerings in Europe and accelerate important processes. In China, we will expand our activities to include other important distribution channels and expand our product range with additional attractive German brands in the coming months. This will also happen by cooperating with carefully selected partners who want to use our infrastructure in and to China.

We are fully committed aiming to the sustainable success of the company. We would like to thank our shareholders, business partners and customers for their trust in our company, their loyalty and their good cooperation. We would be delighted if you would continue to accompany us in 2019.

Last but not least, we would like to express our appreciation to our employees for the achievements of the past year. We would like to thank them sincerely for their extraordinary commitment. We are proud of our colleagues who, despite extensive changes, support us, believe in the vision of our company together with us and work every day to realize it.

Munich, March 2019

Matthias Peuckert

Dr. Nikolaus Weinberger



## REPORT OF THE SUPERVISORY BOARD

Dear Shareholders,

In the financial year 2018, the supervisory board carried out its duties – as prescribed by law, by the articles of incorporation and by the rules of procedure and by the German Corporate Governance Code – actively and with great care, regularly advised the management board on managing the Company and continuously monitored the conduct of business of the Company.

### **Working with the management board**

The supervisory board obtained regular and in-depth reports on the intended business policy, fundamental issues surrounding the financial, investment and personnel planning, the development of business as well as the profitability and liquidity of the Company. The corresponding financial key performance indicators were particularly monitored and controlled closely. In case actual business developments deviated from plans and targets, reasons were explained in detail to the supervisory board and documents were presented which were examined by the supervisory board. In addition, the management board discussed the Group's strategic focus with the supervisory board. The supervisory board was directly involved in all decisions of fundamental importance. Transactions requiring the approval of the supervisory board were explained by and discussed with the management board before any resolution was passed. These discussions took place at the meetings of the plenum and its committees as well as in exchange with the management board outside of meetings. The supervisory board was consulted directly and in due time on all decisions of fundamental importance to the Group. Outside of meetings, the chairperson of the supervisory board was in regular contact with the management board. Additional audit measures, such as the consultation of documents or the commissioning of certain subject experts, were not necessary.

### **Main topics of discussion**

A total of 19 supervisory board meetings took place in the financial year 2018, in the months of January, February, March, April, May, June, July, August, September, October, November and December. Each meeting was attended by all supervisory board members (with the exception of one appointment in January, March, June, July, August and December, in which one member was not available, as well as one appointment in April and June, in which two members were not available); six of those meetings were attended in person and 13 of those meetings were held in conference calls. In addition, nine resolutions were approved by way of circular resolutions.

In a conference call in early January 2018, the Supervisory Board dealt above all with initiatives proposed by the management board relating to the reduction of costs, alternative scenarios to this proposal and financing options. In a further conference call in mid of January 2018, the supervisory board dealt – in detail – with restructuring and financing of the company which were further refined by the management board.

In a conference call early February 2018, the supervisory board approved the capital increase using authorized capital, the closure of the Italian webshop, the beginning of the divestiture process of the Feedo Group and further measures to reduce costs of the company.

At the meeting in March 2018, the supervisory board approved the separate and consolidated financial statements and the respective management reports for the financial year 2017. The auditor, elected at the annual general meeting, Ernst & Young GmbH Wirtschaftsprüfungsgesellschaft, Munich, who attended the meeting as well, reported about the results of its audit in detail. Furthermore, the management board presented the plans for the financial year 2018 and reported the status of cost-cutting and efficiency initiatives. In addition, the supervisory board approved the appointment of Matthias Peuckert as chair of the management board as of May 1, 2018 and agreed to the withdrawal of the founders Alexander Brand and Konstantin Urban as of March 31, 2018.

In a conference call in April 2018, the management board informed the supervisory board about the status of the divestiture process of the Feedo Group. In a further meeting in April 2018, the supervisory board dealt with the financial results of Q1 2018, the development of the China business, the progress of restructuring and the agenda of the Annual General Meeting 2018.

In a conference call early June 2018, the supervisory board dealt with the progress of the divestiture of the Feedo Group. In further conference call in June 2018, the supervisory board addressed the financial position of the company and financing options as well as the divestiture of the Feedo Group. In a meeting at the end of June 2018 following the Annual General Meeting of the company, the newly elected supervisory board was constituted and elected the chairman and the deputy chairman.

At the beginning of July 2018, the supervisory board dealt with the status of the divestiture of the Feedo Group in a conference call. In a further conference call in the mid of July 2018, the supervisory board also dealt with and approved the divestiture of the Feedo Group. In a further conference call at the end of July 2018, the supervisory board intensively dealt with the development of the business and the financial position of the company.

In a conference call early August 2018, the supervisory board addressed strategic and financing options, a risk analysis related to the plan for further business performance and the half year report 2018.

In a conference call in September 2018, the supervisory board discussed the current business and financial position of the company. In a meeting at the end of September 2018, the supervisory board intensively dealt with initiatives to increase revenues of the company and with the development of the share price of the company.

In a conference call in October 2018, the supervisory board dealt with the current business performance, further measures of cost reduction and financing options.

In a meeting at the beginning of November 2018, the supervisory board intensively dealt with the financial position of the company, measures to improve the financial position and several financing options. In a conference call in the mid of November 2018, the supervisory board dealt with available financing options and their potential implementation.

In a meeting in December 2018, the supervisory board addressed the planned Extraordinary General Meeting, the planned capital increase, the planning for business year 2019 and a possible program for key employee participation and retention.

### **Supervisory Board committees and their work**

In order to carry out its tasks efficiently, the supervisory board set up an audit committee and a nomination committee.

During the financial year 2018, the audit committee consisted of Dr. Lange as committee chairman, Dr. Braun as deputy committee chairman and Mr. Schwerdtle. In the reporting year, the audit committee had seven meetings. The chairman of the audit committee also discussed audit-related topics with the auditor outside of meetings and without the attendance of the management board.

The focus of the meeting in March 2018 was the discussion of the consolidated and separate financial statements of the Group respectively the Company, the recommendation of the approval of the annual financial statements and the proposal for the election of Ernst & Young GmbH Wirtschaftsprüfungsgesellschaft, Munich, as auditor and Group auditor of financial year 2018. Furthermore, the ongoing business development, the risk management report and the result of the audit performed by the German Financial Reporting Enforcement Panel (Deutsche Prüfstelle für Rechnungslegung (DPR)) were discussed.

At the meeting in May 2018, the focus was on the financials of Q1 2018, the annual audit of Feedo and the planned liquidation of the companies windeln.ch AG and pannolini.it srl.

In a constituting meeting in June 2018 following the Annual General Meeting 2018, the committee elected the chairman and the deputy chairman.

In a meeting in July 2018, the committee discussed the financial and liquidity position and the resulting obligations for the management and supervisory board as well as priority areas of the company in the upcoming months.

In September 2018, the committee discussed several accounting topics and the progress of risk reducing measures identified in the risk management report.

In a meeting in mid of November 2018, the financials of Q3 2018 were discussed. In addition, further financing of the company and a possible change of the auditor for the business year 2019 and thereafter were discussed. In a further meeting at the end of November 2019, the audit of the financial statements 2018, the status of the preparations of the capital decrease and increase as well as the liquidity plan were discussed.

After each audit committee meeting, the chairman of the audit committee briefed the full supervisory board in detail about the topics of deliberation and the conclusions of the audit committee meetings.

Until the Annual General Meeting 2018, the nomination committee consisted of Mr. Schwerdtle, Dr. Braun as his deputy and Dr. Lange. After the Annual General Meeting 2018, the nomination committee consisted of Dr. Braun (chairman), Mr. Schwerdtle (deputy chairman) and Mr. Jakopitsch. The nomination committee met four times in the reporting year 2018.

At the first meeting of the year, in March 2018, the nomination committee addressed the bonuses of the management board for 2017, a possible adjustment of the LTIP program due to a changed company strategy and a proposal to grant share options and RSUs in LTIP. In addition, the committee addressed the development of employee numbers and the coming election of members of the supervisory board at the Annual General Meeting 2018. In a further meeting in March 2018, the committee dealt with the proposal of the committee to the supervisory board regarding the coming election of members of the supervisory board.

In a constituting meeting in June 2018 following the Annual General Meeting 2018, the nomination committee dealt with the termination agreement with member of the management board Jürgen Vedie.

## **Corporate Governance**

The supervisory and management boards act in awareness that good corporate governance is in line with the interest of the shareholders and capital markets constitutes an important basis for the success of the Group.

In June 2018, the supervisory and management boards issued a joint declaration of conformity regarding the recommendations of the Government Commission pursuant to Sec. 161 German Stock Corporation Act (AktG) and made it permanently available on the website of the Group ([www.corporate.windeln.de](http://www.corporate.windeln.de)). The implementation of the German Corporate Governance Code is reported separately in this Annual Report.

In the reporting year, there were no conflicts of interest involving management or supervisory board members that would require immediate disclosure to the supervisory board and disclosure to the annual general meeting.

## **Audit of the separate and consolidated financial statements**

During the meetings of the audit committee and the supervisory board on March 15, 2019, the annual financial statements and audit reports, in particular the separate annual financial statement of windeln.de SE pursuant to German statutory regulations for financial year 2018 as well as the consolidated annual financial statement of the Group pursuant to International Financial Reporting Standards (IFRS) for fiscal year 2018 as well as the respective management reports for financial year 2018 were discussed in detail. The auditor's reports, windeln.de SE's annual financial statements for the financial year 2018, the Group's annual financial statements for the financial year 2018 and the respective management reports, in each case in the version as prepared by the management board, had been submitted to the audit committee and the supervisory board in due time and were duly examined by both. The auditor, Ernst & Young GmbH Wirtschaftsprüfungsgesellschaft, Munich, had audited the annual financial statements together with the bookkeeping system. There are no concerns about the independency of the auditor. The auditor has concluded that the separate financial statements of windeln.de SE and the consolidated financial statements of Group in accordance with the accounting rules and regulations present a true and fair view of the net assets, financial position, results of operations, and cash-flows of windeln.de SE and the Group. The auditor has issued the final conclusions of the audits with unqualified opinions. As part of assessing the risk management system, the auditor also concluded that the management board has taken the steps required by Sec. 91 (2) AktG to identify, at an early stage, developments jeopardizing the continuation of the Group. When the audit committee and supervisory board deliberated the separate and consolidated financial statements, representatives of the auditor were present who reported on the significant findings of the audit and were available to take the supervisory board's questions.

Based on the final conclusions of the audit committee's examination and based on the supervisory board's own examination, the supervisory board concurred with the auditor's final conclusions and determined that no objections are to be raised. The supervisory board approved the separate and consolidated financial statements and the respective management report for the financial year 2018 by means of a circular resolution on March 15, 2019. The financial statements of windeln.de SE are thus ratified.

## **Changes in the management and supervisory board**

The composition of the management board changed in the financial year 2018 as follows: As of March 31, 2018, the members of the management board Mr. Alexander Brand and Mr. Konstantin Urban retired from the management board of the company. As of May 1, 2018, Mr. Matthias Peuckert was appointed as a member and the chairman of the management board. Finally, Mr. Jürgen Vedio retired from the management Board as of September 30, 2018

The composition of the supervisory board of the Company changed in the financial year 2018 as the term of all the members of the supervisory board expired with the termination of the Annual General Meeting on June 25, 2018. Mrs. Petra Schäfer and Mr. Nenad Marovac did not stand for election again; Mrs. Hanna Eisinger and Mr. Clemens Jakopitsch were newly elected to the supervisory board.

On behalf of the supervisory board, I would like to sincerely thank the management board and all the employees of the windeln.de Group for their immense personal dedication and their contribution to the financial year 2018.

Munich, March 2019

On behalf of the supervisory board

Willi Schwerdtle, chairman of the supervisory board

## COPROPRATE GOVERNANCE STATEMENT AND REPORT

windeln.de is convinced that good and transparent corporate governance that meets national and international standards is a key factor in the Company's long-term success. Corporate governance is therefore part of windeln.de's philosophy and a requirement for all operating segments. The management board and supervisory board consider themselves obliged to using a responsible and long-term corporate governance system in order to safeguard the existence of the Company and provide sustainable added value. In this report, the management board reports –at the same time for the supervisory board – on the management of the Company pursuant to no. 3.10 of the German Corporate Governance Code (GCGC) as well as pursuant to Secs. 289a, 315 (5) German Commercial Code (HGB).

### 1. Declaration by the management board and supervisory board of on the "Government Commission German Corporate Governance Code" pursuant to Sec. 161 German Stock Corporation Act (AktG)

windeln.de aims to confirm the trust placed in it by investors, financial markets, business partners, employees and the public and enhance corporate governance in the Group. The management board and supervisory board focused extensively on meeting the requirements of the German Corporate Governance Code (GCGC) in financial year 2018. The following declaration of conformity was issued in March 2019:

The last declaration of conformity pursuant to section 161 AktG regarding the recommendations of the "Government Commission German Corporate Governance Code" (hereinafter the "Code") was made in June 2018. The following declaration is based on the Code in its version of February 7, 2017 as published in the official section of the Federal Gazette (Bundesanzeiger) on April 27, 2017.

The management board and the supervisory board of windeln.de SE declare that windeln.de SE has, since the publication of the last annual declaration of conformity in June 2018, acted in conformity with the recommendations of the "Government Commission German Corporate Governance Code" and here after will act in conformity with it, in each case with the following exceptions:

- Nos. 4.2.4 and 4.2.5: According to the Code's recommendations, the compensation of the members of the management board shall be disclosed by name, divided into fixed and variable components as well as fringe benefits. These recommendations are not complied with because the shareholders' meeting of the Company held on April 21, 2015 resolved that the compensation of the members of the management board shall not be disclosed by name in the annual consolidated financial statements of the Company to be prepared for the fiscal years 2015 up to (and including) 2019 in accordance with Sections 286 para. 5, 314 para. 2 sentence 2, 315a para. 1 of the German Commercial Code (Handelsgesetzbuch - HGB). For the duration of this "opt-out" resolution, the Company will abstain from including the disclosures recommended under No. 4.2.5 para. 3 of the Code in the Company's compensation report.
- No. 5.4.6 para. 3: According to the Codes recommendation, the remuneration of supervisory board members as well as possible remuneration for services rendered personally by supervisory board members shall be disclosed individually in the notes to the financial statements or the management report, classified by remuneration components. This was and is not complied with. The remuneration of the supervisory board resolved upon by the General Meeting and the expenditure for the fiscal year are disclosed in the compensation report as part of the consolidated annual report aggregated and not separately on an individual basis and not classified by remuneration components. The management board as well as the supervisory board think that the information provided fulfil the legal requirements and convey a sufficiently detailed picture.

Pursuant to Sec. 161 (2) German Stock Corporation Act (AktG), the declaration of conformity is permanently available to shareholders and all other interested parties under the section Corporate Governance on the Company's website.

### 2. Disclosures on coprorate governance practice

The efficient structures and processes in the windeln.de Group guarantee responsible management that is geared towards adding sustainable added value and is focused on shareholder rights. Openness and transparency are always the top priorities in corporate communication. This is a key requirement in maintaining and increasing the trust placed in windeln.de by our investors, our employees and the public. As windeln.de SE is a European online company with registered office in Munich, the German stock corporation, co-determination and capital market law, the articles of incorporation and bylaws and the corporate governance code implemented to meet the individual needs of the Company are the foundations for establishing the management and monitoring structure in the Group. These principles are also applied in the remaining group companies in addition to applicable local regulations.

The social and ethical responsibility of the windeln.de Group is defined – amongst others - in the code of conduct, which applies to all employees of the Group. windeln.de has established a risk management system – applied in the parent company of the Group as well as in the remaining Group companies - to identify, control and monitor risks and opportunities at an early stage. The continuous improvement of the instruments used in the risk management system aims to ensure that risks and opportunities (including potential compliance risks) are identified and managed in a uniform way throughout the Group. All employees of the windeln.de Group are obliged to act risk-aware and

avoid any risks that could endanger the ability of the Company to continue as a going concern. In addition, communication lines – with the option of anonymity – are in place to report any assumed breaches of compliance. The management board is responsible overall for the functioning of the risk management system at windeln.de SE and the Group, while the supervisory board is responsible for monitoring its effectiveness.

The declaration including disclosures on corporate governance practices is available on the Company's website (<https://corporate.windeln.de>).

### 3. Working practices of the management board and supervisory board

The management structure of windeln.de is primarily determined by the corporate law requirements environment. In addition, windeln.de SE as a European stock corporation, is subject to the special European SE regulations as well as the German SE implementation act. Choosing the dual management and control structure (management board and supervisory board), key elements of German corporations are also applicable to windeln.de SE. The management board is responsible for managing the Company at its own responsibility. The supervisory board advises the management board and monitors its management activities.

The management board and supervisory board work closely together in the interests of the Company. Their mutual aim is to sustainably increase its corporate value. The management board regularly reports to the supervisory board in a timely manner and in detail on issues of relevance for the Company concerning strategy, planning, the development of business, the risk position, risk management and compliance. Deviations from objectives and planning are explained to the supervisory board and its committees. The Group's strategic focus and direction is also coordinated and discussed with the supervisory board.

#### **The management board of windeln.de SE**

As of December 31, 2018, the management board of windeln.de SE consisted of two management board members (thereof one chairman) They each have their own management board function, which comprise the individual executive portfolios.

The windeln.de Group is managed by the management board of the parent company, windeln.de SE. All management functions are bundled here. One of the main tasks of the management board is to define the Company's strategy, responsibilities and risk management. The management board is also responsible for preparing the separate, consolidated and interim financial statements as well as for establishing and monitoring a risk management system.

All members of the management board hold joint responsibility for the management of the Company and keep each other informed of any significant event and transaction. The management board's rules of procedure govern the allocation of duties among the management board members as well as the resolution procedure. Specifically, the catalogue of information and disclosure requirements are defined as well as the matters that require the approval of the supervisory board.

#### **The supervisory board of windeln.de SE**

As of December 31, 2018, the supervisory board was made up of the following six members, all of whom were elected by the general meeting: Mr. Willi Schwerdtle (chairman), Dr. Christoph Braun (deputy chairman), Dr. Edgar Carlos Lange, Mr. Tomasz Czechowicz, Mrs. Hanna Eisinger and Mr. Clemens Jakopitsch. At the annual general meeting on June 25, 2018, Mrs. Hanna Eisinger and Mr. Clemens Jakopitsch were elected as successors of Mrs. Petra Schäfer and Mr. Nenad Marovac. Mrs. Schäfer and Mr. Marovac did not participate in the elections at their own request. The supervisory board as a whole has excellent knowledge of the e-commerce business. The supervisory board considers all members of the supervisory board to be independent according to No. 5.4.2 sentence 2 of the code.

All supervisory board members have the same terms of office that end with the 2021 annual general meeting.

The supervisory board monitors and advises the management board on the conduct of its business. It reviews the financial statements, the management report and the proposal for the appropriation of net retained profit as well as the consolidated financial statements and group management report. Taking into account the audit reports of the auditors of the financial statements, it ratifies the financial statements of windeln.de SE and approves the consolidated financial statements as well as the management reports. The supervisory board is also responsible for appointing the members of the management board and preparing and concluding contracts of employment with members of the management board. The supervisory board discusses the development of business and planning with the management board, as well as the corporate strategy and its implementation, at regular intervals. In the context of the strategic evaluation of the Company, the risk management and the reporting system, the management board communicates with the entire supervisory board, and not just with the chair of the supervisory board, as this would be less efficient.

The supervisory board has set its own rules of procedure. These define the tasks, obligations and internal order of the supervisory board and also include more detailed regulations on the duty of confidentiality, on dealing with conflicts of interest as well as the formation and work of the committees. The supervisory board holds at least two meetings per six-month period. Resolutions of the supervisory board may also be passed outside meetings, specifically in writing, by fax or by e-mail.

In order for the supervisory board to be able to perform its tasks in an optimal way, the supervisory board's rules of procedure provide for two standing committees. The work of the committees is regularly reported to the supervisory board.

The main task of the audit committee is to support the supervisory board in meeting its control obligation in terms of the correctness of the separate and consolidated financial statements, the work of the auditor as well as the internal control functions, especially risk management. The audit committee included Dr. Lange (committee chairman), Dr. Braun (deputy committee chairman) and Mr. Schwerdtle in the reporting year. In his role as financial expert, the chairman of the audit committee holding the position in the reporting period, Dr. Lange, meets the requirements in terms of his independence and knowledge of the areas of financial reporting and auditing.

The nomination committee prepares suggestions for the nomination of supervisory board members to be presented to the general meeting; it also examines the remuneration structure of the management board and other management positions at windeln.de in accordance with the mandate given by the supervisory board. Until the Annual General Meeting on June 25, 2018, the nomination committee was made up of Dr. Braun (committee chairman), Mr. Schwerdtle (deputy committee chairman) and Mr. Lange. Afterwards, the nomination committee was made up of Dr. Braun (committee chairman), Mr. Schwerdtle (deputy committee chairman) and Mr. Clemens Jakopitsch.

Committees of the supervisory board as of December 31, 2018

Audit committee: Dr. Edgar Carlos Lange (committee chairman)  
Dr. Christoph Braun (deputy committee chairman)  
Mr. Willi Schwerdtle

Nomination committee: Dr. Christoph Braun (committee chairman)  
Mr. Willi Schwerdtle (deputy committee chairman)  
Mr. Clemens Jakopitsch

Considering the German Corporate Governance Code, the supervisory board set targets relating to its composition. The supervisory board aims at a composition which considers the special needs of the Company and ensures that the management board is supervised, monitored and advised in a competent and qualified manner. The nominees proposed for election to the supervisory board should – on basis of their knowledge, skills and professional experience – be able to carry out the tasks entrusted to them properly. In addition, every member ensures available time sufficient to fulfil their duties. The supervisory board set the following material objective targets: The members of the supervisory board may not assume mandates in boards of or advising activities to competitors of the Company; considering the international focus of the Company, it shall be made sure that four board members have extensive international experience; the supervisory board shall especially ensure diversity when proposing new members; the supervisory board shall comprise at least one female member; the supervisory board shall consist of at least three independent members; members of the supervisory board shall generally not serve on the board for more than 12 consecutive years; not more than two former members of the management board of windeln.de SE shall be members of the supervisory board; candidates for the supervisory board should generally not be older than 72 years at the time of their election by the general meeting; the most important criterion for the appointment to the supervisory point is the qualification of the nominee. These targets relating to the composition of the supervisory board are fully achieved.

#### **Regulations in accordance with Sec. 76 (4) and Sec. 115 (5) AktG**

The "law on gender equality in managerial positions in the private and public sector" dated April 24, 2015 and which came into effect as of May 1, 2015 requires windeln.de SE to define targets for the female representation quota in the supervisory board and management board and in the two management levels below the management board. The targets are defined by the supervisory board for the supervisory board and management board, and by the management board for the two management levels below the management board.

In 2017, the supervisory board (relating to the composition of the supervisory board and management board in accordance with Sec. 111 (5) AktG) and the management board (relating to the composition of the other management levels in accordance with Sec. 76 (4) AktG) set new targets for the quota for female representation in the respective boards, committees and management levels with an implementation deadline by June 30, 2022:

<b>Level</b>	<b>Quota</b>
Supervisory board	20%
Management board	20%
First management level	30%
Second management level	30%

The Company is also aiming for women to join the management board in the medium term.



## 4. Additional disclosures on corporate governance

### **Shareholders and general meeting**

Shareholders may exercise their rights at the general meeting and exercise their voting rights there. Each share carries one vote. There are no shares with multiple voting rights or preferential voting rights or maximum voting rights. The annual general meeting, where the management board and supervisory board give account on the past financial year, is held once a year. The shareholders have the opportunity to exercise their voting rights at the general meeting in person or by a proxy of their choice or by a proxy appointed by the Company who is bound to follow instructions.

The management board presents the separate and consolidated financial statements to the general meeting. The general meeting decides on the appropriation of any net retained profit and resolves on the exoneration of the management board and supervisory board as well as the election of the auditors. Where necessary, the general meeting resolves on amendments to the Company's articles of incorporation and bylaws, elects the members of the supervisory board and resolves on other items in the agenda requiring resolutions.

### **Systematic risk management**

Thanks to its established internal control system, the Company is able to recognize any business and financial risks at an early stage in order to be able to take corresponding countermeasures. This control system is designed in such a way that risks can be promptly monitored and it can be ensured that all business transactions are correctly accounted for; this system is also designed in such a manner that there is always reliable data on the financial situation of the Company.

### **Transparency**

Shareholders, financial analysts, shareholders' associations, the media and the interested public are given regular timely updates on the situation of the Company as well as on significant changes to the business. This guarantees the greatest possible level of transparency. The objective is to further expand the trust placed by investors in the value potential of windeln.de SE. Relevant events are disclosed on an ongoing, timely and reliable basis. Insider information that directly affects the Company is published without delay by the Company in accordance with the statutory requirements. Discussions are held regularly with private and institutional investors at the general meeting and capital market events such as roadshows and conferences. In line with the principle of fair disclosure, all shareholders and key target groups are treated the same in terms of information relevant for valuation. Information on significant new circumstances are made available to the broader public without delay.

The Company's website, <http://corporate.windeln.de>, serves as a central platform for publishing current information about the Company. Financial reports, presentations from analysts and investor conferences as well as press releases and ad hoc announcements about the Company are also available there. Dates of key annual publications and events (for example, annual report, interim reports, general meeting, etc.) are released with sufficient notice. Notifications of securities transactions that must be reported by members of the management board and supervisory board of windeln.de SE as well as by related parties (directors' dealings) can also be found on the website <http://corporate.windeln.de>, which are published immediately after the corresponding notification is received. The same applies for voting rights announcements submitted in accordance with Sec. 21 et seq. WpHG.

### **Financial reporting and annual audit**

Financial reporting is performed at group level in accordance with the International Financial Reporting Standards (IFRS) and the separate financial statements in accordance with local GAAP (HGB). Reporting follows the statutory and stock exchange obligations with the separate and consolidated financial statements as well as an interim report for the first half of the year and quarterly statements for the first and third quarter of the year. The annual report and internet presence are – in line with international standards – also available in English; the annual report and interim reports can be found on the Company website <http://corporate.windeln.de>. The consolidated financial statements are prepared by the management board and audited by the auditor as well as the supervisory board. The auditor was Ernst & Young GmbH Wirtschaftsprüfungsgesellschaft, appointed by the Annual General Meeting on June 25, 2018. The auditor issued a declaration of independence to prove to the supervisory board its independence. The auditor took part in the both the meetings of the audit committee and the supervisory board on March 15, 2019 to discuss the 2018 separate and consolidated financial statements; in particular, the auditor reported to the audit committee and supervisory board the results of the audit of the separate financial statements and management report of windeln.de SE as of December 31, 2018 (HGB) as well as the consolidated financial statements and group management report of windeln.de SE as of December 31, 2018 (IFRS). It was agreed with the auditor of windeln.de SE that the chair of the supervisory board would be informed without delay of any reasons for disqualification or any factors affecting impartiality if they arise during the audit, unless they are remedied immediately. Relationships to shareholders that qualify as related parties as defined by the underlying accounting provisions are explained in the consolidated financial statements.

### **Remuneration of the management board and the supervisory board**

The basics of remuneration of members of the management board and supervisory board are explained in detail in the remuneration report. The remuneration of members of the management board is presented according to the statutory requirements, especially broken down into non-performance-based (fixed salaries and fringe benefits) and performance-based components (variable annual bonus) as well as

components with long-term incentives. The remuneration of the supervisory board was defined by the general meeting and is also presented in the remuneration report. The remuneration report is part of the notes to the consolidated financial statements and is published in the annual financial report.

### **Stock option plans and securities based incentive systems**

A remuneration structure was introduced for selected senior management employees for the first time in financial year 2011, which includes a long-term, performance-based variable remuneration component in the form of virtual stock options that were converted into physical stock options during the IPO. In addition, a long-term, performance-based variable remuneration component based on the long-term incentive program ("LTIP") of windeln.de SE was launched in financial year 2015. The performance-based variable remuneration component was extended in 2017 and adjusted to the amended strategy of the company in 2018. The details of this can be found in the notes to the consolidated financial statements of the windeln.de SE Group.

### **Directors' Dealings and shareholdings of members of the management board and supervisory board**

Art. 19 of the market abuse regulation ("Marktmissbrauchsverordnung"; "MAR") requires key management personnel at windeln.de SE as well as closely related parties to announce any transactions with shares in windeln.de SE or related financial instruments within three business days. In 2018, following transactions were reported to windeln.de SE:

<b>Company / Person</b>	<b>Financial instrument</b>	<b>Transaction type</b>	<b>Price (in EUR)</b>	<b>Volume (in EUR)</b>	<b>Date</b>
Gut Vermögensverwaltungs GmbH / Konstantin Urban	Share DE000WNDL1J7	Purchase	1.98	49,998.96	February 6, 2018
Dr. Nikolaus Weinberger	Share DE000WNDL1J7	Purchase	1.98	33,333.30	February 6, 2018
ABrand Management GmbH / Alexander Brand	Share DE000WNDL1J7	Purchase	1.98	9,999.00	February 6, 2018
Jürgen Vedio	Share DE000WNDL1J7	Purchase	1.98	33,333.30	February 6, 2018

## THE WINDLEN.DE SE SHARE

### **Capital market environment**

After the outstanding year of 2017, the international stock markets continued their rally in the new year for some time and ensured a successful stock market launch. Worries about interest rates brought an abrupt end to the record rally in February and led to a wave of profit-taking. A brief recovery phase on the financial markets was slowed throughout the year by negative issues. The focus was repeatedly on the ongoing trade dispute between the USA and China, followed by political issues such as the Syrian crisis, the elections in Italy and the government crisis in Spain. Here, too, the debate on asylum policy temporarily dampened the interest to buy. Comments by ECB President Mario Draghi that growth in Europe may have seen its peak weighed on the euro. The economic data showed a mixed picture overall, but became increasingly cloudy towards the end of the year.

The downward trend accelerated again towards the end of the year. The continuing tightening of the monetary policy of the major central banks, the worldwide clouding of sentiment indicators and the quarterly reports of companies with cautious outlooks, worried investors. In addition, the budget dispute between the EU and Italy and the unresolved Brexit issue weighed on the mood of the stock markets. Growing economic scepticism of many market participants, as well as statements by central banks, had recently led to doubts being expressed about the interest rate signals from the Fed and the ECB for 2019. The balance of the major indices for 2018 was also sobering. The SDAX came last with a loss of 20%, closely followed by the DAX with a minus of 18.26% and the MDAX with a minus of 17.61%. Technology stocks did not survive their rally until the end of the year and finally had to bow to the bad mood on the stock markets. The balance sheet of the TecDAX was also disappointing with a minus of 3.12% over the year.

Especially small and medium-sized companies are suffering more from an economic downturn than large, more diversified companies.

### **The windeln.de share**

The share of windeln.de SE has been traded on Frankfurt Stock Exchange in the Prime Standard since May 6, 2015. On the first trading day of the of the past financial year, the closing price was EUR 1.92 (figures based on XETRA). The year high was reached at EUR 2.70 in the first quarter on January 11, 2018. The lowest price was observed December 18, 2018 at a price of EUR 0.15. Towards the last trading day of the year the price closed at EUR 0.17 on December 28, 2018.

### **Basis data (as of December 31, 2018)**

WKN	WNDL11
ISIN	DE000WNDL110
Stock exchange abbreviation	WDL-DE
Industry	E-Commerce
Trading segment	Regulated Market (Prime Standard)
Designated Sponsor	Pareto Securities
Initial listing	May 6, 2015
Type of share	No-par value bearer shares
Number of shares as of January 1, 2018	28,472,420
Number of shares as of December 31, 2018	31,136,470
Share price as of January 2, 2018*	EUR 1.92
High for the period on January 11, 2018	EUR 2.70
Low for the period on December 18, 2018	EUR 0.15
Share price as of December 28, 2018*	EUR 0.17

\* XETRA-Closing price

### **Research Analysts**

<b>Institute</b>	<b>Analyst</b>
Montega AG	Frank Laser

## **Capital measures and market capitalization**

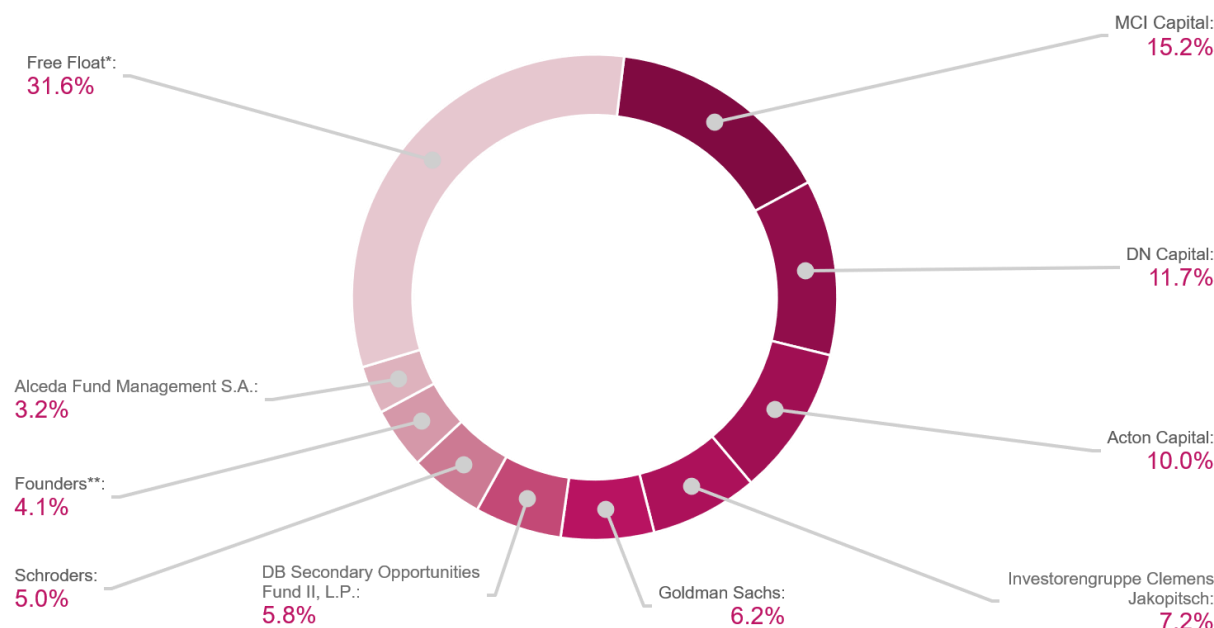
The number of windeln.de SE shares at the beginning of 2017 was 28,472,420.

On February 10, 2018 a capital increase was registered, which increased the share capital of windeln.de SE by EUR 2,628,323.00 to a total of EUR 31,100,743.00. The shares were placed at a price of EUR 1.98, so that the Company received gross proceeds of approximately EUR 5,204,080 from the issue. This capital measure is attributable to a capital increase with the exclusion of subscription rights from the authorized capital.

With the entry in the commercial register on June 28, 2018 the share capital of windeln.de SE was increased by a further EUR 35,727.00 to a total of EUR 31,136,470.00. This capital measure is due to a capital increase with exclusion of the subscription rights from the authorized capital. 35,727 subscription rights from the stock option programs VSOP 1 and 2 were exercised at an issue price of EUR 1.05 per share.

On the basis of the 31,136,470 shares outstanding, the market capitalization as at 31 December 2018 was EUR 5.3 million.

## **Shareholder structure and free float**



As of December 31, 2018

*Disclaimer: The shareholder structure pictured above is based on the published voting rights announcements and company information. windeln.de SE assumes no responsibility for the correctness, completeness or currentness of the figures. Total number of shares: 31,136,470*

\*Free float according to the definition of Deutsche Börse: 31.6%

\*\* Aggregate shareholding of the founders Alexander Brand & Konstantin Urban

## **Investor Relations (IR)**

The management of windeln.de SE sets high priority to an intensive dialogue with the capital market and attaches great importance to regular and transparent communication with the shareholders and stakeholders of the company. It is the ultimate goal to communicate the latest Company development in a timely manner. To ensure this, windeln.de relies on the regular publication of Company-relevant reports, comprehensive financial reporting, and especially on the permanent personal contact with investors, analysts, journalists and the interested public.

In the past year, a regular exchange between investors and management board took place in the context of roadshows, capital market conferences, individual meetings and numerous telephone conferences. The investor meetings carried out in 2018 led the management of the Company to Frankfurt, Hamburg, London and Munich. windeln.de also participated in numerous investor conferences: Goldman Sachs Small- and Mid-Cap Symposium, DVFA Spring Conference, Commerzbank Sector Conference, Zürcher Capital Market Conference, German Corporate Conference and the Equity Forum of Deutsche Börse.

In addition, in October 2018, research analysts and other relevant capital market participants had the opportunity to better get to know windeln.de at a Capital Markets Day in the Company's headquarter in Munich. On the occasion of the publication of annual and quarterly results, telephone conferences and webcasts were held for shareholders, research analysts and other capital market participants. The

corresponding presentations and recordings of the webcasts are available on the Company's website in the Investor Relations section. The management and the Investor Relations department were available to interested parties for questions and personal discussions.

For investors, analysts and the interested public, the website <https://corporate.windeln.de/> provides further information that is constantly updated. In addition to the financial reports, mandatory reports and corporate news, visitors to the website will find the latest version of the Company presentation as well. Further, there is the possibility to register for an electronic mailing list in order to be supplied promptly and directly with important corporate news.

#### **Financial calendar**

Publication of full year 2018 results	March 20, 2019
Publication of first quarter results 2019	May 8, 2019
DVFA Spring Conference (Small- & Mid Cap)	May 2019
Annual General Meeting 2019	June 6, 2019
Publication of first quarter results 2019	August 8, 2019
Publication of nine months results 2019	November 13, 2019

#### **Investor Relations Contact**

Sophia Kursawe  
E-Mail: [investor.relations@windeln.de](mailto:investor.relations@windeln.de)

GROUP MANAGEMENT REPORT AS OF DECEMBER 31, 2018





## 1. Fundamental information about the Group

### 1.1. Group business model

Since its formation, the windeln.de SE Group ("windeln.de" or the "Group") has become one of Europe's leading online retailers for baby, toddler and children products. The parent company, windeln.de SE, was founded in 2010 and has its registered office in Munich, Germany.

The Group works with around 450 suppliers in order to offer its clients a large selection of products through the webshops windeln.de, windeln.ch and our shops in Southern Europe, bebitus.com, bebitus.pt and bebitus.fr, which they can order from the comfort of their homes. Products range from diapers, baby nutrition and drugstore products to clothing, toys, strollers, furniture and safety products, such as car seats. Since 2018, products are offered for older children and parents, i. e. for general family needs. Meanwhile, the assortment also comprises the categories dietary supplements, cosmetics and partnership.

windeln.de also serves customers in China through its website "windeln.com.cn". Furthermore, through a flagship store, the Group has been present on the Chinese online platform Tmall Global ("windelnde.tmall.hk") since 2016.

In August 2018, windeln.de sold its shares of Feedo Group that had operated the webshops feedo.cz, feedo.pl and feedo.sk.

Currently, windeln.de supplies its customers from five warehouses (Großbeeren near Berlin/Germany; Uster/Switzerland; Barcelona/Spain; Frankfurt am Main/Germany and Guangzhou/China). This fulfilment network offers the possibility to serve all markets efficiently. Furthermore, the Group runs a retail shop in Grünwald near Munich/Germany. Additionally, Feedo Group had operated an own warehouse in Prague/Czech Republic.

The customers are the top priority for windeln.de. To be able to guarantee a positive shopping experience, the Group's webshops offer customers free delivery with a certain minimum order as well as a range of community and content offers, e. g. online advice, a pregnancy calendar, personal recommendations and a competent customer service.

#### 1.1.1. International development

##### **Europe**

After the success in Germany, windeln.de started its deliveries to European countries in 2011. In 2013, the online shop "www.windeln.ch" went live. The web shops kindertraum.ch and toys.ch were also acquired at the end of 2013. In 2015, Italy was established as a market in Southern Europe by founding the pannolini.it S.r.l. The acquisition of Bebitus Retail S.L. in 2015 (now Bebitus Retail S.L.U.; hereinafter referred to as "Bebitus") added the Spanish, Portuguese and French markets. In 2015, Feedo Sp o.o. and its subsidiaries (hereinafter referred to as the "Feedo Group") were also acquired in Eastern Europe, covering the Czech Republic, Poland and Slovakia.

As part of the efficiency and profitability measures initiated in February 2018, the management board decided to close the loss-making Italian pannolini.it business in February 2018. Italian customers will continue to be able to order via our German webshop and will thus continue to be supplied as customers. At the same time, the management board decided to sell the loss-making Eastern European Feedo Group. The divestiture process was completed in August 2018.

In the remaining six European shops (Germany, Austria, Switzerland, Spain, Portugal and France), windeln.de offers country-specific websites and a local product range to meet the specific needs of each region.

The webshops kindertraum.ch and toys.ch were closed in 2018 in order to achieve a uniform brand presence in Switzerland and to leverage efficiency potential. Customers are directed to our webshop windeln.ch, which offers the same product portfolio.

There is substantial growth potential in the existing international markets due to the lower market share of the Group compared to Germany and the lower online share of the baby, children's and family products market.

##### **China**

Since 2012, windeln.de has also been active in the Chinese cross-border e-commerce market, where foreign baby products are also sold to customers in China. Scandals in the past about contaminated milk powder produced in China have led to great mistrust in domestic Chinese products. As a result, German products particularly from this category gained in importance in China, which makes the offer of windeln.de very attractive for Chinese customers. In recent years, windeln.de has managed to continuously expand its customer base in China.

In order to make shopping as convenient as possible, Alipay, the payment method frequently used in China, has been offered since 2013. In 2017, the popular payment method China UnionPay was introduced for Chinese customers. In addition, there was a Chinese version of the "windeln.de" website since 2014, which was replaced by the "windeln.com.cn" webshop at the end of 2016. Direct delivery to China is possible since 2015, offering customers a more cost-effective and convenient alternative to delivery via freight forwarders. Delivery via freight

forwarders is not available since the end of 2017. Since 2016, Chinese customers have been able to select both duty unpaid and duty paid shipment of their goods in the webshop. Here, the applicable cross-border e-commerce tax on the goods is levied at checkout and transferred directly to customs by a logistics partner. This enables fast and efficient customs clearance.

An important step was the opening of a flagship store on Tmall Global, the Alibaba Group's digital marketplace for foreign brands. Alibaba's digital marketplace provides access to over 400 million active customers per month.

The Chinese webshop "windeln.com.cn" runs on a Group-wide uniform technology platform, which enables responsive design and displays the website content to customers on all end devices in high resolution. This is of major importance for the above-average number of purchases made in China via mobile devices. In addition, a server in China was put into operation in 2017, which significantly shortened the loading times of the Chinese website. In addition, the website was equipped with a certificate which promotes the confidence of Chinese customers in the platform, as the identity of the operators of the website is established.

In addition, various activities in several Chinese forums and communities as well as a Chinese-speaking customer service contribute to customer loyalty and prompt customer communication. To further develop the Chinese market, the service company Windeln Management Consulting (Shanghai) Co., Ltd. was founded in 2017.

In June 2018, the bonded warehouse for the windeln.de Tmall flagship store went into operation after several test rounds. The customers, who buy via Tmall, now have the choice between the delivery from the bonded warehouse in the South of China - so they can be delivered within two to three days - or from Germany. The Group sees strong approval rates for the new and faster delivery service.

In 2018 preparations have also begun for the second bonded warehouse, which will be able to deliver orders from the webshop windeln.com.cn and other platforms from the beginning of the second quarter of 2019. In 2018, the project team conducted an intensive pitch process with various suppliers to finally select an experienced warehouse partner in Ningbo (near Shanghai). In the future, the website customer will be offered three delivery options: the fastest delivery from the bonded warehouse and two additional options from the German warehouse by air freight.

Since the end of 2018, windeln.de in China has expanded its offer with further high-quality European products, including handbags, cosmetic products and dietary supplements.

Business in China was challenging for windeln.de in 2018 due to various effects. On the one hand, temporarily tightened customs controls in May and June 2018 led to delivery delays of four to eight weeks for Chinese customers. This led to cancellations and refunds of orders. In addition, product prices were strongly under pressure as the market was affected by overstocking of baby food from the first quarter. In addition, Chinese customers were reluctant to place orders because major suppliers had announced product relaunches (new formulations and new packaging) for the second half of the year and Chinese customers are generally less willing to stock old products. As a result, revenues in China in 2018 were significantly lower than in the previous year.

In 2018, around 54% of Group sales were generated with Chinese customers.

### 1.1.2. Product mix

The Group offers its customers a comprehensive range of carefully selected products to meet the needs of families with young children. Especially through the continuous optimization of the product portfolio, windeln.de increases its attractiveness for both new and existing customers.

The range of daily needed consumer goods like diapers, baby nutrition and drugstore products up to durables such as strollers, car seats, clothes, toys and children's furniture makes windeln.de a central contact point for the purchases surrounding the needs of baby, child and family. By continuously adding popular product groups such as dietary supplements, cosmetics and partnership articles to the product portfolio in 2018, the Group is able to increase its attractiveness and become an integrated provider for the needs of families.

The selection of product ranges, strategic purchasing activities and scheduling are carried out within uniform Group-wide structures. Following the integration of Bebitus in fiscal year 2017 and the sale of Feedo in August 2018, there is now only one purchasing organization Group-wide that intensively maintains relationships with around 450 suppliers and promotes pan-European negotiations. An important part of the restructuring measures in 2018 was a careful product range analysis in the course of which around 15,000 products with no or only low profitability for the Group were identified and discontinued. Together with the assortment analysis, optimized listing rules were introduced at the European level, which ensure a continued positive development of the Group's profitability under strict consideration of profitability figures and provide the purchasing team with an important decision-making aid for the listing of new products. The dynamic process of assortment optimization will be continued on an ongoing basis and supplemented by an increased inventory turnover rate and a reduction in inventory ranges.

The Group consistently pursues the further development of its private label business. In 2018, this was also marked by a consolidation process in connection with the product range analysis, the aim of which was to reduce the private label portfolio from five to two brands. The product

range is now focused on a small number of product areas with high sales and margin potential and is being continually expanded on this basis.

### 1.1.3. Fulfilment/operations

windeln.de SE currently has a total of five logistics centers, which are used for time- and cost-efficient delivery. In order to achieve optimal logistics results for all target markets, windeln.de relies on the locations Großbeeren near Berlin (Germany), Barcelona (Spain), Uster (Switzerland), Frankfurt am Main (Germany) and Guangzhou (Chinese bonded warehouse). The Group continues to pursue its asset-light strategy, defined by the operational operation of all logistics centers by external service providers.

The warehouse of the Feedo Group, which was sold in August 2018, is operated internally. After the Uster logistics center (Switzerland) was largely dissolved in 2017, the Group continued to use it to a limited extent in 2018 via an external service provider.

In 2018, a contract was concluded for a second bonded warehouse, from which Chinese customers who buy in the Chinese web shop "windeln.com.cn" can be supplied more cost-effectively and time-efficiently as an alternative to shipping from Germany as of 2019.

The dropshipment method which was introduced in 2017 was also used in 2018. This method allows the Group to ship goods directly from the manufacturer to the customer without having to resort to its own logistics centers. This enables the Group to save storage capacity while simultaneously increasing its product portfolio.

Despite the operational outsourcing of logistics, all key fulfilment processes are controlled centrally by Group employees and thus represent an essential know-how of the Group. The Group has its own team for the coordination and further development of procurement and distribution structures. Optimized flows of goods, packing efficiency and quality, as well as delivery speed are decisive levers for the Group to improve cost efficiency and maximize customer satisfaction.

A particular cost factor in logistics is the returns ratio, which averaged 3.6% for the Group in 2018, well below the industry average of around 15%.<sup>1</sup> This is due to the very low rate of returns of both daily consumer goods and consumables. Furthermore, the good advisory service in the shop means that products are comparatively rarely returned.

The multilingual customer service, aiming at international customers, offers customers competent advice and a free point of contact for their concerns regarding ordering in the web shops. This service is made possible by a total of four customer service centers, of which two are located in Europe and two in Asia, which are operated both internally and in collaboration with external service providers.

To ensure the best possible shopping experience, the Group has a large, constantly evolving portfolio of payment options, which is an essential building block for repurchase rates and customer satisfaction. By commissioning new service providers in 2018, it was also possible to achieve improvements in creditworthiness checks and to drive forward the ongoing development of credit card processing.

In 2018, supply chain management increasingly relied on internally developed statistical models to determine optimum order quantities. These precise algorithms enabled the Group to significantly reduce inventories without compromising inventory and delivery reliability.

### 1.1.4. Technology infrastructure

As a company focused on technology, ongoing innovation through investments in technology is a core part of windeln.de's business. windeln.de has a highly scalable, internally developed technology platform that serves as the basis for a convenient and inspiring shopping experience for its customers.

windeln.de develops central components of the e-commerce platforms used in the Group itself. This ensures that the software is optimally adapted to the operational processes and requirements of the specialist departments. In particular, the shop platforms are operated as self-developed software. windeln.de SE relies on the use of modern, open-source-based standard software and libraries. The almost exclusively internally developed IT architecture is centralized for all business areas and thus creates efficient synergies. If necessary, tailor-made technologies are supplemented by selected third-party solutions. Since the sale of the Feedo Group in 2018, all online shops have been running on the same Group-wide shop system. The uniform technological basis with a flexible shop and content management system makes it possible to respond even better to customer wishes, realize synergies and optimize IT resources.

windeln.de maintains sophisticated systems for the collection of large amounts of data on the browsing and shopping behaviour of customers. Through the analysis of this data, the needs of the customers can be met very well, e. g. by personalized recommendations based on childhood can be given. At the same time, compliance with the European data protection standard is a matter of course.

<sup>1</sup> New Business Verlag GmbH & Co. KG; [http://www.markenartikel-magazin.de/no\\_cache/unternehmen-marken/artikel/details/10016070-e-commerce-durchschnittliche-retourenquote-liegt-bei-15/](http://www.markenartikel-magazin.de/no_cache/unternehmen-marken/artikel/details/10016070-e-commerce-durchschnittliche-retourenquote-liegt-bei-15/); retrieved February 13, 2019

The rapid development of mobile commerce offers great potential for the Group. In fiscal year 2018, around 72% of website traffic and 55% of orders were generated from mobile devices. The Group is continuously working on optimizing its mobile offerings for websites and apps. On mobile devices such as smartphones and tablets, purchases in the shops are made much easier thanks to optimized alignment and a more user-friendly display. The advantages for IT are that features can be implemented much faster and scaled across shops thanks to the modern IT architecture based on micro-services and standardized and optimized processes.

The most important technical developments in 2018 were:

#### **Enhancement of the windeln.de App**

In June 2018, the windeln.de App was enhanced by the section "pregnancy". Expecting parents can enter the expected date of birth. This is used as a basis to provide information on the prenatal development of the baby and the mother in the various stages of pregnancy. The App offers useful tips and checklists. Furthermore, products are being presented in this section that may meet the mothers' interests. Since August 2018, this functionality is also available in the windeln.ch App, and – since December 2018 – in the Spanish Bebitus App.

#### **China iOS App**

Since August 1, 2018, our China iOS App is available in the Chinese app store. The app is customized to the needs of Chinese customers, special category navigation trees, sorting functions and promotion functionalities were implemented. The app offers new buttons for express purchases and expanded customer service functionalities.

#### **PDP Product Detail Page**

New navigation functions on the product detail pages (PDP) aim at offering better presentation of product information to customers, and a more structured way to present different types of information (product description, technical details, customer ratings, recommendations). The optimization of loading behavior of product images improves the shopping experience and increases retention rates.

#### **New search functions**

In November 2018, we introduced a completely new search technology based on a parallel algorithm that is language independent. This method recognizes phonetic similarities in combination with the so-called Fuzzy Logic (fuzzy search terms that finds similar words). This way, the algorithm is tolerant to faults and provides satisfactory search results in case of typing or spelling errors, or regional spelling deviations. Due to an extensive analysis functionality, the search results are being optimized on a regular basis. Customers are led more easily to their desired products, and the number of inconclusive search requests is reduced.

#### **Checkout 2.0**

End of the 2018, a new Checkout function with improved usability and speed was launched for the majority of windeln.de shops. It is designed as Single Page Application and does not require page reload throughout whole checkout process. Microservices-based backend Architecture of the new checkout allows the IT-team to increase productivity and reduce time-to-market for the new functionality, as well as ensures technical scalability and easier code maintenance.

### **1.1.5. Marketing and customer acquisition**

New customers are acquired through various paid and unpaid marketing channels. These include search engine marketing (SEA and SEO), content marketing (windeln.de online magazines and windeln.de app), product data marketing on price comparisons, affiliate marketing, re-targeting, recommendation marketing and social media. The focus is on online marketing in order to reach customers where they have access to the windeln.de webshop.

2018 was characterized by the internationalization of the windeln.de magazine and the increased use of influencer marketing on popular social media platforms. The new function of in-app-shopping, offered by the service Instagram, has been used since its introduction and is constantly being expanded. This enables to use advertising images on the above platform to be linked directly to the Group's shops. This simplifies the purchasing process for the customer. Furthermore, the implementation of the pregnancy calendar into the windeln.de app triggered a customer loyalty management process, which was characterized by the multiplication of the download rate and an 5.6pp increase in mobile purchases.

The business model of windeln.de relies on the one-time acquisition of customers, who are inspired by the wide range of products in combination with the segment-specific customer relationship management campaigns over a longer period of time to multiple purchases and repeated interaction on the websites of windeln.de and thus become regular customers of the Group.

Generally, the most effective form of marketing is to continuously improve customer experience, as satisfied customers not only make repeat purchases at windeln.de, but also recommend the websites to friends and family members. These "Word-of-Mouth" recommendations are supported by a customer recommendation program of windeln.de, which was extended in 2018 by the possibility of recommendation through the messenger service WeChat, popular in the Chinese market. The share of repeat customers in fiscal year 2018 was 82.6%.

### 1.1.6. Employees

Our employees form the basis of the success of the Group. The dynamic and growing business environment in which windeln.de operates, calls for engaged and motivated employees. As of December 31, 2018, the Group had 224 employees. The significant decline of 199 employees is attributable to the divestiture of the Feedo Group, the closure of pannolini as well as the restructuring measures at the offices in Munich and in Barcelona in 2018.

Since 2017, human resources (HR) have been managed for almost all locations (except for Feedo Group) from Munich. The HR software was further developed in 2018 and offers accelerated processes for both the HR department and the employees and contributes to greater transparency. For example, employees of the HR department can access all relevant documents digitally, regardless of where they are, while, for example, the employees of windeln.de SE receive the monthly pay slips online via the tool access.

The consolidation of processes and standardization of regulations in all companies are as much a focus as the continuous increase in efficiency in existing processes.

Different cultures, ideas, perspectives, strengths and experiences lead to best results for windeln.de The diversity of the employees is very important to the Group. At the end of 2018, windeln.de Group-wide employed people from 27 countries. Women make up to 60% of the Group's workforce. The average age of the workforce 2018 was 34 years, whereby the age of the experienced management board clearly lies above this number.

windeln.de lives an open, trustworthy and transparent corporate and communication culture, which supports the team spirit and commitment. Short ways, quick decisions and flat hierarchies are very important elements of the corporate culture. Thus, the windeln.de Rules of Success were developed, which offer company values for daily orientation, behaviour and decisions of employees. Interdepartmental events are offered to all employees at regular intervals. Information events organized by the management board, which provide information on developments, current projects and outlook, supplement this.

One of the most important visions of the Group is to support the development of employees' skills. windeln.de has therefore decided to support its employees with its individual career goals and to offer training accordingly. This includes the development of young professionals into leading positions through professional trainings. Since mid 2018, a mentoring program has been offered for the third management level, which promotes interdisciplinary exchange within the company and at the same time serves as an instrument for personnel development.

Through cooperations with universities, the program "employees-promote-employees", a revised, modern career website and numerous other initiatives, the Group addresses new, potential candidates. A standardized semi-annual review process ensures that there is close exchange and feedback between supervisors and employees.

Since mid 2018, payroll accounting for all Group companies has been carried out by external local specialists to ensure compliance with local laws.

## 1.2. Group structure

### **Legal form**

windeln.de SE is a European stock corporation (Societas Europaea; short SE).

### **Management and control**

windeln.de Group is managed by the parent company, windeln.de SE, based in Munich, Germany. All management functions are bundled here. As a European stock corporation, windeln.de SE chose a dual management and control structure. The management board is responsible for the Group's strategy and its management, the supervisory board advises the management board and monitors its management activities. Apart from windeln.de SE, the Group is currently made up of five fully consolidated subsidiaries, which operate as service entities. All subsidiaries are directly controlled by windeln.de SE and are 100% owned by the Group.

### **Group segments**

The segment structure in 2018 is unchanged to the prior year. Due to the technical integration of the webshops and the disciplinary organization of corporate employees in central departments, the Group is managed by the central headquarter. As a result, windeln.de operates a one-segment Group since the second half of 2017. Please refer to note 4 in the notes to the consolidated financial statements for further information.

### 1.3. Group strategy and competitive position

#### **Strategy**

The Group set itself the objective of becoming the leading online retailer for the needs of families with babies and children in Europe and China, and achieving a sustainable profitability. Against this background, the following strategies are pursued:

- Focusing on the existing markets of windeln.de in Europe and China by expanding the customer base, enhancing the product offering and expanding distribution channels.
- Improvement of operational processes in order to improve the shopping experience of our customers as well as to increase sustainable profitability.

Please refer to section 3 "Outlook" for further information on the strategy in 2019.

#### **Competitive position**

Competitors of windeln.de are other online retailers that focus exclusively on the sale of products for babies, toddlers and children ("pure online retailers for baby and children products") as well as general online retailers with a broader range of products. Certain offline retailers, e. g. traditional providers of baby products, drugstores and supermarkets, are also competitors of windeln.de.

windeln.de stands out from the offline and online competition thanks to its numerous competitive advantages. As a pure online retailer that specializes on the needs of families, windeln.de is one of the leading suppliers in Europe and built up a strong business selling primarily baby food products to customers on the Chinese market.

This success is based on the following core drivers:

- Loyal customer base, which is primarily made up of mothers
- Focus on products for babies and children and an increasing range of family products with the associated specialist knowledge
- Broad and inspired selection of products
- Scalable IT and fulfilment infrastructure focused on future growth
- Economies of scale and efficiency advantages on account of size and market share
- High level of brand awareness as provider of "German quality products" on the Chinese market
- Strategically close and long-term relationships with manufacturers and suppliers

### 1.4. Management system

The most important performance indicators for the Group's management are revenues, operating contribution as percentage of revenues, adjusted earnings before interest and taxes as percentage of revenues (adjusted EBIT as percentage of revenues) and the Group's cash flow.

For the purposes of managing the Group, earnings before interest and taxes (EBIT) are adjusted for expenses and income in connection with share-based compensation, reorganization measures, impairments of intangible assets and income and expenses of the closed shop pannolini.it. In 2017, also expenses for the integration of subsidiaries were adjusted.

The management board manages at Group level.

In addition to the listed financial key figures, a number of non-financial performance indicators, which take influence on the order volume, are also used to steer the group:

- Number of active customers

Each customer that has submitted an order within the last year (based on the reporting date) is considered to be active.

- Average orders per active customer

The orders submitted by active customers within the last 12 months are included in the calculation of the average number of orders.

- Average order value

The number of orders as well as the average size of the shopping cart have a direct influence on the Group's revenue. This figure is also a key indicator to measure the customers' trust in the Group

- Share of repeat customer orders

The share of repeat customer orders is the relationship of orders made by repeat customers compared to the total number of customers. This measure also reveals the loyalty of our customers.

The non-financial performance indicators are managed by the management board at shop level. The management system used in the Group is – compared to the previous year – unchanged.



The revenue contribution per customer over time (customer lifetime revenue), the contribution margin per customer in relation to customer acquisition costs (customer lifetime value) and the liquidity situation of the Group are also considered to be key performance indicators.

## 1.5. Research and development

windeln.de internally develops central components of the e-commerce platforms used in the Group. This ensures that the software is aligned with the operating processes and the needs of the departments in the best possible way. Thereby, windeln.de uses modern, open source based standard software and libraries. If necessary, tailor-made technologies are supplemented by selected third-party solutions. The capitalization quota of the Group's development services is 10%.

The most important technical developments in 2018 comprise the enhancement of the windeln.de App, the launch of our China iOS App, PDP improvements (Product Detail Page), the introduction of a new search function and the launch of Checkout 2.0. Details are outlined in note 1.1.4 "Technology infrastructure".

The software development constitutes a structured and personnel-intensive part of the implementation of customer features in the shop, improvements to systems, development of components as well as the expansion and customization of the functionalities of the ERP system. The development teams are divided into sub-areas of the customer purchase process and work in agile, organized teams: Product, content, checkout, and service teams. Back office tools (product information system, customer care, SEO) are being developed at the location Sibiu in Romania. A quality assurance (QA) team in Sibiu supports the development teams and performs manual and automated test runs. ERP development takes place in a further specialized team. The automation of IT operations and the operation of infrastructure services are performed by the IT team. Thereby, the automation of software development processes and the server management could be fully achieved.

The Group does not perform any research activities.

## 2. Report on economic position

### 2.1. Macroeconomic conditions

In 2018, retail sales in Germany amounted to around EUR 525 billion, which corresponds to growth of 2.3% compared to the previous year. Retail sales increased in 2018 for the ninth time in a row. In the past eight years, sales grew by around 22%. This shows that the retail sector is making a sustainable profit from the consumer-friendly environment of recent years.<sup>2</sup> Expectations for retail growth in 2019 are around 2%, which corresponds to a forecasted turnover of EUR 535.5 billion.<sup>3</sup> The gross domestic product (GDP) rose by 1.4% in 2018 (previous year: 2.2%).<sup>4</sup> Retail made a significant contribution to this growth.<sup>5,6</sup>

However, the development of the individual sectors is very diverse. Online trading continues to be an above-average successful industry, generating total revenues of EUR 65.1 billion in 2018 (growth of around 11% compared to 2017). Thus, in 2018, around 12% of retail sales were generated in e-commerce. Revenue growth of 10% to EUR 71.9 billion is forecasted for 2019.<sup>7</sup> Clothing and telecommunications articles were particularly popular with consumers. The e-food subgroup recorded the strongest growth compared to 2017 with 20.3%.<sup>8</sup>

Sales also increased in Europe. The retail volume for 2018 increased by 1.5% year-on-year in the euro zone and by 2% in the EU-28.<sup>9</sup> In 2018, European online trading generated sales of around EUR 313 billion.<sup>10</sup>

Retail sales in China grew by around 9% year-on-year in 2018.<sup>11</sup> In e-commerce, a volume of EUR 576 billion was recorded in 2018, representing growth of over 16%. The Group expects further significant annual growth of around 10% until 2022.<sup>12</sup>

<sup>2</sup> Statista; <https://de.statista.com/statistik/daten/studie/70190/umfrage/umsatz-im-deutschen-einzelhandel-zeitreihe/>; retrieved on February 4, 2019

<sup>3</sup> HDE Handelsverband Deutschland; <https://einzelhandel.de/presse/aktuellemeldungen/11902-jahresprognose-einzelhandel-hde-erwartet-2019-zwei-prozent-umsatzwachstum>; retrieved on February 4, 2019

<sup>4</sup> Statista; <https://de.statista.com/statistik/daten/studie/2112/umfrage/veraenderung-des-bruttoinlandprodukts-im-vergleich-zum-vorjahr/>; retrieved on February 4, 2019

<sup>5</sup> Tagesschau; <https://www.tagesschau.de/wirtschaft/deutsche-wirtschaft-2018-101.html>; retrieved on February 14, 2019

<sup>6</sup> HDE Handelsverband Deutschland; <https://einzelhandel.de/presse/aktuellemeldungen/10965-online-handel-bleibt-wachstumstreiber-hde-prognose-fuer-2018-umsatzplus-von-zwei-prozent>; retrieved on February 4, 2019; E-Commerce Magazin; <https://www.e-commerce-magazin.de/online-handel-waechst-um-111-prozent>; retrieved on February 15, 2019

<sup>7</sup> Statista; <https://de.statista.com/statistik/daten/studie/71568/umfrage/online-umsatz-mit-waren-seit-2000/>; <https://www.handelsdaten.de/branchen/e-commerce-und-versandhandel> retrieved on February 4, 2019

<sup>8</sup> EHI Retail Institute; <https://www.handelsdaten.de/branchen/e-commerce-und-versandhandel/>; retrieved on February 4, 2019

<sup>9</sup> Eurostat; [https://ec.europa.eu/eurostat/statistics-explained/index.php/Retail\\_trade\\_volume\\_index\\_overview#Turnover\\_for\\_retail\\_and\\_wholesale\\_trade](https://ec.europa.eu/eurostat/statistics-explained/index.php/Retail_trade_volume_index_overview#Turnover_for_retail_and_wholesale_trade);

[http://appsso.eurostat.ec.europa.eu/nui/show.do?query=BOOKMARK\\_DS-075757\\_QID\\_355F7732\\_UID\\_-3F171EB0&layout=TIME,C,X,0;GEO,L,Y,0;INDIC\\_BT,L,Z,0;NACE\\_R2,L,Z,1;S\\_ADJ,L,Z,2;UNIT,L,Z,3;INDICATORS,C,Z,4;&zSelection=DS-075757INDIC\\_BT,TOVV;DS-075757NACE\\_R2,G47;DS-075757UNIT,I15;DS-075757INDICATORS,OBS\\_FLAG;DS-075757\\_ADJ,SCA;&rankName1=UNIT\\_1\\_2\\_-1\\_2&rankName2=INDIC\\_BT\\_1\\_2\\_-1\\_2&rankName3=INDICATORS\\_1\\_2\\_-1\\_2&rankName4=S-ADJ\\_1\\_2\\_-1\\_2&rankName5=NACE-R2\\_1\\_2\\_-1\\_2&rankName6=TIME\\_1\\_0\\_0\\_0&rankName7=GEO\\_1\\_2\\_0\\_1&sortC=ASC\\_-1\\_FIRST&rStp=&cStp=&rDCh=&rDM=true&cDM=true&footnes=false&empty=false&wai=false&time\\_mode=NONE&time\\_most\\_recent=false&lang=EN&cfo=%23%23%23%2C%23%23%23.%23%23%23](http://appsso.eurostat.ec.europa.eu/nui/show.do?query=BOOKMARK_DS-075757_QID_355F7732_UID_-3F171EB0&layout=TIME,C,X,0;GEO,L,Y,0;INDIC_BT,L,Z,0;NACE_R2,L,Z,1;S_ADJ,L,Z,2;UNIT,L,Z,3;INDICATORS,C,Z,4;&zSelection=DS-075757INDIC_BT,TOVV;DS-075757NACE_R2,G47;DS-075757UNIT,I15;DS-075757INDICATORS,OBS_FLAG;DS-075757_ADJ,SCA;&rankName1=UNIT_1_2_-1_2&rankName2=INDIC_BT_1_2_-1_2&rankName3=INDICATORS_1_2_-1_2&rankName4=S-ADJ_1_2_-1_2&rankName5=NACE-R2_1_2_-1_2&rankName6=TIME_1_0_0_0&rankName7=GEO_1_2_0_1&sortC=ASC_-1_FIRST&rStp=&cStp=&rDCh=&rDM=true&cDM=true&footnes=false&empty=false&wai=false&time_mode=NONE&time_most_recent=false&lang=EN&cfo=%23%23%23%2C%23%23%23.%23%23%23); retrieved on February 15, 2019

<sup>10</sup> Statista; <https://de.statista.com/outlook/243/102/e-commerce/europa/>; retrieved on February 15, 2019

<sup>11</sup> Statista; <https://www.statista.com/statistics/277912/china-change-in-trade-revenue-of-consumer-goods-by-month/>; retrieved on February 4, 2019

<sup>12</sup> Statista; <https://de.statista.com/outlook/243/117/e-commerce/china/>; retrieved on February 4, 2019

Due to the continued positive growth figures of the online trade and the toy and baby product segments, the Group sees further growing market opportunities for the business model of trading products for babies, children and families.

The withdrawal of the United Kingdom from the European Union ('Brexit') has no direct impact on the Group. In the financial year 2018, windeln.de SE delivered only a very insignificant number of products to the United Kingdom or procured products from it. There are no plans to expand the business there in the future either.

According to eMarketer, the effects of the trade dispute between the US and China also have no negative effects for Europe with regard to the cross-border e-commerce market in China, as the increasing demand for high-quality products of the growing Chinese middle class in the ongoing trade dispute between the US and China can be increasingly supplied by Europe and Australia.<sup>13</sup>

## 2.2. Sector-specific environment – market for products for babies, toddlers and children

### **German and European market**

The online trade in Germany increased last year by around 11% to EUR 65.1 billion. Also in 2019, the significant growth of more than 10% is expected to bring an increase to EUR 71.9 billion.<sup>14</sup> According to internal Group estimations, last year's value of the e-commerce market for baby and toddler supplies in Germany was around EUR 2 billion and is expected to grow by an average of 3.5% annually until 2023.<sup>15</sup> Since 2012, a strong positive birth trend has been observed in Germany. In 2016, around 792,000 children were born. A slight decline of 0.9% was recorded in 2017 with 785,000 births, also because the number of births in the previous years had increased significantly.<sup>16</sup> With a birth rate of 1.59 children per woman, the positive trend observed since 2012 is continuing. From the Group's perspective, steady growth is very likely.<sup>17</sup>

From the Group's perspective, medium-term growth of the entire market for baby and toddler products is therefore highly probable.

According to Group forecasts, last year's sales in the baby, toddler and children's supplies segment in Europe amounted to approximately EUR 11.2 billion, which corresponds to a year-on-year difference of +8%. Average annual growth of 6.4% is expected up to 2023. The Group also expects rising consumer spending in Europe, especially in the areas of clothing, household and health care.<sup>18</sup>

The online channel is generally a good way to sell consumer goods for babies and children, as these products are similar to other product categories which are already sold online to a significant extent, such as consumer electronics, appliances and fashion (with clothes and shoes). Products for babies, toddlers and children are typically branded, non-perishable and purchased at high frequency. This offers a significant opportunity for the growth of the online share. In addition, demand with little need for individualisation is highly predictable. Furthermore, the ability to shop anytime, anywhere with convenient home delivery is a significant convenience compared to traditional offline shopping.

By offering a wider range of drugstore and healthcare products, the Group is strengthening its presence in a positively forecasted market with an average annual growth rate of around 6% in Germany until 2023. In 2018, the market recorded sales of EUR 2.5 billion, an increase of almost 10% over its prior-year level.<sup>19</sup> The special attractiveness of the market is also characterised by an average growth rate that is higher than that of the baby and toddler needs segment.

According to Group estimations, last year's sales in the drugstore and health segment in Europe amounted to EUR 15.9 billion, which corresponds to an increase of around 11% over the previous year. For the next five years, average annual growth of 8% is expected in this segment.<sup>20</sup>

### **Mobile devices**

The constant rise of the use of smartphones and tablets is one of the main reasons for the increasing online penetration in Europe. Smartphones and tablets offer customers a convenient way to shop at any time and from anywhere. This is a major advantage especially in the sale of baby and toddler products. In addition, online marketing via mobile devices (e.g. push notifications) offers a new opportunity to increase daily interaction with customers. The Group is continuously working to improve the mobile shopping experience for its customers and introduced a new app in 2018, among other things. The share of mobile page views at windeln.de amounted to 72% in 2018 (the share of mobile orders amounted to 55%).

<sup>13</sup> eMarketer; <https://retail.emarketer.com/article/trade-war-will-have-little-effect-on-cross-border-ecommerce/5be3322cb979f10520fef8a4>; retrieved on February 7, 2019

<sup>14</sup> Statista; <https://de.statista.com/statistik/daten/studie/71568/umfrage/online-umsatz-mit-waren-seit-2000/>; HDE; <https://www.handelsdaten.de/branchen/e-commerce-und-versandhandel> retrieved on February 4, 2019

<sup>15</sup> Statista; <https://de.statista.com/statistik/daten/studie/497188/umfrage/prognose-der-umsaetze-im-e-commerce-spielzeug-und-baby-deutschland/>; <https://www.handelsdaten.de/branchen/e-commerce-und-versandhandel>; retrieved on February 5, 2019

<sup>16</sup> Statista; <https://de.statista.com/infografik/14691/geburtenszahl-in-deutschland/>; retrieved on February 5, 2019

<sup>17</sup> Zeit ONLINE; <https://www.zeit.de/wissen/2018-07/geburten-deutschland-anstieg-2018>; retrieved on February 5, 2019

<sup>18</sup> Statista; <https://de.statista.com/outlook/257/102/spielzeug-baby/europa#market-marketDriver>; retrieved on February 5, 2019

<sup>19</sup> Statista; <https://de.statista.com/outlook/254/137/drogerie-gesundheit/deutschland>; retrieved on February 5, 2019

<sup>20</sup> Statista; <https://de.statista.com/outlook/254/102/drogerie-gesundheit/europa>; retrieved on February 5, 2019

A representative survey of rc-research & consulting GmbH shows that windeln.de is on the right track. Almost half of parents (46%) use mobile devices such as smartphones for their shopping, mainly because of time savings compared to shopping at the computers (44%). The smartphone is not only used on the go (25%), but also at home (85%).<sup>21</sup>

### **Cross-border e-commerce market in China**

windeln.de is also active in the Chinese cross-border e-commerce market. Chinese customers buy directly from foreign online merchants in this market segment. The volume of Chinese cross-border e-commerce amounted to USD 121.6 billion last year, which corresponds to growth of around 21.4% year-on-year. It is estimated that further steady growth in the range of just under 13% per annum on average will be achieved until 2023. In 2018, the number of users of the cross-border e-commerce market rose by more than 13%. According to eMarketer, every fourth user of Chinese e-commerce will have completed a cross-border purchase by 2020.<sup>22</sup>

With the rising disposable income of the Chinese population and a strongly growing middle class, the demand for high-quality products from Europe is also growing, and thus from Germany.<sup>23</sup> The main product categories purchased are cosmetics and healthcare products, as well as products for mothers and children.<sup>24; 25</sup>

The growth of the Chinese cross-border e-commerce market is stimulated by the following drivers:

- An increase in the annual restriction on cross-border e-commerce purchases from RMB 20,000 to RMB 26,000 per capita as of January 1, 2019, benefits the Group's business activities. In addition, the limit on the value of goods in individual transactions was increased from RMB 2,000 to RMB 5,000.<sup>26</sup>
- Since September 2018, China's customs administration has been working on new methods to optimize and accelerate customs clearance.<sup>27</sup>
- A reduction in the taxation of incoming mail from 30% to 25% for personal items (clothing and fashion items) and from 60% to 50% for cosmetic products represents a growth-promoting development.<sup>28</sup>
- The market is also strengthened by the fact that more and more babies are being fed milk substitutes instead of breast milk. A total of 800 thousand tonnes of milk powder are expected to have been imported in 2016. Imports are expected to rise to 1.2 million tonnes until 2025.<sup>29</sup> The growth in demand for foreign quality products is additionally strengthened by past scandals with local milk substitutes. As in previous years, Aptamil milk powder was named as one of the top five products sold on Tmall Global on Single's Day, 11 November 2018.<sup>30</sup>
- In addition, the purchasing power of the middle class in China is growing at a rate of around 9% per capita from 2017 to 2022.<sup>31</sup> According to McKinsey, by 2022 the middle class is expected to reach 630 million people, particularly driving the demand for authentic, high-quality foreign products.<sup>32</sup> For these reasons, the Group believes that the overall market for baby products in China will continue to grow substantially in the coming years.<sup>33</sup>

Despite the structural attractiveness of the Chinese market, demand is volatile as it reacts to market changes such as new legal or regulatory regulations, product changes or temporarily tightened customs controls. It should also be noted that due to the attractiveness of the Chinese market, competition and thus price pressure will tend to increase in the future.

<sup>21</sup> Etailment, [http://etailment.de/news/stories/eltern-kinder-studie-21088?utm\\_source=%2Fmeta%2Fnewsletter%2Flongread&utm\\_medium=newsletter&utm\\_campaign=nl1270&utm\\_term=19d68f6ca8cc5e2a52ade5516d359e52](http://etailment.de/news/stories/eltern-kinder-studie-21088?utm_source=%2Fmeta%2Fnewsletter%2Flongread&utm_medium=newsletter&utm_campaign=nl1270&utm_term=19d68f6ca8cc5e2a52ade5516d359e52); retrieved on February 12, 2019

<sup>22</sup> eMarketer; <https://retail.emarketer.com/article/trade-war-will-have-little-effect-on-cross-border-ecommerce/5be3322cb979f10520fef8a4>; retrieved on February 6, 2019

<sup>23</sup> eMarketer; <https://retail.emarketer.com/article/trade-war-will-have-little-effect-on-cross-border-ecommerce/5be3322cb979f10520fef8a4>; retrieved on February 6, 2019

<sup>24</sup> Gatti, Elena; <https://locationinsider.de/5-trends-fuer-cross-border-e-commerce-in-china-im-jahr-2019/>; retrieved on February 6, 2019

<sup>25</sup> China Daily; [http://www.chinadaily.com.cn/business/2017-10/30/content\\_33890583.htm](http://www.chinadaily.com.cn/business/2017-10/30/content_33890583.htm); retrieved on February 6, 2019

<sup>26</sup> State Council of the People's Republic of China; [http://english.gov.cn/news/top\\_news/2018/11/30/content\\_281476413209449.htm](http://english.gov.cn/news/top_news/2018/11/30/content_281476413209449.htm); retrieved on February 7, 2019

<sup>27</sup> State Council of the People's Republic of China; [http://english.gov.cn/news/top\\_news/2018/11/30/content\\_281476413209449.htm](http://english.gov.cn/news/top_news/2018/11/30/content_281476413209449.htm); retrieved on February 6, 2019

<sup>28</sup> Herlar; <https://jingdaily.com/cross-border-predictions/>; retrieved on February 7, 2019

<sup>29</sup> Agrar Heute; <https://www.agrarheute.com/tier/rind/milchprodukte-china-will-import-um-70-prozent-steigern-522743>; retrieved on February 6, 2019

<sup>30</sup> Technode; <https://technode.com/2017/11/11/alibaba-records-rmb-168-2-billion-in-singles-day-sales/>; retrieved on February 12, 2019

<sup>31</sup> Statista; <https://www.statista.com/statistics/263775/gross-domestic-product-gdp-per-capita-in-china/>; retrieved on February 26, 2019

<sup>32</sup> China Daily; [http://www.chinadaily.com.cn/business/tech/2017-02/16/content\\_28218209.htm](http://www.chinadaily.com.cn/business/tech/2017-02/16/content_28218209.htm); retrieved on February 12, 2019

<sup>33</sup> Seattle Times; <https://www.seattletimes.com/opinion/400-million-strong-and-growing-chinas-massive-middle-class-is-its-secret-weapon/>; retrieved on February 14, 2019

## 2.3. Course of business

### **Set of measures to improve efficiency and cost-cutting**

As part of the meanwhile completed change of CEO, the management board and supervisory board of windeln.de SE authorized several measures to improve efficiency and profitability on February 6, 2018. These measures were implemented in the current year in order to achieve break even (on basis of adjusted EBIT). On November 22, 2018, windeln.de delayed the expected break even (on basis of adjusted EBIT) from early 2019 to early 2020.

### **Closure of local Italian business**

In Q1 2018, the local Italian business was closed, including the dissolution of the local warehouse and office. Customers visiting the website pannolini.it are routed to our shop windeln.de and can still receive shipments in Italy. The employees of the local company pannolini.it S.r.l. left the Group in Q1 2018. As a result of a high share of consumable products and a high cost base, pannolini.it's operating results and cash flows were highly negative.

### **Divestiture of the Feedo Group**

On July 20, 2018, windeln.de signed an agreement about the divestiture of Feedo Group. The contract partner is Dětská galaxie s.r.o., a subsidiary of AGS 92 s.r.o. The sale of Feedo Group is structured as a share deal and includes several closing conditions, amongst others the conversion of loans granted to Feedo Group into equity. windeln.de receives a purchase price of EUR 400k. The purchase price is due for payment two years after the closing conditions are met, and it is interest-bearing.

All closing conditions were fulfilled on August 24, 2018. On that day, windeln.de Group's control over Feedo Group ended, resulting in the deconsolidation of all assets and liabilities of the disposal group. The deconsolidation led to a loss of EUR 7,758k.

In addition, Feedo Group meets the requirement of a discontinued operation in accordance with IFRS 5. As a result, Feedo's operating losses, expenses from remeasurement of the disposal group and the loss from divestiture are presented in the separate position "Profit or loss after taxes from discontinued operations" in the consolidated income statement.

### **Reorganization and reduction of costs of the Group**

In the first six months 2018, the number of employees was reduced in all sales and administrative departments in the German headquarter and in the Spanish offices, and some of the departments were reorganized. This resulted in a reduction in active full time equivalents (FTE's) of 107 FTE's. A further decrease of 74 FTE's resulted from the divestiture of Feedo Group, leading to a Group FTE number of 212 as of December 31, 2018.

### **Optimization of assortment and reduction of marketing costs**

The assortment of products in the shops was further optimized in order to improve margins. Marketing spent was also further lowered in all the shops in H1 2018 and managed on a more profit-focused basis.

### **Capital increase**

On February 6, 2018, windeln.de SE successfully completed a capital increase. A total of 2,628,323 shares were issued. As a result, share capital increased by EUR 2,628,323. The shares were offered at a price of EUR 1.98, leading to gross issuing proceeds of EUR 5,204,080. Shareholders' subscription rights were excluded. The new shares are entitled to dividend payments from January 1, 2018, onwards.

### **China – Tmall Global Award**

On February 6, 2018, windeln.de was again awarded at the „Annual Forum“ of Tmall Global (TMG). TMG honored six companies, each in a different category, for their role to build up the most popular products on its e-commerce platform in 2017. windeln.de received the award in the category "mother & baby" for driving the growth of popular German baby milk powder brands.

### **Change in credit card payment provider**

Since the end of H1 2018, all incoming credit card payment transactions are processed by the payment provider Worldpay. As a last step, the payment provider was implemented in our windeln.de shop; all other shops were already migrated to Worldpay in 2017. The migration to a single provider allows to optimize processes and achieve synergies. The migration also allows to further decrease credit card payment fees in future.

### **Office relocation of windeln.ro labs Srl.**

In H1 2018, windeln.ro labs Srl. moved to new office spaces in Sibiu, Romania. The new office will be the basis for an expansion of activities in Romania. The positive pay level drives the expansion of the location. windeln.ro labs Srl. is rendering IT development and product data services within the windeln.de Group.

### **Final settlement agreement with the founders of Feedo Group**

In H1 2018, windeln.de and the two founders of Feedo Group agreed on a final settlement about windeln.de's claims from seller guarantees and potential subsequent purchase prices. The main results of the settlement agreement are outlined as follows:

- The founders of Feedo Group agreed to settle the claims from seller guarantees by immediate payment in the amount of EUR 365k and a further payment of EUR 70k in 2019.
- The founders waive their claims from subsequent purchase price payments for the year 2018.
- In return, windeln.de waives its claims from seller guarantees of EUR 145k.

As a result of the settlement agreement, the Group received cash payment of EUR 365k in June 2018.

### **Annual General Meeting of windeln.de SE**

On June 25, 2018, the Annual General Meeting of windeln.de SE was held. 71.28% of the voting share capital was present. The Annual General Meeting elected Dr. Hanna Eisinger and Clemens Jakopitsch as new members of the supervisory board. The previous members Petra Schäfer and Nenad Marovac were not available for re-election. All resolutions submitted in the invitation were approved.

Additionally, the Annual General Meeting approved changes to Authorized and Conditional Capital. We refer to note 7 in the management report.

### **Management board**

Konstantin Urban and Alexander Brand, both members of the management board, retired from their positions on March 31, 2018. Their successor as CEO is Matthias Peuckert since May 1, 2018.

As of September 30, 2018, Jürgen Vedio retired from his position as member of the management board. His responsibilities are assumed by CEO Matthias Peuckert and CFO Dr. Nikolaus Weinberger since October 1, 2018.

Thus, the management board has been reduced to only two members as of December 31, 2018. This change is going to impact administrative expenses in a positive way.

Dr. Guillem Sanz, founder and former CEO of Bebitus Retail S.L.U., left the company and transferred his management responsibilities for the Southern European activities of windeln.de Group. The management change within the Group was planned since Q4 2017. The transition phase started in April 2018, and is now finalized by the leave of Dr. Sanz.

### **Launch of the next generation Aptamil Profutura and Pronutra Advance in China and the GSA region**

On September 19, 2018, the new generation of the Aptamil infant and children's milk products were officially launched. windeln.de's Chinese webshop and Tmall shop are the first certified partners of Milupa to offer these new products to customers in China. Simultaneously, the new products are offered in the German webshop.

### **Liquidation of subsidiaries**

Along with the closure of our Italian office in Q1 2018, the service entity pannolini.it S.r.l. was deregistered as of December 31, 2018. After transferring local Swiss functions to the headquarter in 2017, the service entity windeln.ch AG was filed for liquidation in August 2018, however, the deregistration will be completed only in 2019.

## 2.4. Net assets, financial position and results of operations of windeln.de Group

### 2.4.1. Results of operations

#### Konzern Gewinn- und Verlustrechnung

kEUR	2018	2017 R	Change	
			absolute in kEUR	relative in %
<b>Continuing operations</b>				
Revenues	104,818	188,332	-83,514	-44%
Cost of sales	-79,151	-140,206	61,055	-44%
<b>Gross profit</b>	<b>25,667</b>	<b>48,126</b>	<b>-22,459</b>	<b>-47%</b>
Selling and distribution expenses	-44,751	-62,089	17,338	-28%
Administrative expenses	-8,626	-20,377	11,751	-58%
Other operating income	954	708	246	35%
Other operating expenses	-806	-649	-157	24%
<b>Earnings before interest and taxes (EBIT)</b>	<b>-27,562</b>	<b>-34,281</b>	<b>6,719</b>	<b>-20%</b>
Financial income	26	1,135	-1,109	-98%
Financial expenses	-29	-54	25	-46%
<b>Financial result</b>	<b>-3</b>	<b>1,081</b>	<b>-1,084</b>	<b>-100%</b>
<b>Earnings before taxes (EBT)</b>	<b>-27,565</b>	<b>-33,200</b>	<b>5,635</b>	<b>-17%</b>
Income taxes	446	2,954	-2,508	-85%
<b>Profit or loss from continuing operations</b>	<b>-27,119</b>	<b>-30,246</b>	<b>3,127</b>	<b>-10%</b>
Profit or loss from discontinued operations	-10,573	-7,573	-3,000	40%
<b>PROFIT OR LOSS FOR THE PERIOD</b>	<b>-37,692</b>	<b>-37,819</b>	<b>127</b>	<b>0%</b>

Unless stated otherwise, the following explanations relate solely to continuing operations, i. e. without Feedo Group. Feedo Group was sold as of August 24, 2018; its results of operations is presented in the line "profit or loss from discontinued operations" and comprises the period from January 1 to August 24, 2018.

In 2018, the Group generated **revenues** of EUR 104,818k, a decrease of 44% compared to the prior year. The decrease stems mainly from the GSA region (-45%) and China (-46%), the decrease in the region "rest of Europe" was merely lower with -38%.

Revenue reductions in the regions GSA and Europe are primarily results of the strategy changes implemented in 2018:

- Focusing on the existing markets by expanding the customer base, enhancing the product offering and increasing order volume.
- Improvement of operational processes in order to improve the shopping experience of our customers as well as to increase sustainable profitability.

In this context, the Italian webshop [www.pannolini.it](http://www.pannolini.it) was closed in Q1 2018; and the number of countries of delivery was reduced. Additionally, the assortment was reduced by low-margin products with direct impact on revenues.

Other than in Europe, the revenue reduction in China was driven by external factors on which windeln.de had only little influence. Since mid of February 2018, an excess supply of milk powdered products in the Chinese market made leading suppliers change their products and recipe formulas. Additionally, in Q2 2018 Chinese customs authorities have increased their inspections temporarily at one customs point. Therefore, delivery times for direct shipments have increased by four to eight weeks which made many Chinese customers cancel their orders. Both events lead to a general uncertainty in the Chinese market with direct impact on revenues in the region.

The **margin (gross profit as % of revenues)** decreased in 2018 by 1.1pp to 24.5%, which results mainly from the above mentioned cancellations of Chinese orders. The cancelled orders – mainly milk formula products – had already left our warehouse and therefore had to be scrapped as they had become unsellable after shipping. The margin development throughout the year was very volatile. It dropped from 24.0% in the first quarter to 22.2% in the third quarter, while increasing to 27.7% in the fourth quarter. We see this development as a result of the implemented strategy changes and focus on margins, that materializes with a time delay and is going to positively continue in the future. The product portfolio was gradually expanded by the high-profit categories dietary supplement, cosmetics and partnership. The Group aims at increasing its popularity to become a provider for all family needs.

**Selling and distribution expenses** decreased in 2018 by EUR 17,338k or 28%. Major savings were achieved in logistics (decrease by EUR 10,127k or 41%) and marketing (decrease by EUR 3,975k or 44%). The savings almost fully correspond to the decreased order volume. In relation to revenues, marketing costs are almost unchanged to the prior year; logistics however have increased slightly because the Group could not decrease its partially fixed cost base (e. g. warehouse expenses) after the unplanned drop in Chinese order volume. The implementation of a Chinese warehouse had positive impacts on the logistics expenses. The majority of Tmall orders were delivered out of that bonded warehouse. Furthermore, expenses for payment providers decreased by EUR 1,171k or 43%, also a result of the lower order volume.

External service – mainly for IT development – have decreased by EUR 1,019k or 48%, which is a consequence of the general cost savings and “insourcing” of development services. Personnel expenses within selling and distribution expenses decreased by 8%, in 2018 they include on-time costs from severances and continued pay from the lay-off of employees.

The increase in depreciation expenses within selling and distribution expenses by EUR 1,871k or 32% results from impairments of domains, and is a one-time effect. The annual impairment test performed on November 30, 2018, lead to an impairment expense within selling and distribution expenses of EUR 6,571k, thereof EUR 4,681k for the domains bebitus.com/es and EUR 1,890k for the domain bebitus.fr. Another impairment was recorded for the goodwill Bebitus that is recognized within administrative expenses. The impairments reflect the current strategy change with focus on profitable markets but lower growth expectations.

**Administrative expenses** have decreased in 2018 by EUR 11,751k or 58%. This results mainly from share-based compensation expenses from acquisitions which amounted to EUR 7,819k in 2017, but had no comparative expense in 2018. Disregarding that one-time effect, administrative expenses decreased by 31% in almost each sub-category in this function. Personnel expenses (without the above mentioned one-time effect) decreased by EUR 2,713k (38%), legal and consulting expenses by EUR 559k (40%) and recruiting expenses by EUR 359k (94%). Impairment of goodwill Bebitus amounts to EUR 420k and is also recognized within administrative expenses.

**Other operating income** increased in 2018 by EUR 246k or 35% to EUR 954k. The main position is foreign exchange income, which increased by EUR 193k. For the first time, we had revenues from the sale of packaging material to vendors of EUR 77k, which are not part of our ordinary business and were therefore recognized as other operating income. **Other operating expense** increased in 2018 by EUR 157k or 24%. This line items includes expenses from the sale of packaging material to vendors in the amount of EUR 68k.

As a result of the above mentioned developments, **Earnings before interest and taxes (EBIT)** changed in 2018 by EUR 6,719k or 20% to minus EUR 27,562k. The significant cost savings achieved in selling and administrative functions could not fully set off reductions in revenues, therefore EBIT as % of revenues decreased by 8.1pp to -26.3%

The **financial result** amounts to EUR 3k and comprises interest and other financial expenses. The prior year had one-time effects from the remeasurement of derivatives from the acquisition of Bebitus.

The **tax benefit** of EUR 446 results mainly from the release of deferred tax liabilities in connection with domain impairments.

The result of Feedo Group is recognized as **discontinued operation** as a separate line item in the income statement. During the period January 1 to August 24, 2018, Feedo Group had incurred operating losses of EUR 2,816k. The divestiture lead to an additional loss of EUR 7,758k that comprises following positions:

- Derecognition of the disposal group's carrying amount EUR 9,518k
- Derecognition of accumulated foreign exchange differences EUR 252k
- Sales price (income) EUR 400k
- Tax benefit from release of deferred taxes EUR 1,612k

### **Financial key performance indicators**

As described in note 1.4 “Management system”, the financial key performance indicators of the Group consist of revenues, operating contribution as percentage of revenues, adjusted EBIT as percentage of revenues and Group cash flow. The development of revenues is described in the paragraph above. The development of operating contribution as percentage of revenues is described in note 2.5 “Other financial performance indicators”. The Group cash flow is described in note 2.4.2 “Financial position”.

For the purposes of managing the Group, earnings before interest and taxes (EBIT) are adjusted for expenses and income in connection with share-based compensation, reorganization measures, impairments of intangible assets and income and expenses of the closed shop pannolini.it. In 2017, expenses for the integration of subsidiaries were adjusted.



kEUR	2018	2017 R	Change	
			absolute in kEUR	relative in %
<b>Earnings before interest and taxes (EBIT)</b>	<b>-27,562</b>	<b>-34,281</b>	<b>6,719</b>	<b>-20%</b>
adjusted for costs of acquisition, integration and expansion	-	90	-90	-100%
adjusted for share-based compensation	-321	8,231	-8,552	<-100%
adjusted for costs of reorganization	1,584	94	1,490	>100%
adjusted for closure of pannolini.it	778	-	778	-
adjusted for impairments of intangible assets	6,991	4,547	2,444	54%
<b>Adjusted EBIT</b>	<b>-18,530</b>	<b>-21,319</b>	<b>2,789</b>	<b>-13%</b>

Adjusted EBIT improved from minus EUR 21,319k to minus EUR 18,530k, which results mainly from revenue reductions. Adjusted EBIT as percentage of revenues fell from -11.3% in 2017 to -17.8% in 2018. This stems from lower gross margins caused by one-time effects in China, and proportionally higher administrative and selling expenses, because the Group could not decrease its partially fixed cost base (e. g. warehouse expenses) after the unplanned drop in Chinese order volume.

In the Annual Report 2017, revenues were forecasted to grow on the level of 2017, which – disregarding Feedo Group – was 7%. This target was not achieved with an actual revenue decrease of 77%

Additionally, in the Annual Report 2017, the Group had forecasted a clear improvement of operating contribution and adjusted EBIT in percentage of revenues. As a result of the above mentioned revenue decreases and margin deterioration, this forecast was not achieved.

#### **Non-financial key performance indicators**

The non-financial key performance indicators comprise the number of active customers, average number of orders per active customer, average order value and the share of repeat customer orders.

For the average order value, management had forecasted a significant increase in its Annual Report 2017. The share of repeat customers was forecasted at the same level as 2017. Actually, the share of repeat customers increased from 76.6% to 82.2% which reflects the current strategy change to profitable repeat customers. However, the average order value decreased by EUR 2.40 or 2% to EUR 90.47; the outlook was not met.

Two non-financial performance indicators, number of active customers and number of orders per active customers, are not planned as these performance indicators are reactive. Historical data is only evaluated for these performance indicators in order to derive responses based on specific developments. Therefore, no outlook was provided in 2017.

#### **Regional results of operations**

kEUR	2018	2017 R	Change	
			absolute in kEUR	relative in %
<b>Revenues from continuing operations</b>	<b>104,818</b>	<b>188,332</b>	<b>-83,514</b>	<b>-44%</b>
Germany, Switzerland, Austria (GSA)	24,212	44,187	-19,975	-45%
China	56,737	105,628	-48,891	-46%
Other / Rest of Europe	23,869	38,517	-14,648	-38%

The development of revenues per region can be found in the explanations on revenues.

## 2.4.2. Financial position

kEUR	2018	2017 R	Change	
			absolute in kEUR	relative in %
Loss for the period	-37,692	-37,819	127	0%
<b>Net cash flows from operating activities</b>	<b>-18,729</b>	<b>-27,963</b>	<b>9,234</b>	<b>-33%</b>
<b>Net cash flows from investing activities</b>	<b>1,846</b>	<b>-201</b>	<b>2,047</b>	<b>&lt;-100%</b>
<b>Net cash flows from financing activities</b>	<b>1,543</b>	<b>3,339</b>	<b>-1,796</b>	<b>-54%</b>
Cash and cash equivalents at the beginning of the period	26,465	51,302	-24,837	-48%
Change in cash and cash equivalents	-15,340	-24,825	9,485	-38%
Changes in cash and cash equivalents due to exchange rates and	11	-12	23	<-100%
<b>Cash and cash equivalents at the end of the period</b>	<b>11,136</b>	<b>26,465</b>	<b>-15,329</b>	<b>-58%</b>

In the year 2018, the Group generated negative cash flows from **operating activities** in the amount of EUR 18,729k, which results mainly from the loss of the period (EUR 37,692k). Material improvements were achieved from the reduction in net working capital; inventories were reduced by EUR 10,695k and trade receivables were reduced by EUR 544k. At the same time, trade payables were reduced by only EUR 8,096k and deferred revenues by only EUR 1,387, so that the overall reduction in net working capital had a positive cash effect.

The loss of the period includes further non-cash positions:

- Loss from the sale of Feed Group of EUR 7,758 after taxes
- Depreciation, amortization and impairments of fixed and intangible assets in the amount of EUR 8,541k
- Income from share-based compensation in the amount of EUR 321k.

The cash outflow from **investing activities** in 2017 has turned into a cash inflow of EUR 1,834k in 2018, which results mainly from repayments of time deposits. The main change compared to 2017 is caused by lower investment spending for intangible and fixed assets. In the prior year, EUR 787k were paid for the settlement of Earn Out liabilities, in 2018 this turned into a cash inflow of EUR 264k. The deconsolidation of Feedo Group led to a cash outflow of EUR 595k that is also recognized as cash flow from investing activities.

In 2018, the Group redeemed short term time deposits of EUR 3,500k that were entered into in 2017; the redemption is recognized as cash flow from **financing activities**. Additionally, the Group performed a capital increase in the beginning of 2018; and stock options were exercised. Both transactions lead to cash inflows of EUR 5,204k (capital increase) and EUR 38k (stock options). Overall, cash inflow from financing activities is EUR 1,543k.

As of December 31, 2018, the Group sufficient available cash of EUR 11,136k to cover its negative net cash flows from operating activities. As of date of publication of the consolidated financial statements, the liquidity position has – compared to December 31, 2018 – further improved due to a capital increase, please refer to the discussion of subsequent events in the notes to the consolidated financial statements. Potential risks relating going concern of the Group are discussed in note 3 "Outlook".

On March 31, 2018, the credit line agreements with Deutsche Bank and Commerzbank expired. The borrowing base had a total maximum limit of EUR 10 million. The credit line was undrawn at the time of expiry. As of December 31, 2018, there are no credit facilities. In the course of the divestiture of Feedo Group, bank liabilities in the amount of EUR 18k were derecognized. As of December 31, 2018, there is no financial debt.

## 2.4.3. Net assets

Assets kEUR	Dec. 31, 2018	Dec. 31, 2017 R	Change	
			absolute in kEUR	relative in %
<b>NON-CURRENT ASSETS</b>				
Intangible assets	4,394	21,002	-16,608	-79%
Fixed assets	123	625	-502	-80%
Other financial assets	650	866	-216	-25%
Other non-financial assets	177	206	-29	-14%
Deferred tax assets	1	15	-14	-93%
<b>Total non-current assets</b>	<b>5,345</b>	<b>22,714</b>	<b>-17,369</b>	<b>-76%</b>
<b>CURRENT ASSETS</b>				
Inventories	6,820	19,174	-12,354	-64%
Prepayments	-	332	-332	-100%
Trade receivables	1,417	2,258	-841	-37%
Income tax receivables	39	3	36	>100%
Other financial assets	2,557	7,783	-5,226	-67%
Other non-financial assets	2,658	3,266	-608	-19%
Cash and cash equivalents	11,136	26,465	-15,329	-58%
<b>Total current assets</b>	<b>24,627</b>	<b>59,281</b>	<b>-34,654</b>	<b>-58%</b>
<b>TOTAL ASSETS</b>	<b>29,972</b>	<b>81,995</b>	<b>-52,023</b>	<b>-63%</b>

As of December 31, 2018, non-current assets amount to EUR 5,345k (December 31, 2017: EUR 22,714k). The decrease almost solely stems from intangible assets and results from the deconsolidation of Feedo Group (EUR 8,487k) and impairments of domains (EUR 6,571k) and goodwill (EUR 420k).

Current assets have decreased in 2018 by 58% to EUR 24,627k. This is attributable to the reduction in cash and cash equivalents of EUR 15,329k and inventories of EUR 12,354k. The reduction in cash and cash equivalent stems mainly from the losses of the year 2018. Inventories decrease from the deconsolidation of Feedo Group (EUR 1,665k), but mainly from the ongoing net working capital optimization. The decrease in trade receivables results mainly from lower revenues.

Other financial assets decreased by EUR 5,226k, mainly from the repayment of time deposits (EUR 2,500k) and lower receivables from advertising subsidies (EUR 2,560k), since payments from suppliers were partially already received in 2018.

Equity and liabilities kEUR	Dec. 31, 2018	Dec. 31, 2017 R	Change	
			absolute in kEUR	relative in %
<b>EQUITY</b>				
Issued capital	31,136	28,472	2,664	9%
Share premium	170,391	168,486	1,905	1%
Accumulated loss	-181,119	-143,427	-37,692	26%
Cumulated other comprehensive income	186	-298	484	<-100%
<b>Total equity</b>	<b>20,594</b>	<b>53,223</b>	<b>-32,639</b>	<b>-61%</b>
<b>NON-CURRENT LIABILITIES</b>				
Defined benefit obligations and other accrued employee benefits	-	51	-51	-100%
Other provisions	2	5	-3	-60%
Financial liabilities	15	59	-44	-75%
Other financial liabilities	21	59	-38	-64%
Deferred tax liabilities	-	2,115	-2,115	-100%
<b>Total non-current liabilities</b>	<b>38</b>	<b>2,289</b>	<b>-2,251</b>	<b>-98%</b>
<b>CURRENT LIABILITIES</b>				
Other provisions	235	315	-80	-25%
Financial liabilities	39	3,575	-3,536	-99%
Trade payables	4,573	14,779	-10,206	-69%
Deferred revenues	1,581	3,057	-1,476	-48%
Income tax payables	2	2	-	-
Other financial liabilities	2,335	3,055	-720	-24%
Other non-financial liabilities	575	1,690	-1,115	-66%
<b>Total current liabilities</b>	<b>9,340</b>	<b>26,473</b>	<b>-17,133</b>	<b>-65%</b>
<b>TOTAL EQUITY AND LIABILITIES</b>	<b>29,972</b>	<b>81,995</b>	<b>-52,023</b>	<b>-63%</b>

The equity position has decreased by EUR 32,639k, mainly from the loss of the period. In Q1 2018, a capital increase was performed leading to an equity increase of EUR 5,204k. In Q2 2018, stock options were exercised leading to an equity increase of EUR 37k. For both transactions, expenses of EUR 164k were recognized in equity. The equity quota increased from 64.9% as of December 31, 2017, to 68.7% as of December 31, 2018. The main reason is the fully redemption of financial debt that amounted to EUR 3,528k in the prior year.

Non-current liabilities have become immaterial; in the prior year they almost solely comprised deferred tax liabilities on domains and customer bases of Feedo (EUR 1,641) and on domains of Bebitus (EUR 474). Deferred taxes relating to Feedo were deconsolidated as of August 24, 2018; deferred taxes relating to Bebitus were derecognized in the course of impairments of the underlying domains.

Current liabilities have decreased by EUR 17,333k. The details are:

- As of December 31, 2017, financial liabilities included short-term money market loans of EUR 3,500k that were fully redeemed in early 2018. Another EUR 9k of financial debt of Feedo Group were deconsolidated. As of December 31, 2018, financial liabilities (short-term and long-term) solely consist of finance lease liabilities. With the adoption of the new leasing standard IFRS 16, this position will increase by EUR 1,110k (thereof EUR 618k current financial liabilities).
- From total trade payables, a number of EUR 2,067k was deconsolidated for Feedo Group. The remaining reduction results from lower purchase volumes and the general optimization of the product mix.
- Deferred revenues contain mainly delivery obligations to customers whose parcels have not yet arrived at their destination on the closing day December 31, 2018. Along with the overall revenue reduction in 2018, this position decreases accordingly.
- Non-financial liabilities decrease for social security liabilities (EUR 342k) as a consequence of lower headcount as of year-end 2018. Additionally, VAT liabilities have decreased (EUR 773k) along with the overall revenue reduction.

## 2.4.4. Net overall statement

The business year 2018 was coined by extensive restructuring measures in order to increase efficiency, decrease costs and improve margins. This comprises the streamlining of organizational structures, cost savings at the headquarter in Germany and focusing of international activities on regions with short-term and mid-term profitability potential. In this context we have closed our webshop pannolini.it and our Italian office in Q1 2018. The divestiture of Feedo Group was finalized in August 2018. Furthermore, cost cutting measures were implemented that will show their partial or full effects only in future. The strategy was adjusted and aims at an even stronger focus on profitability. In order to achieve that target, revenue reductions were unavoidable. Operating contribution and adjusted EBIT as percentage of revenues show clear improvements compared to the prior year. Also, cash outflows and the amount of net working capital could be successfully reduced.

Overall, the business year 2018 was not satisfactory. Although selling and administrative expenses could be reduced significantly and margins in the European business were notably improved, revenues targets – especially in the Chinese market – could not be met due to one-time effects.

Therefore, a capital increase was performed in February 2019 that was completed on March 14, 2019 by registration in the commercial register, and had a gross proceed of EUR 10.1m.

## 2.5. Other financial performance indicators

	2018	2017 R	Change
Adjusted marketing cost ratio (as % of revenues)	4.8%	4.8%	-
Adjusted fulfilment cost ratio (as % of revenues)	16.3%	14.9%	1.4pp
Adjusted other SG&A expenses (as % of revenues)	21.6%	17.1%	4.4pp
Operating contribution (as % of revenues)	3.8%	5.8%	-2.0pp

In the consolidated income statement, marketing costs are recognized within selling and distribution expenses. Marketing costs mainly consist of advertising expenses, including search engine marketing, online display and other marketing channel expenses, as well as costs for the marketing tools of the Group. Marketing expenses incurred in the shop pannolini.it are adjusted until the shop's closure. In 2018, adjusted marketing costs amounted to EUR 4,964k (2017: EUR 9,026k). We define adjusted marketing cost ratio as adjusted marketing costs divided by revenues for the measurement period. The adjusted marketing cost ratio is unchanged to the prior year.

Fulfilment costs consist of logistics and warehouse rental expenses which are recognized within selling and distribution expenses in the consolidated income statement. Fulfilment expenses incurred in the shop pannolini.it are adjusted until the shop's closure. In 2017, costs related to the closure of the Swiss location and income from the release of provisions for onerous contracts are adjusted. We define adjusted fulfilment cost ratio as adjusted fulfilment costs divided by revenues.

kEUR	2018	2017 R	Change	
			absolute in kEUR	relative in %
Logistics	14,473	24,600	-10,127	-41%
Warehouse rent	2,645	3,443	-798	-23%
<b>Fulfilment costs</b>	<b>17,118</b>	<b>28,043</b>	<b>-11,925</b>	<b>-39%</b>
Adjustments	-173	95	-268	<-100%
<b>Adjusted fulfilment costs</b>	<b>16,945</b>	<b>28,138</b>	<b>-11,193</b>	<b>-40%</b>
<b>Adjusted fulfilment cost ratio (as % of revenues)</b>	<b>16.3%</b>	<b>14.9%</b>		

Adjusted fulfilment cost ratio amounts to 16.3% in the business year 2018 compared to 14.9% in 2017. This results partially from the fact that the Group could not decrease its partially fixed cost base (e. g. warehouse expenses) after the unplanned drop in Chinese order volume.

Other selling, general and administration expenses (other SG&A expenses) consist of selling and distribution expenses, excluding marketing costs and fulfilment costs, and administrative expenses as well as other operating income and expenses. Adjusted other SG&A expenses exclude expenses from share-based compensation, reorganization measures, impairments of intangible assets and income and expenses incurred in the shop pannolini.it until the shop's closure. Furthermore, expenses for the integration of subsidiaries were adjusted in the business year 2017. We define adjusted other SG&A Expenses (in % of revenues) as adjusted other SG&A expenses divided by revenues.

kEUR	2018	2017 R	Change	
			absolute in kEUR	relative in %
Selling and distribution expenses (w/o marketing and fulfilment costs)	22.582	25,020	-2.438	-10%
Administrative expenses	8.626	20,377	-11.751	-58%
Other operating income	-954	-708	-246	35%
Other operating expenses	806	649	157	24%
<b>Other SG&amp;A expenses</b>	<b>31.060</b>	<b>45,338</b>	<b>-14.278</b>	<b>-31%</b>
Adjustments	-8.593	-13,044	4.451	-34%
<b>Adjusted other SG&amp;A expenses</b>	<b>22.467</b>	<b>32,294</b>	<b>-9.827</b>	<b>-30%</b>
<b>Adjusted other SG&amp;A expenses (as % of revenues)</b>	<b>21,6%</b>	<b>17.1%</b>		

Adjusted other SG&A expenses as percentage of revenue amount to 21.6% compared 17.1% in the prior year. Although expenses could be reduced in absolute numbers by EUR 9,8247k or 30% (mainly personnel expenses EUR 4,528k, external services EUR 1,269k, payment service providers EUR 1,171k), other SG&A expenses did not decrease to the same extent as revenues.

We define operating contribution as adjusted gross profit excluding marketing costs and adjusted fulfilment costs. The adjustments of gross profit relate to income and expenses of the shop pannolini.it until the shop's closure, and expenses for share-based compensation.

kEUR	2018	2017 R	Change	
			absolute in kEUR	relative in %
Gross profit	25,667	48,126	-22,459	-47%
Adjustments	179	13	166	>100%
<b>Adjusted gross profit</b>	<b>25,846</b>	<b>48,139</b>	<b>-22,293</b>	<b>-46%</b>
Marketing costs	-4,964	-9,026	4,062	-45%
Adjusted fulfilment costs	-16,945	-28,138	11,193	-40%
<b>Operating contribution</b>	<b>3,937</b>	<b>10,975</b>	<b>-7,038</b>	<b>-64%</b>
<b>Operating contribution (as % of revenues)</b>	<b>3.8%</b>	<b>5.8%</b>		

Operating contribution in the year 2018 is EUR 3,937k or 3.8% of revenues, and thus decreased both in absolute numbers and as percentage of revenues. This results from the overall revenue decrease. The reason for the decrease of operating contribution as percentage of revenues are cancellations in the Chinese business (with impact on gross margin) and higher proportional fulfilment costs that could not be decreased to the same extent as revenues.

## 2.6. Other non-financial performance indicators

	2018	2017 R	Change
Site visits	41,362,953	75,807,122	-34,444,169
Mobile visit share (as % of site visits)	72.4%	72.6%	-0.2pp
Mobile orders (as % of number of orders)	55.4%	49.8%	5.6pp
Number of orders	1,114,873	1,911,928	-797,055
Gross order intake (in EUR)	100,858,453	177,554,077	-76,695,264
Returns (as % of gross revenues from orders)	3.6%	3.2%	0.4pp

The number of site visits decreased by 45% compared to the prior year and is in line with the overall revenue decrease that is described in the paragraphs above. Number of orders decreased had a lower decrease of 42% which results from an improved conversion rate. Gross order intake decreases by 43%, slightly more than the number of orders. One of the reasons is a decrease in the average order value.

### 3. Outlook

The positive development in online retail is expected to progress further in the future. The turnover in online retail in Europe is expected to reach approximately EUR 343bn in 2019 and until 2023, a predicted compound annual growth rate of 6.3% is expected.<sup>34</sup> The total market volume of the strongly growing Chinese cross-border e-commerce market is expected to reach approximately EUR 670bn in 2019 and until 2023, a predicted compound annual growth rate of 10.1% is expected.<sup>35</sup> The online retail for products for babies and toddlers, and also products in the categories of beauty culture and dietary supplement, is an important growth segment in these markets.

The restructuring measurements executed in 2018 shall be consequently monitored in 2019 and, if necessary, shall be implemented further in order to improve efficiency of the organization and thereby realize profitable and sustainable growth.

After the restructuring year 2018, focus will be on the Group's long-term performance in financial year 2019. Furthermore, focus points will be profitable revenue growth and optimization of margin. It will be specifically invested in the Chinese market. In addition, new product categories shall be developed in order to position windeln.de as global "family business" in Europe and China.

Management expects a clear revenue increase compared to 2018. Management expects a stable average order value compared to 2018. The repeat customer share will likely decrease below the level of 2018 because of new customer growth. Two non-financial performance indicators, number of active customers and number of orders per active customer, are not planned anymore as these performance indicators are reactive measurement drivers. Historical data is only evaluated for these performance indicators in order to derive responses based on specific developments.

Special focus of the Group is on achieving profitability and the securing sufficient liquidity. Therefore, management expects a clear improvement of the operating contribution margin in % of revenues. Adjusted EBIT in % of revenues shall be further improved in 2019. Also, cash-outflow shall be clearly reduced compared to 2018. For 2019, a moderate increase of net working capital is planned in order to enable growth of Chinese business. Achieving break even on basis of adjusted EBIT is expected at the beginning of 2020.

#### **Risks relating going concern of the Group**

As of December 31, 2018, the Group shows EUR 11,136k cash and therefore sufficient cash is available to cover the net operating cash outflow. As of the date of the preparation of the consolidated financial statements, the position of liquidity has further improved compared to December 31, 2018, through the executed capital increase (refer to explanations in subsequent events in the notes to the consolidated financial statements). With the capital increase, the Group has realized gross proceeds in the amount of EUR 10.1m; and thus could significantly strengthen its liquidation position.

The Group is subject to material uncertainties regarding the achievement of planned increases in revenues and margins as well as further planned cost decreases whose occurrence is mandatorily necessary to ensure the achievement of a positive net cashflow. In the area of revenue increase, further growth is planned in China. Among other things it is planned to develop new channel of distributions and to expand the product assortment. Uncertainty exists relating to planned projects which might be delayed in time, which might not be realized in the planned scope, or which might not happen at all. Margin increases are planned basically in the European business. Therefore, different measurements are planned, among other things further improved supplier conditions, an improved automated pricing tool (which is mostly already implemented), an improved product mix as well as the expansion of the private label business with in average higher margins. Uncertainty exists relating to the enforcement of improved supplier conditions, the impact of the pricing tool as well as the enforceability of the private label strategy. Additional liquidity is planned by the refund of German value added tax for deliveries via freight forwarders to China (refer to explanations in the opportunities and risk report). Management evaluates the refund as highly probable, however, there is uncertainty on the timing of the refund. A big driver related to cost decreases is the opening of a second warehouse in China from which our Chinese webshop shall be served amongst other. A contract with an external warehouse provider is signed already, but uncertainty exists regarding possible timing delays of the project.

The management board addresses the described uncertainties with various measurements in the previous paragraph. Thus, a dedicated project management is implemented to regularly monitor, to control and, if necessary, to initiate countermeasures for all envisaged projects and measurements. As outlined above, in the first quarter 2019 a capital increase was successfully executed. In the context of the capital increase, two new Asian investors, from whom the management expects positive effects in relation to the Chinese business, have joined the owners of the Group. In this regard, first discussions are ongoing. Last but not least, management expects to improve supplier conditions through the continuous dialog with credit insurers. In addition, management invests in relationship to debt providers.

Above that, in order to proactively manage the net working capital, management intensively focuses to further continue the measurements regarding the improvement of the net working capital, which already took positive effects in 2018.

<sup>34</sup> Destatis Statistisches Bundesamt: <https://de.statista.com/outlook/243/102/ecommerce/europa>; retrieved on February 16, 2019

<sup>35</sup> Destatis Statistisches Bundesamt: <https://de.statista.com/outlook/243/117/ecommerce/china>; retrieved on February 16, 2019



Achieving break even on basis of adjusted EBIT is planned for the beginning of 2020. In case the planned projects and restructuring measurements cannot be implemented in the full extend or do not lead to the expected outcome, the solvency of the Group and the continuation of operations depends – until a positive net cashflow is achieved in 2020 – on the Group’s ability to collect further liquidity funds, e. g. via a further equity financing round or via raise of borrowed capital.

## 4. Opportunities and risk report

The risk management system of the windeln.de Group has been implemented in order to identify and evaluate opportunities and risks at the earliest possible date. The objective of the risk management system is to proactively manage risks and thereby limit economic losses as well as to recognize and utilize potential opportunities by using improved corporate decision-making.

### 4.1. Risk management process

#### **Organization and responsibility**

The risk management process is based on a lean organizational structure with clear roles and responsibilities.

- Pursuant to Sec. 91 (2) German Stock Corporations Act (AktG), the management board of windeln.de SE installed a group-wide risk management system. The management board sets the Group’s risk strategy and approves the corresponding risk management structures and processes.
- The supervisory board ensures the effectiveness of the risk management system in place as part of its role to supervise the management board.
- The management board is supported by the risk management committee. This committee consists of the heads of the individual business divisions and functions and is responsible for enhancing and adapting the risk management system.
- Risks and opportunities are identified and evaluated locally in each business unit by the heads of the individual business divisions and functions. However, each employee is obliged to report any potential risks to the respective head of division.
- The identified risks and opportunities are reviewed as to whether they are still up-to-date on a biannual basis and are then reported to the risk management officer who is part of the group controlling division. The risk management officer prepares a risk portfolio, which is then submitted to the risk management committee and the management board. The risk management officer is also responsible for the central coordination of the risk management process and supports the heads of each division with the evaluation of their respective risks.
- The installation and adequacy of the risk early warning system is checked by the external auditor. No material findings were made in this respect.

#### **Instruments**

- The Group wide risk policy, which has been defined by the management board of windeln.de SE and is available to all employees of the Group, serves as a guideline for dealing with risks and opportunities within the Group. Besides of information about the individual steps of the risk management process, the policy also includes information about roles and responsibilities in risk management process. The contents of the guideline are reviewed regularly and changed as necessary to guarantee it remains up-to-date on account of the rapidly changing environment.
- A catalog with various risk categories has been drawn up and shall help to identify all possible risks.
- A standardized report file is used in order to guarantee consistent capture and evaluation of the individual risks and opportunities. Furthermore, corresponding countermeasures which reduce the individual risks are mentioned in this file as well.
- The opportunities and risks of each department and business unit are reviewed as to whether they are still up-to-date on a biannual basis and newly identified opportunities and risks are added to the report file. Risks are quantified using a rolling evaluation for the following 36 months from the time of remeasurement, although the given period for assessing the extent of damage and the probability of occurrence is 12 months.
- Each risk is assessed in a gross assessment and in a net assessment. In the net assessment the already implemented countermeasures of each risk are considered and reduce the extent of damage and the occurrence probability of the respective gross risk.
- The identified risks are subsequently reported to the management board in full detail. However, new risks with a certain extent of damage are reported directly to the management board using a standard file as an immediate report.
- A workshop is held on a regular basis under the direction of the risk management officer and with all responsible heads of division in order to perform an in-depth evaluation of whether all captured risks are up-to-date and to identify any risks that have not yet been recognized.

## 4.2. Overview of risks

Any event that may negatively influence the Group's ability to achieve its operational or strategic objectives is classified as a risk. By contrast, any opportunity is anything that represents a positive deviation from the planned operational and strategic objectives.

Differentiation is made between event and planning risks so as to be able to appropriately capture and measure the risks of the windeln.de Group. Event risks are stated with both their extent of damage and their probability of occurrence, as this type of risk generally relates to non-recurring risks with a low occurrence probability. On the other hand, planning risks result from extremely volatile budget items and therefore have a high probability of occurrence. As a result of this, the focus when evaluating these risks is exclusively on their extent of damage. The strong volatility may, however, also mean that a planning risk results in a positive deviation from the target and therefore represents an opportunity for the Group.

Risks are broken down using the following classes in the risk matrix:

### Classes for probability of occurrence for event risk

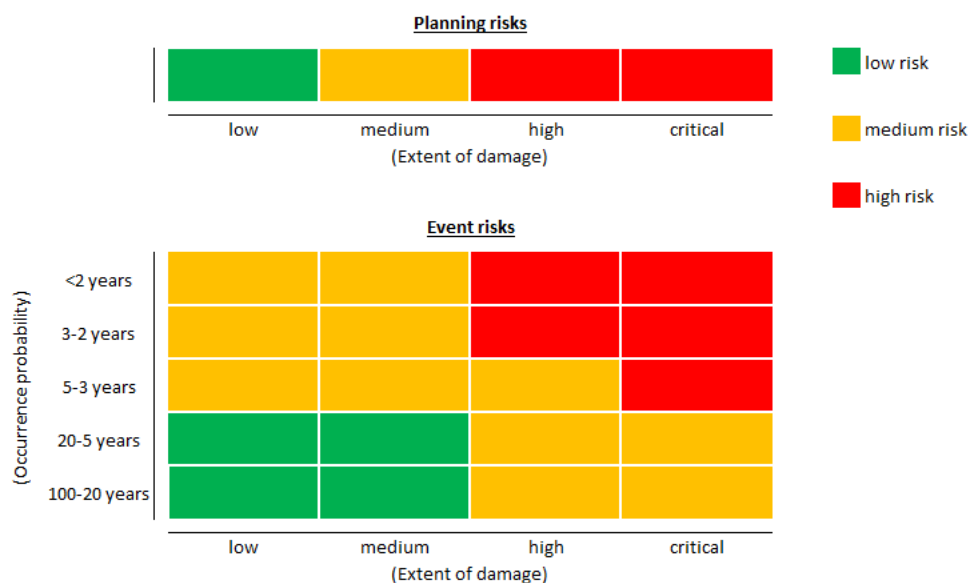
Class	Probability of occurrence	Description
1	0% - 4.9%	Occurrence possible once in 100 to 20 years
2	5% - 19.9%	Occurrence possible once in 20 to 5 years
3	20% - 29.9%	Occurrence possible once in 5 to 3 years
4	30% - 49.9%	Occurrence possible once in 3 to 2 years
5	50% - 100%	Occurrence possible at least once in 2 years

The extent of damage describes the worst-case scenario each risk could have on the Group's earnings before interest and taxes. EBIT is a significant factor for the cash requirements of the Group. Therefore, the following risk assessment is also a significant indicator for the liquidity risk of the Group. Please refer to section 6.4 "Liquidity risk" for further information.

### Classes for extent of damage for event and planning risks

Class	Extent of damage	Description
1	EUR 0.05m - EUR 0.5 m	low impact
2	> EUR 0.5 m - EUR 1.0 m	medium impact
3	> EUR 1.0 m - EUR 2.0 m	high impact
4	> EUR 2.0m	critical impact

The following risk matrices are the result of the aforementioned classes for probability of occurrence, which is only relevant for event risks, and extent of damage in the net assessment:



### 4.3. Overall assessment of the risk and opportunities situation in the Group

The Group sees significant risks, in particular with regard to macroeconomic development in the People's Republic of China and with regard to the development of the competitive situation in the Chinese market.

In this context, risks related to the planned offering of new distribution channels for Chinese customers and the Group's dependency on key suppliers for milk formula products is one of the biggest risks for the Group. By establishing a strong partnership with its key suppliers, the Group seeks to reduce this risk. However, a deterioration of supplier conditions could have a strong negative impact on the Group's result.

With the postponed break even outlook announced in 2018, liquidity risks have significantly increased. The Group has set up various measures in 2018, and plans to take further measures in 2019, such as obtaining liquidity funds through equity or debt instruments.

Liquidity risks are detailed in section 6.4 "Liquidity risk", and the corresponding risks relating the going concern of the Group are discussed in section 3 "Outlook".

#### 4.3.1. Strategic risk

##### **Macroeconomic risks**

The Group's development greatly depends on the general economic situation in Europe and the People's Republic of China. A period of economic recession could negatively impact purchasing behavior in several product categories and result in revenue losses and higher stock levels. In particular, a deterioration of the Chinese economy could have negative consequences on account of the great significance of the Chinese sales market for windeln.de Group. However, it is assumed that demand for products for babies and toddlers will continue, even in the event of a recession.

New laws for exports of baby food could also significantly harm the business in China. As possible changes in the Chinese law are difficult to predict and due to the high importance of Chinese market for the Group, the risk is regarded as high.

A continuous monitoring of these risks as well as offering new sales channels such as the Tmall shop, where the Chinese customers can buy in local currency, contribute to a reduction of the aforementioned risks. The Group is constantly working on identifying further countermeasures in order to actively steer those risks. Nevertheless, the Group expects an increased extent of damage if the risk would occur and hence, the risk is deemed to be high.

### **Competitive risks**

The Group is exposed to fierce competition. New competitors in the market may cause a decline in the price level as well as higher costs for online marketing. These would have a negative effect on revenue and even more on margins. Consequently, a decreasing demand could impact the Group's earnings and liquidity and might also lead to overstocks in the warehouses. By establishing a strong partnership with its suppliers the Group tries to offer its customers an ideal range of baby and toddler products and in this way reduces the potential risk resulting from competition. Moreover, the Group is also expanding its sales and distribution channels and has established an own Chinese warehouse (Bonded Warehouse) to further invest in the Chinese market. Compared to the previous year, the risk assessment remains unchanged and is deemed to be high.

### **Risks resulting from expansion activities**

After the divestiture of Feed Group in 2018 and the full integration of the Bebitus business end of 2017, risks from expansion activities are assessed as low.

## 4.3.2. Opportunities and risks from operations

### **Supplier and product quality risks**

As the Group is dependent on a limited number of suppliers, in particular for baby nutrition and diapers, it is subject to the risk that suppliers default or offer their products under deteriorate conditions. This would have a negative effect on revenues and in particular on product margins. If the Group is able to purchase goods from its suppliers at particularly favorable conditions, this would have a positive influence on the business result and consequently, will lead to an opportunity for the Group. The Group attempts to minimize the aforementioned risk by establishing long-term and strong business relationships with reliable and well established suppliers. In case of a risk occurrence, the Group expects an unchanged extent of damage compared to previous year. Due to the low occurrence probability the risk is deemed to be medium.

A failure in the estimation of order quantities is another risk for the Group. This could either lead to a high proportion of sold out products or to overstocks in the warehouse. If the overstock consists of difficult to sell products this could lead to a higher inventory valuation allowance which would have a negative impact on the operating result. Overall, the risk is assessed as low. However, if the inventory valuation allowance could be reduced in the future due to new developments such as an improved inventory management, this would have a positive effect on the Group's result. Thus, a potential reduction of the inventory valuation allowance might also represent a great opportunity for the Group.

### **IT risks**

If the Group is no longer able to operate, maintain, integrate and scale the mobile and network infrastructure and other technology, this could have a substantial negative impact on the business as well as on the financial performance and position. In particular, the stability and availability of online platforms as well as IT security with regard to customer data but also confidential corporate data could have negative consequences for the business. The continuous functionality of internal technical systems and databases also plays a significant role for this risk. The Group reduces this risk by investing in different systems and processes. Overall, the Group sees a medium risk.

### **Logistic and payment risks**

The Group's own warehouse and the warehouse locations managed by contractual partners are exposed to the danger of being destroyed by catastrophes such as fire or natural disasters. In addition to the loss of inventories and potential harm to employees, this would also lead to a substantial interruption of business activities. If planned logistic projects cannot be realized or are delayed this could be a high risk for the Group. The Group reduces this risk by detailed project management and ongoing identification of potential savings in the currently existing logistic processes. Compared to the previous year the risk has increased and is estimated as a medium to high risk.

### **Personnel related risks**

The Group depends on key employees in management. Losing one of these employees would have correspondingly negative effects on the economic success. The Group counters this risk by installing remuneration models with a long-term focus. Furthermore, a higher than expected employee illness and turnover rate could lead to additional costs. After the developments in the past year, the occurrence probability has increased, and the risk is deemed to be high.

## 4.3.3. Financial risks

As an international company, the Group is subject to various tax and customs regulations. The risk relates to delivery of products to other countries and the corresponding country-specific VAT calculation using the local VAT rates. If this is calculated incorrectly or wrong customs duties are declared, additional late payment penalties and fines may be issued. By implementing new data management processes in the respective systems (ERP system, product management system) the Group was already able to significantly reduce the risk. The risk is deemed to be low.

A high chance may arise from possible VAT corrections for deliveries to China that were made through so-called freight forwarders. windeln.de SE has declared and paid VAT for those transactions. Based on delivery documents, a classification as tax-free export delivery and a VAT refund are possible.

After the impairment expenses recognized in 2018 for goodwill and domains, potential future impairments represent a minor risk to the Group. Under some circumstances a potential write-back of the domains could also be an opportunity for the Group.

Last year's risks from increased subsequent purchase price payments do not exist as of December 31, 2018. However, there is a risk that the agreed purchase price for the divestiture of Feedo Group of EUR 400k may not be paid. The Group assesses that risk as low.

#### 4.3.4. Legal and organizational risks

The Group is exposed to various national and international legislation and requirements at various levels as a result of the international expansion and the IPO in 2015. This primarily relates to consumer protection law and competition law. In order to meet all requirements and obligations, individuals have been made responsible and corresponding processes have been established to monitor all relevant developments in the Group. Overall, the legal and organizational risks are estimated to be a medium risk which have increased compared to the previous year due to new data protection guidelines.

The Group is subject to various risks in direct connection with the IPO. As a result of this, windeln.de SE took out the corresponding insurance during the IPO. This risk is classified as medium on account of the critical extent of damage but the very low probability of occurrence.

Due to the necessary cost savings in human resources, the Group is continuously faced with the challenge to implement and improve internal processes.

## 5. Internal controls and risk management systems of the Group financial reporting process

The objective of the internal control system and the risk management system in terms of the group financial reporting process is to identify, evaluate and control any risks that could influence the correct preparation of the consolidated financial statements. As a core component of the group financial reporting process, the internal control system comprises preventive, monitoring and detective security and control measures that ensure a proper financial reporting process in group accounting and operating functions.

The Group sets itself apart through its clear organizational structure. There are coordinated planning, reporting and early warning systems and processes throughout the Group that enable overarching analysis and management of risk factors of relevance to the results of operations and going concern risks. The functions throughout the group financial reporting process are distinctly allocated.

The IFRS consolidated financial statements and group management report are prepared centrally using a uniform reporting format at the group headquarters in Munich. A standard software that is protected from unauthorized access has been implemented across the Group. The methods provided by the system to limit access rights are used to map the various responsibilities. The group headquarters defines binding reporting calendars and issues uniform reporting structures that generally serve to safeguard completeness and comparability. There is a standardized group chart of accounts which aims to ensure that the same issues are presented consistently. Currency translation, the consolidation of income and expenses and the elimination of intercompany balances are performed automatically. Any offsetting differences are automatically posted in the system, but checked manually and adjusted if necessary. The automatic validation processes in place and the additional analytical plausibility checks, which are performed regularly, guarantee the correctness and completeness of the consolidated financial statements of windeln.de SE. Corporate issues are analyzed, assessed and recorded for accounting purposes by the local finance teams as well as by employees in group accounting department and therefore included in external financial reporting. External accounting specialists are consulted if necessary. The exercise of accounting and measurement options is coordinated by the local finance entities with the group accounting in order to ensure a uniform and proper financial reporting in accordance with IFRSs throughout the Group. The allocation of sufficient personnel and material resources to group accounting form the basis for the efficiency of the divisions and personnel working on the financial reporting.

A Group-wide risk management system that corresponds to the legal requirements is in place and is reviewed on an ongoing basis in terms of its functionality and adapted to current developments if necessary. Its purpose is to identify and evaluate risks at an early stage, and communicate them appropriately. This ensures that users of the report receive relevant and reliable information without delay.

The review mechanisms clearly defined within the areas assigned to group accounting as well as the inspection by the internal controlling division and the risk management system's early recognition of risk aim to ensure error-free group financial reporting.

The Group places a strong emphasis on employing highly qualified and experienced employees in the key accounting and risk management positions. The lingua franca of the Group is English, to ensure there are no translation or communication difficulties between entities in different countries.

On account of the small size and low level of complexity, the Group has not had a separate internal audit department to date and makes use of internal employees for review purposes.

The supervisory board concerns itself with material accounting, risk management, audit engagement and audit focus questions, among other things.

There were no changes to the financial reporting internal control system or risk management system between the end of the reporting period and the date of preparing the group management report.

## 6. Financial risk management and financial instruments

### 6.1. Risks from the use of financial instruments

The Group is exposed to various financial risks (the market price risk, comprising currency and interest rate risk, the credit risk and the liquidity risk) on account of its business activities. The Group's risk management system focuses on the unpredictability of developments on financial markets and aims at minimizing potential adverse effects on the financial position of the Group.

Risk management is performed by the corporate finance department. As in the prior year, a Risk Coordinator assumes that function as part of Group Controlling department. Additionally, a function of treasury management has been set up. Both the Risk Coordinator and the Head of Treasury identify and assess financial risks in close cooperation with the Group's operating units. The management board prescribes the principles for Group-wide risk management. Additionally, the board decides on policies for certain risks, such as foreign currency, interest rate and credit risks, and for the use of equity or debt instruments and the use of derivative and non-derivative financial instruments.

In 2017, Feedo Group concluded derivatives in the form of forward exchange transactions for the first time to minimize currency risks. Since the divestiture of Feedo Group in 2018, the Group has not had transactions with derivative financial instruments.

### 6.2. Market risk

Market risk is the risk that the fair value of future cash flows of a financial instrument will fluctuate because of changes in market prices. Market risks include interest rates, currency and other price risks.

#### **Currency risk**

The Group's international activities expose it to foreign currency risks. The risk mainly relates to revenue generated in foreign currency as well as goods purchased in foreign currency. For example, if a devaluation is performed on the functional currency, the acquisition cost for goods purchased in foreign currency increase, and the revenue translated into the functional currency generally also increases at the same time. The two effects counterbalance each other, meaning that there is only a currency risk if goods are purchased in one currency and sold in another. This is particularly relevant for sales in the webshops windeln.ch (in CHF) and our Tmall shop (in CNY). Along with the centralization of procurement, logistics, marketing and administrative functions of the Group, cost of sales and operating expenses for those shops are incurred mainly in EUR. Foreign exchange risks arising from that setup are currently not hedged. However, an upvaluation of the functional currencies may lead to a chance from currency risks.

On account of exchange rate fluctuations when translating the local separate financial statements into the group currency, a currency risk can also arise if there are changes to items in the statement of financial position and income statement of a subsidiary. The changes caused by currency fluctuations are presented in equity. The windeln.de Group is currently exposed to such a risk at three of its subsidiaries, it is estimated to be low.

#### **Interest rate risk**

Interest rate fluctuations may have a negative or positive impact on the business result, equity and the future cash flows. Interest rate risks from financial instruments can be incurred particularly in connection with borrowings.

### 6.3. Credit risk

Credit risk, otherwise known as default risk, is the risk that a counterparty will not meet its obligations under a financial instrument or customer contract, leading to a financial loss. The credit risk comprises the total of trade receivables, other financial assets and cash and cash equivalents.

The risk is particularly relevant in terms of a potential default of trade receivables. For this reason, credit limits are established for all customers based on internal rating criteria. Trade receivables arising in connection with the "buy on account" transactions are sold to a third party as they arise; therefore the Group has no default risk for those transactions. All outstanding receivables are monitored on a regular basis and are

subject to a three-tier dunning procedure. In order to reduce the risk, specific bad debt allowances and allowance for expected credit losses are recognized, based on the age structure of the trade receivables. Overdue and unsuccessfully dunned receivables are submitted to a service provider. Uncollectible amounts are fully derecognized with an effect on income.

In addition, there is a default risk for cash and cash equivalents and for time deposits if banks can no longer meet their obligations. This credit risk is mitigated by spreading deposits between a number of banks with good credit ratings. The windeln.de Group considers the overall risk to be very low.

## 6.4. Liquidity risk

Liquidity risk is the risk that the Group will potentially not be able to settle its financial liabilities when they fall due. An efficient liquidity management system is therefore used to guarantee that the Group is solvent at all times. The Group monitors the risk of liquidity bottlenecks continuously using liquidity planning prepared at group level.

As of December 31, 2018 and as of the publication date of the consolidated financial statement, there is no liquidity shortfall for the Group. A delay of the strategic measures initiated in 2018, the occurrence of risk factors as presented in opportunities and risks report as well as a deviation from the business plan in 2018 could result in a material deterioration of the liquidity situation of the Group. Depending on the course of business, the Group may require to take up additional liquidity funds until the achievement of positive cash flows, e. g. through equity or debt instruments in order to ensure solvency and to have a sufficient liquidity buffer. We refer to section 3 "Outlook" with its descriptions about risks relating going concern of the Group.

## 7. Takeover related disclosures pursuant to Secs. 289a (1) and 315a (1)

### 7.1. Composition of issued capital

The Company's capital stock came to EUR 31,136,470 as of December 31, 2018. The capital stock is divided into 31,136,470 no-par value bearer shares with an imputed share in the capital stock of EUR 1.00 per share. The shares are fully paid in. All shares have the same rights and duties attached. Every share has one vote.

### 7.2. Participations in the capital, which exceed 10% of the voting rights

As of the end of the financial year 2018, there were the following direct and indirect participations in the capital of windeln.de SE that exceeded the threshold of 10% of the voting rights:

<b>Direct investments</b>		
Acton GmbH & Co Heureka KG	Munich	Germany
MCI.PrivateVentures Fundusz Inwestycyjny Zamkniety	Warsaw	Poland
<b>Indirect investments</b>		
DN Capital (UK) LLP	London	United Kingdom
DN CAPITAL - GLOBAL VENTURE CAPITAL II LP	St. Helier	Jersey, Channel Islands
DN CAPITAL - GLOBAL VENTURE CAPITAL III LP	St. Helier	Jersey, Channel Islands
DN CAPITAL - GVC GP LP	St. Helier	Jersey, Channel Islands
DN CAPITAL - GVC II GENERAL PARTNER (JERSEY) LIMITED	St. Helier	Jersey, Channel Islands
DN CAPITAL - GVC III GENERAL PARTNER LIMITED	St. Helier	Jersey, Channel Islands
DN CAPITAL - GVC III GP LP	St. Helier	Jersey, Channel Islands
Acton Capital Partners GmbH	Munich	Germany
MCI Capital Towarzystwo Funduszy Inwestycyjnych Spolka Akcyjna	Warsaw	Poland
Private Equity Managers Spółka Akcyjna	Warsaw	Poland



### 7.3. Statutory regulations and provisions of the articles of incorporation and bylaws concerning the appointment and removal from office of management board members, and concerning modifications to the articles of incorporation and bylaws

The supervisory board appoints the members of the management board on the basis of Art. 9 (1) and Art. 46 of the SE regulation (SE-Verordnung), Secs. 84 and 85 AktG and Sec. 6 (3) of the articles of incorporation and bylaws for a term of office of maximum five years. In accordance with Art. 6 (1) of the articles of incorporation and bylaws, the management board comprises one or more persons, otherwise the supervisory board determines the number of members of the management board.

The general meeting adopts resolutions on changes to the articles of incorporation and bylaws. The amendments to the articles of incorporation and bylaws are made pursuant to Secs. 179 and 133 AktG. According to Sec. 10 (5) of the articles of incorporation and bylaws, the supervisory board is entitled to make changes and additions to the articles of incorporation and bylaws that only relate to the wording. Pursuant to Sec. 4 (2) and (3) of the articles of incorporation and bylaws, the supervisory board is also entitled to change and rewrite Sec. 4 of the articles of incorporation and bylaws (capital stock) as necessary depending on the utilization of authorized or contingent capital.

### 7.4. Authority of the management board to issue shares or acquire treasury shares

#### **Repurchase of treasury shares**

By resolution of the General Meeting on April 21, 2015, and confirmation of continued validity after the change of legal structure to a SE by the annual general meeting as of June 17, 2016, the management board was authorized, subject to the approval of the supervisory board, to acquire treasury shares for any permissible purpose up until April 20, 2020 in a scope of up to 10% of the capital stock existing either as of the date on which the resolution is passed or as of the date on which the authorization is exercised, whichever is lower. The shares acquired may not at any time amount to more than 10% of capital stock when taken together with other treasury shares held by the Company or allocable to the Company in accordance with Secs. 71d, 71e AktG. The authorizations can be granted once or several times, in whole or in partial amounts, in pursuit of one or several objectives by the Company, but also by Group entities or by third parties on behalf of the Company or Group entities. Among other things, the purchase of treasury shares is permissible for the following purposes: for withdrawal purposes, to offer to third parties in the course of business combinations or acquisitions and to be used as a component of variable remuneration and/or in connection with share-based payment or stock option programs of the Company or entities affiliated to it.

The management board was also authorized, subject to the approval of the supervisory board, to use certain derivatives to acquire windeln.de shares by April 20, 2020. All acquisitions of shares using these derivatives are limited to shares representing no more than 5% of the capital stock existing as of the date on which the resolution is passed by the General Meeting, although the 10% limit of the aforementioned authorization to purchase treasury shares applies to acquisitions of shares using derivatives. The term of a derivative has to be defined that the shares are not acquired using the derivative after April 20, 2020.

#### **Authorized Capital 2018/I**

The management board is authorized, subject to the approval of the supervisory board, to raise the capital stock once or several times up until June 24, 2023 by up to a total of EUR 15,500,000 by issuing new no-par value bearer shares in return for cash or non-cash contributions and, subject to the approval of the supervisory board, to preclude the shareholders' subscription rights under certain conditions and within defined limits (authorized capital 2018). In the German commercial register, the authorized capital as of June 25, 2018, is named Authorized capital 2018/I.

#### **Conditional Capital 2016/I**

By resolution of the general meeting dated April 21, 2015, and confirmation of continued validity after the change of legal structure to a SE by the annual general meeting as of June 17, 2016, the management board was authorized, subject to the approval of the supervisory board, to issue by April 20, 2020 once or several times bearer convertible bonds and/or options, profit participation rights and/or bonds or a combination of these instruments with a total nominal amount of up to EUR 300,000,000 and grant the owners and creditors of these bonds with options and conversion rights on (also with conversion or option obligation) into new bearer shares in the Company with an imputed share in the capital stock of up to EUR 7,997,804 in accordance with the conditions of the bonds. Among other things, the management board was also authorized, subject to the approval of the supervisory board, to preclude the shareholders' subscription rights to bonds with convertible or warrant bonds into shares in windeln.de SE under certain conditions and within defined limits. The capital stock was contingently increased accordingly by up to EUR 7,997,804 (conditional capital 2015/I). This authorization to issue bonds has not yet been exercised. In the German commercial register, the conditional capital as of June 17, 2016, is named conditional capital 2016/I.

#### **Conditional Capital 2016/II**

The Company's capital stock has been increased contingently by up to EUR 555,206 by the issue of up to 555,206 new shares (contingent capital 2015/II). The contingent capital increase will only be conducted to a limited extent and serves exclusively to fulfil options that are issued on account of the General Meeting dated April 21, 2015 (confirmation of continued validity after the change of legal structure to a SE by the

Annual General Meeting as of June 17, 2016) that authorized the granting of stock options to members of the management board and employees of the Company in accordance with the long-term incentive program 2015. In the German commercial register, the conditional capital as of June 17, 2016, is named conditional capital 2016/II.

#### **Conditional capital 2018/I**

The Company's capital stock has been increased contingently by up to EUR 1,200,000 by the issue of up to 1,200,000 new shares (contingent capital 2018). The contingent capital increase will only be conducted to a limited extent and serves exclusively to fulfil options that are issued on account of the general meeting dated June 25, 2018 that authorized the granting of stock options to members of the management board and employees of the Company in accordance with the long-term incentive program 2018. In the German commercial register, the conditional capital as of June 25, 2018, is named conditional capital 2018/I.

### 7.5. Significant agreements of the Company that are subject to a change of control

None of the significant agreements of the Company are subject to a condition of a change of control of the Company.

#### **Company compensation agreements that have been entered into with management board members or employees for the event of change of control following a takeover bid**

The supervisory board and/or management board are entitled under the Long-Term Incentive Programme (LTIP) granted to certain members of the management board and of other management staff to demand the pro rata reversal of the outstanding options earned in accordance with the change of control event of the share purchased by the purchaser in return for a payment by the Company. In relation to the stock options not yet earned as of the date of the change of control, the supervisory board is authorized at its own discretion to grant different performance-based remuneration of the same economic value in return for reversal of the stock options of the LTIP (including share appreciation rights, phantom stocks or other stock options).

## 8. Corporate governance statement

The corporate governance statement pursuant to Sec. 289f HGB is available on the Company's website (<https://corporate.windeln.de>) in the Investor Relations tab. It is also part of the corporate governance report, which is part of the annual report.

## 9. Remuneration report

Please refer to section 13.3 Remuneration report of the notes for further information on the remuneration of the management board and the supervisory board according to Sec. 315a (2) German Commercial Code (HGB).

Munich, March 15, 2019

windeln.de SE  
Management board

Matthias Peuckert                      Dr. Nikolaus Weinberger

## FINANCIAL STATEMENTS



## CONSOLIDATED INCOME STATEMENT AND OTHER COMPREHENSIVE INCOME

kEUR	Notes	2018	2017 R
<b>Continuing operations</b>			
Revenues	9.1	104,818	188,332
Cost of sales	9.2	-79,151	-140,206
<b>Gross profit</b>		<b>25,667</b>	<b>48,126</b>
Selling and distribution expenses	9.2	-44,751	-62,089
Administrative expenses	9.2	-8,626	-20,377
Other operating income	9.1	954	708
Other operating expenses	9.2	-806	-649
<b>Earnings before interest and taxes (EBIT)</b>		<b>-27,562</b>	<b>-34,281</b>
Financial income	9.3	26	1,135
Financial expenses	9.3	-29	-54
<b>Financial result</b>		<b>-3</b>	<b>1,081</b>
<b>Earnings before taxes (EBT)</b>		<b>-27,565</b>	<b>-33,200</b>
Income taxes	8.12	446	2,954
<b>Profit or loss from continuing operations</b>		<b>-27,119</b>	<b>-30,246</b>
Profit or loss after taxes from discontinued operations	3.4	-10,573	-7,573
<b>PROFIT OR LOSS FOR THE PERIOD</b>		<b>-37,692</b>	<b>-37,819</b>
<i>Other comprehensive income that will not be reclassified to profit or loss in subsequent periods:</i>			
Actuarial gains or losses from remeasurement of defined benefit plans	8.8	-	-11
<i>Other comprehensive income that may be reclassified to profit or loss in subsequent periods:</i>			
Exchange differences on translation of foreign operations	11.1	484	-54
<b>OTHER COMPREHENSIVE INCOME OR LOSS, NET OF TAX</b>		<b>484</b>	<b>-65</b>
<b>TOTAL COMPREHENSIVE INCOME OR LOSS, NET OF TAX</b>		<b>-37,208</b>	<b>-37,844</b>
Basic earnings per share (in EUR)	9.4	-1.22	-1.41
Basic earnings per share from continuing operations (in EUR)	9.4	-0.88	-1.13

## CONSOLIDATED STATEMENT OF FINANCIAL POSITION

<b>Assets</b>			
<b>KEUR</b>	<b>Notes</b>	<b>December 31, 2018</b>	<b>December 31, 2017 R</b>
<b>NON-CURRENT ASSETS</b>			
Intangible assets	8.1	4,394	21,002
Fixed assets	8.2	123	625
Other financial assets	8.3	650	866
Other non-financial assets	8.4	177	206
Deferred tax assets	8.12	1	15
<b>Total non-current assets</b>		<b>5,345</b>	<b>22,714</b>
<b>CURRENT ASSETS</b>			
Inventories	8.5	6,820	19,174
Prepayments	8.5	-	332
Trade receivables	8.3	1,417	2,258
Income tax receivables	8.12	39	3
Other financial assets	8.3	2,557	7,783
Other non-financial assets	8.4	2,658	3,266
Cash and cash equivalents	8.6	11,136	26,465
<b>Total current assets</b>		<b>24,627</b>	<b>59,281</b>
<b>TOTAL ASSETS</b>		<b>29,972</b>	<b>81,995</b>
<b>Equity and liabilities</b>			
<b>KEUR</b>	<b>Notes</b>	<b>December 31, 2018</b>	<b>December 31, 2017 R</b>
<b>EQUITY</b>			
Issued capital	8.7	31,136	28,472
Share premium	8.7	170,391	168,486
Accumulated loss		-181,119	-143,427
Cumulated other comprehensive income		186	-298
<b>Total equity</b>		<b>20,594</b>	<b>53,233</b>
<b>NON-CURRENT LIABILITIES</b>			
Defined benefit obligations and other accrued employee benefits	8.8	-	51
Other provisions	8.9	2	5
Financial liabilities	8.10	15	59
Other financial liabilities	8.10	21	59
Deferred tax liabilities	8.12	-	2,115
<b>Total non-current liabilities</b>		<b>38</b>	<b>2,289</b>
<b>CURRENT LIABILITIES</b>			
Other provisions	8.9	235	315
Financial liabilities	8.10	39	3,575
Trade payables	8.10	4,573	14,779
Deferred revenues	9.1	1,581	3,057
Income tax payables	8.12	2	2
Other financial liabilities	8.10	2,335	3,055
Other non-financial liabilities	8.11	575	1,690
<b>Total current liabilities</b>		<b>9,340</b>	<b>26,473</b>
<b>TOTAL EQUITY AND LIABILITIES</b>		<b>29,972</b>	<b>81,995</b>

## CONSOLIDATED STATEMENT OF CASH FLOWS

kEUR	Notes	2018	2017 R
Profit or loss for the period		-37,692	-37,819
Amortization (+) / impairment (+) of intangible assets	8.1	8,289	11,738
Depreciation (+) / impairment (+) of fixed assets	8.2	252	427
Payments (-) from share-based payment obligations	6	-	-176
Increase (+) / decrease (-) in other provisions	8.9	-83	-189
Non-cash expenses (+) from employee benefits	8.8	-458	7,794
Other non-cash expense (+) / income (-) items		8,451	-227
Increase (-) / decrease (+) in inventories	8.5	10,695	2,575
Increase (-) / decrease (+) in prepayments	8.5	323	43
Increase (-) / decrease (+) in trade receivables	8.3	544	133
Increase (-) / decrease (+) in other assets	8.3, 8.4	2,523	117
Increase (+) / decrease (-) in trade payables	8.10	-8,096	-3,058
Increase (+) / decrease (-) in deferred revenues	9.1	-1,387	-1,506
Increase (+) / decrease (-) in other liabilities	8.10, 8.11	-1,557	-3,785
Gain (-) / loss (+) from disposal of intangible and fixed assets	8.1, 8.2	-34	36
Interest expenses (+) / income (-)	9.3	1	0
Income tax expenses (+) / income (-)	8.12	-453	-4,055
Income tax paid (-) / received (+)	8.12	-47	-11
<b>Net cash flows from / used in operating activities</b>		<b>-18,729</b>	<b>-27,963</b>
Proceeds (+) from sales of intangible and fixed assets	8.1, 8.2	25	63
Purchase (-) of intangible assets	8.1	-285	-1,119
Purchase (-) of fixed assets	8.2	-86	-239
Purchase (-) or proceeds (+) from financial investments	8.3	2,500	1,875
Payments (-) or refunds (+) from acquisition of subsidiaries	6, 8.7	264	-787
Cash flows from divestiture of subsidiaries	3.4	-595	-
Interest received (+)	9.3	23	6
<b>Net cash flows from / used in investing activities</b>		<b>1,846</b>	<b>-201</b>
Proceeds (+) from issue of shares	8.7	5,242	-
Transaction cost (-) on issue of shares	8.7	-114	-96
Repayment (-) of finance lease liabilities	8.6, 10	-51	-66
Proceeds (+) from financial liabilities	8.6, 8.10	-	3,519
Repayment (-) of financial liabilities	8.6, 8.10	-3,509	-12
Interest paid (-)	9.3	-25	-6
<b>Net cash flows from / used in financing activities</b>		<b>1,543</b>	<b>3,339</b>
Cash and cash equivalents at the beginning of the period	8.6	26,465	51,302
Net increase / decrease in cash and cash equivalents		-15,340	-24,825
Change in cash and cash equivalents due to foreign exchange rates		11	-12
<b>Cash and cash equivalents at the end of the period</b>	<b>8.6</b>	<b>11,136</b>	<b>26,465</b>

## CONSOLIDATED STATEMENT OF CHANGES IN EQUITY

kEUR	Notes	Issued capital	Share premium	Treasury shares	Accumulated loss	Actuarial gains or losses from remeasurement of defined benefit pension plans	Exchange differences on translation of foreign operations	Other comprehensive income or loss	Total equity
<b>As at January 1, 2018 R</b>		<b>28,472</b>	<b>168,486</b>	-	<b>-143,427</b>	<b>3</b>	<b>-301</b>	<b>-298</b>	<b>53,233</b>
Total comprehensive income or loss of the period		-	-	-	-37,692	-	484	484	-37,208
Issue of share capital	8.7	2,664	2,577	-	-	-	-	-	5,241
Transfer of own shares		-	-	-	-	-	-	-	-
Transaction costs	8.7	-	-164	-	-	-	-	-	-164
Share-based payments	6, 8.8	-	-508	-	-	-	-	-	-508
<b>As at December 31, 2018</b>		<b>31,136</b>	<b>170,391</b>	-	<b>-181,119</b>	<b>3</b>	<b>183</b>	<b>186</b>	<b>20,594</b>
<b>As at January 1, 2017 R</b>		<b>26,318</b>	<b>159,993</b>	<b>-370</b>	<b>-105,608</b>	<b>14</b>	<b>-247</b>	<b>-233</b>	<b>80,100</b>
Total comprehensive income or loss of the period		-	-	-	-37,819	-11	-54	-65	-37,884
Issue of share capital	8.7	2,154	1,141	-	-	-	-	-	3,295
Transfer of own shares	8.7	-	-370	370	-	-	-	-	-
Transaction costs	8.7	-	-46	-	-	-	-	-	-46
Share-based payments	6, 8.8	-	7,768	-	-	-	-	-	7,768
<b>As at December 31, 2017 R</b>		<b>28,472</b>	<b>168,486</b>	-	<b>-143,427</b>	<b>3</b>	<b>-301</b>	<b>-298</b>	<b>53,233</b>



# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE FINANCIAL YEAR FROM JANUARY 1 TO DECEMBER 31 2018

## 1. Corporate information

windeln.de SE (the "Company") is a stock corporation under European law whose shares are publicly traded on the regulated market (Prime Standard) of the Frankfurt Stock Exchange since May 6, 2015. The Company is entered in the commercial register at Munich local court under HRB 228000. The registered offices of the Company are located at Hofmannstr. 51 in 81379 Munich, Germany.

windeln.de SE is the parent of the windeln.de Group ("windeln.de" or the "Group"). windeln.de SE and its subsidiaries are online retailers for baby and toddler products with operations in Germany and other European countries as well as in China. Business activities are transacted through the internet as well as a retail shop in Germany.

## 2. General principles

windeln.de SE is a parent company as defined by Sec. 290 German Commercial Code (HGB). Due to the issue of equity securities on the capital market, windeln.de SE is obliged pursuant to Sec. 315e (1) HGB in conjunction with Article 4 of the Regulation of the European Parliament of July 19, 2002, to prepare the Company's consolidated financial statements in accordance with the International Financial Reporting Standards (IFRS) as adopted in the EU. These consolidated financial statements for the financial year 2018 were prepared in accordance with the IFRSs and Interpretations of the IFRS IC as well as the supplementary provisions of Sec. 315e (1) HGB.

The consolidated financial statements take into account all IFRSs endorsed as of the end of the reporting period and whose adoption is mandatory in the European Union. Compliance with the standards and interpretations gives a true and fair view of the financial performance and position of windeln.de.

The management board prepared the consolidated financial statements on March 15, 2019, and thus approved them for publication as defined by IAS 10. The consolidated financial statements and the group management report are submitted to and published in the Bundesanzeiger (German Federal Gazette). The Company's supervisory board has the authority to amend the consolidated financial statements.

## 3. Basic accounting policies

### 3.1 Basis of presentation

The consolidated financial statements are prepared on the assumption of the entity's ability to continue as a going concern. Material uncertainties related to events or conditions that may cast significant doubt upon the entity's ability to continue as a going concern are disclosed in note 3 "Outlook" in the Group Management Report. The consolidated financial statements are generally prepared on the basis of accounting for assets and liabilities at amortized cost, with certain financial assets and financial liabilities measured at fair value through profit or loss. Assets and liabilities are accounted for using the disclosure and measurement rules in the relevant IAS or IFRS, which are explained in detail in notes 8 through 10.

The statement of comprehensive income was prepared using the function of expense method and is presented in two related statements.

The statement of financial position is classified based on the maturities of assets and liabilities. Assets that are sold, used in normal operations or settled within twelve months are classified as current. Liabilities are current if they have to be settled within twelve months of the end of the reporting period. Assets and liabilities with a maturity of more than one year are classified as non-current. Deferred tax assets and liabilities are classified as non-current assets and liabilities pursuant to IAS 1.56.

The consolidated financial statements are prepared in Euro (EUR), which is both the functional currency and the reporting currency of windeln.de SE. Unless otherwise indicated, all values in the notes to the consolidated financial statements are rounded to the nearest thousand Euro (EUR k) in accordance with commercial practice.

Apart from abbreviated financial years due to the date of founding of the respective entity, the financial year corresponds to a calendar year for all group entities.

## 3.2 New accounting standards issued by the IASB

Pursuant to Regulation (EC) No. 1606/2002, the financial reporting standards issued by the IASB and endorsed by the European Commission for adoption in the European Union are the basis for IFRS accounting. The new or revised IFRSs published by the IASB are subject to mandatory application in the EU only after a corresponding decision has been made by the Commission in the endorsement procedure.

### **IFRS 9 Financial instruments**

The standard was adopted in fiscal year 2018 under the full retrospective method with following impacts on the applied accounting policies:

#### **Impairment of financial assets**

Trade receivables of the windeln.de Group have no significant financing component and can therefore be assessed under the simplified impairment model in IFRS 9, where the expected credit losses are recognized over the cumulated runtime. Expected impairments on trade receivables are recognized when the original claim is incurred, and not when the claim actually becomes overdue.

The Group measures the expected credit loss upon a future expected aging and historic default quotas. All supportable information for a retrospective remeasurement is available without undue cost and effort and without the use of hindsight. Therefore, windeln.de applies IFRS 9 retrospectively (see note 3.5).

#### **Classification of financial assets**

Until December 31, 2017, windeln.de categorized its **debt instruments** as loans and receivables (LaR) or as held-to-maturity investments (htm) that are all measured at amortized cost. These debt instruments are measured at amortized cost under IFRS 9 because they are held with the intention to generate contractual cash flows, that solely represent redemption and interest payments.

windeln.de sells receivables from customers to third parties on a regular basis. The derecognition of the original receivable and the recognition of the new receivable from third parties happens simultaneously at the time of origination. Therefore, at no balance sheet date, there are trade receivables designated for sale to third parties. The business model to sell customer receivables to third parties (factoring) has no impact on the cash flow conditions introduced by IFRS 9.

**Equity instruments** are of immaterial amount. Until December 31, 2017, they were categorized as available-for-sale financial assets (afs) but recognized at cost because they cannot be reliably measured. Also under IFRS 9, a measurement at fair value would be required, but continues to be practically not possible. The FVOCI option is not be applied.

Until December 31, 2017, **derivatives** were of immaterial amount and – if they had a positive value as of the balance sheet date – were categorized as assets held for trading (hft) as they were not designated as a hedging instrument in effective hedging relationships. Derivatives do not fulfil the cash flow conditions introduced in IFRS 9, therefore they continue to be recognized at fair value through profit or loss under IFRS 9.

New regulations on measurement of financial liabilities and accounting of hedging instruments are not applicable at windeln.de.

### **IFRS 2 Classification and Measurement of Share-based Payment Transactions**

Additionally, the Group has adopted IFRS 2 "Classification and Measurement of Share-based Payment Transactions" which had no impact on the Group's net assets, financial position and results of operations.

The following standards and interpretations issued by the IASB have not yet been adopted because they have not yet been endorsed by the EU and/or are not yet subject to mandatory application.

### **IFRS 16 Leases**

Required effective date: January 1, 2019

Implementation progress and expected impacts on the consolidated financial statements are as follows:

The application of the new standard will affect leased items such as office and warehouse spaces and leased company cars if they exceed terms of twelve months or quantitative threshold (net future lease payments) of EUR 5,000. Their recognition as "right-of-use" (formerly finance lease) will result in a capitalization of that right of use, and simultaneously a capitalization of financial liabilities. windeln.de Group opts to continue to recognize short-term and low-value lease agreements as "service leases" (formerly operating lease).

The new standard will be adopted on January 1, 2019, using the retrospective modified method that allows to recognize all lease agreements under IAS 17 as right-of-use assets in the sense of IFRS 16, irrespective of whether they had been previously classified as finance leases or operating leases. windeln.de will apply the practical expedients and

- apply a single discount rate to a portfolio of leases, and
- exclude short-term and low-value lease agreements from capitalization.

The analysis of the Group's lease agreements and their accounting treatment as of the effective date and for future periods has been completed. Comparative periods are not restated; an adjustment to the opening balance is recognized instead. The adoption of IFRS 16 will lead to following adjustments of the opening balances as of January 1, 2019:

<b>kEUR</b>	<b>Measurement pursuant to IAS 17 as of Dec. 31, 2018</b>	<b>Adoption of IFRS 16</b>	<b>Measurement pursuant to IFRS 16 as of Jan. 1, 2019</b>
Fixed assets	123	1,057	1,180
Non-current financial liabilities	15	492	507
Current financial liabilities	39	618	657
Other non-current financial liabilities	21	-21	-
Other current financial liabilities	2,335	-32	2,303

The adoption of IFRS 16 will lead to additional net expenses of EUR 19k in fiscal year 2019, compared to the measurement pursuant to IAS 17; the financial result will be impacted by additional expenses of EUR 69k, whereas earnings before interest and taxes (EBIT) will see cost reductions of EUR 50k.

#### **Annual improvements to IFRSs (2015-2017 cycle)**

Required effective date: January 1, 2019

The application has no impact on the consolidated financial statements.

#### **IFRIC 23 Uncertainty over Income Tax Treatment**

Required effective date: January 1, 2019

The application has no impact on the consolidated financial statements.

### **3.3 Significant accounting judgements and estimates**

The preparation of the consolidated financial statements requires management to make judgments, estimates and assumptions that affect the reported amounts of income, expenses, assets and liabilities, and the disclosure of contingent liabilities, at the end of the reporting period. The assumptions and estimates are based on premises that reflect the respective knowledge available at the time. The anticipated future business development was assessed by reference to the circumstances prevailing at the time of preparing the consolidated financial statements and the realistically assumed future development of the environment.

Uncertainty about these assumptions and estimates and the development of the framework conditions, which cannot be influenced by management, could result in outcomes that require adjustments to the carrying amount of the asset or liability affected in future periods.

The key assumptions concerning the future and other key sources of estimation uncertainty at the end of the reporting period that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next reporting period are described in notes 8 through 10.

### 3.4 Discontinued operations

#### **Accounting policy**

A discontinued operation is a component of the entity that has been disposed of or is classified as held for sale and that represents a separate major line of business or geographical area of operations, is part of a single co-ordinated plan to dispose of such a line of business or area of operations, or is a subsidiary acquired exclusively with a view to resale. The results of discontinued operations are presented separately in the statement of comprehensive income.

Non-current assets (or disposal groups) are classified as held for sale if their carrying amount will be recovered principally through a sale transaction rather than through continuing use and a sale is considered highly probable. They are measured at the lower of their carrying amount and fair value less costs to sell, except for assets such as deferred tax assets, assets arising from employee benefits and financial assets.

An impairment loss is recognized for any initial or subsequent write-down of the asset (or disposal group) to fair value less costs to sell. A gain is recognized for any subsequent increases in fair value less costs to sell of an asset (or disposal group), but not in excess of any cumulative impairment loss previously recognized. A gain or loss not previously recognized by the date of the sale of the non-current asset (or disposal group) is recognized at the date of derecognition.

Non-current assets (including those that are part of a disposal group) are not depreciated or amortized while they are classified as held for sale. Interest and other expenses attributable to the liabilities of a disposal group classified as held for sale continue to be recognized.

Non-current assets classified as held for sale and the assets of a disposal group classified as held for sale are presented separately from the other assets in the balance sheet. The liabilities of a disposal group classified as held for sale are presented separately from other liabilities in the balance sheet.

#### **Recognition in group financial statements**

On July 20, 2018, windeln.de signed an agreement about the divestiture of Feedo Group – comprising the legal entities Feedo Sp. z o.o. located in Warsaw, Poland, and MyMedia s.r.o. located in Prague, Czech Republic – with all assets (including domains) and liabilities to Dětská galaxie s.r.o., a subsidiary of AGS 92 s.r.o. The agreement became effective on August 24, 2018. windeln.de receives a sales price of EUR 400k. The sales price is due for payment two years after the closing conditions are met, and it is interest-bearing.

All closing conditions were fulfilled on August 24, 2018. On that day, windeln.de Group's control over Feedo Group ended, resulting in the deconsolidation of all assets and liabilities of the disposal group.

In addition, Feedo Group meets the requirement of a discontinued operation in accordance with IFRS 5. As a result, profit or loss of the Feedo Group is presented in the separate position "Profit or loss after taxes from discontinued operations" in the consolidated income statement. Comparative periods were restated (also refer to note 3.5). The results of operations and financial position of discontinued operations are outlined as follows:

kEUR	2018	2017
<b>Discontinued operations</b>		
Revenues	14,103	23,567
Operating expenses	-16,919	-32,774
<b>Earnings before interest and taxes (EBIT)</b>	<b>-2,816</b>	<b>-9,207</b>
<b>Profit or loss after interest and taxes</b>	<b>-2,815</b>	<b>-7,573</b>
Loss from divestiture of the disposal group before taxes	-9,370	-
Attributable tax benefit	1,612	-
<b>Profit or loss after taxes from discontinued operations</b>	<b>-10,573</b>	<b>-7,573</b>
Basic earnings per share from discontinued operations (EUR)	-0.34	-0.28
<b>Net cash flows:</b>		
Net cash flows used in operating activities	-3,674	-3,254
Net cash flows used in investing activities	-42	-94
Net cash flows from / used in financing activities	-13	1

The loss from divestiture of the disposal group calculates follows:

<b>kEUR</b>	<b>2018</b>	<b>2017</b>
Sales price	400	-
Carrying amount of the disposal group	-9,518	-
Derecognition of cumulated foreign exchange differences	-252	-
<b>Loss from divestiture of the disposal group</b>	<b>-9,370</b>	<b>-</b>

The carrying amount of the disposal group as of the date of divestiture comprises:

<b>kEUR</b>	<b>August 24, 2018</b>
Intangible and fixed assets	8,802
Inventories and prepayments	1,665
Trade receivables	295
Other financial and non-financial assets	649
Cash and cash equivalents	595
<b>Assets of the disposal group</b>	<b>12,006</b>
Trade payables	2,067
Other financial and non-financial liabilities	421
<b>Liabilities of the disposal group</b>	<b>2,488</b>
<b>Carrying amount of the disposal group</b>	<b>9,518</b>

### 3.5 Restatements

In connection with the adoption of IFRS 9 (outlined in note 3.2), impairments of trade receivables were restated. The impact on the consolidated statement of financial position is as follows:

<b>kEUR</b>	<b>As presented December 31, 2017</b>	<b>Adoption of IFRS 9</b>	<b>Adjusted December 31, 2017 R</b>
Trade receivables	2,298	-40	2,258
Accumulated loss	-143,387	-40	-143,427
<b>Balance sheet total</b>	<b>82,035</b>	<b>-40</b>	<b>81,995</b>

<b>kEUR</b>	<b>As presented January 1, 2017</b>	<b>Adoption of IFRS 9</b>	<b>Adjusted January 1, 2017 R</b>
Trade receivables	2,508	-135	2,373
Accumulated loss	-105,473	-135	-105,608
<b>Balance sheet total</b>	<b>121,675</b>	<b>-135</b>	<b>121,540</b>

Due to the adoption of IFRS 9 and the discontinued operation (outlined in note 3.4), the consolidated income statement and other comprehensive income of the year 2017 is restated as follows:

kEUR	As presented 2017	Adoption of IFRS 9	Discontinued operations	Adjusted 2017 R
Revenues	211,899	-	-23,567	188,332
Cost of sales	-159,564	-	19,358	-140,206
<b>Gross profit</b>	<b>52,335</b>	<b>-</b>	<b>-4,209</b>	<b>48,126</b>
Selling and distribution expenses	-75,021	95	12,837	-62,089
Administrative expenses	-21,421	-	1,044	-20,377
Other operating income	1,306	-	-598	708
Other operating expenses	-782	-	133	-649
<b>Earnings before interest and taxes (EBIT)</b>	<b>-43,583</b>	<b>95</b>	<b>9,207</b>	<b>-34,281</b>
Financial income	1,673	-	-538	1,135
Financial expenses	-57	-	3	-54
<b>Financial result</b>	<b>1,616</b>	<b>-</b>	<b>-535</b>	<b>1,081</b>
<b>Earnings before taxes (EBT)</b>	<b>-41,967</b>	<b>95</b>	<b>8,672</b>	<b>-33,200</b>
Income taxes	4,053	-	-1,099	2,954
<b>Profit or loss from continuing operations</b>	<b>-37,914</b>	<b>95</b>	<b>7,573</b>	<b>-30,246</b>
Profit or loss after taxes from discontinued operations	-	-	-7,573	-7,573
<b>PROFIT OR LOSS FOR THE PERIOD</b>	<b>-37,914</b>	<b>95</b>	<b>-</b>	<b>-37,819</b>
<b>OTHER COMPREHENSIVE INCOME OR LOSS, NET OF TAX</b>	<b>-65</b>	<b>-</b>	<b>-</b>	<b>-65</b>
<b>TOTAL COMPREHENSIVE INCOME OR LOSS, NET OF TAX</b>	<b>-37,979</b>	<b>95</b>	<b>-</b>	<b>-37,884</b>
Basic earnings per share (in EUR)	-1.41			-1.41
Basic earnings per share from continuing operations (in EUR)	-1.41			-1.13

The tables in the presented consolidated financial statements are marked with "R" if the disclosed numbers were restated compared to the last published consolidated financial statements as of December 31, 2017.

## 4. Segment reporting

An operating segment as defined by IFRS 8 is a component of an entity that engages in business activities from which it may earn revenues and incur expenses, whose operating results are regularly reviewed by the entity's chief operating decision maker to make decisions about resources to be allocated to the segment and to assess its performance, and for which discrete financial information is available.

windeln.de Group sells baby, toddler and children's products as an E-Commerce retailer. The product portfolio is homogenous in all sales market. As an e-commerce retailer, the Group offers its products on the Internet regardless of the customer's geographic location. Since the abandonment of the Shopping Club business, a single Group-wide Ready to Ship business model is pursued. All shops are run on a uniform technical platform, and all shops operated by the legal entity windeln.de SE. Essential management functions of the Group are centralized, such as logistics, category management, operating procurement, marketing, customer service and administrative functions.

Since 2017, windeln.de is managed as a One-Segment-Group.

There are no individual customers with whom more than 10% of total revenue is recorded. The breakdown of revenue by country and product group is explained in note 9.1.

Non-current assets in Germany amount to EUR 3,966k (December 31, 2017: EUR 11,437k), mainly domains in the amount of EUR 2,159k (December 31, 2017: EUR 8,730k)

As of December 31, 2017, the Group held domains in the amount of EUR 8,620k in Poland. These assets were derecognized with the deconsolidation of Feedo Group in 2018.

## 5. Basis of consolidation

### Accounting policy

The financial statements of the entities included in the consolidated financial statements were prepared on the basis of the parent's uniform accounting policies. No joint ventures or associate entities exist. The group parent, windeln.de SE, controls all of the subsidiaries included in the consolidated financial statements, as it holds the majority of the voting rights.

All intra-group transactions, balances and unrealized gains and losses resulting from intra-group transactions are eliminated in full. Intercompany receivables and liabilities are offset. Offsetting differences are recognized in profit or loss if they arose in the reporting period. Intercompany income and expenses are offset as part of the consolidation of intercompany profits. Intercompany profits and losses are eliminated. Acquisition accounting of subsidiaries is performed in accordance with IFRS 10 in conjunction with IFRS 3 by offsetting the carrying amount of the investment against the remeasured equity of the subsidiary on the acquisition date (remeasurement method).

Business combinations are accounted for using the purchase method. The consideration transferred in an acquisition (cost of an acquisition) corresponds to the total fair value of the assets given up, equity instruments issued and liabilities assumed as of the acquisition date, including the fair value of assets or liabilities from contingent consideration arrangements. Identifiable assets, liabilities and contingent liabilities in the course of a business combination are measured initially at their acquisition-date fair values. Acquisition-related costs are expensed as incurred. Goodwill is initially measured at cost, being the excess of the total consideration transferred over the Group's net identifiable assets acquired and liabilities assumed. If this consideration is lower than the fair value of the net assets of the subsidiary acquired, the difference ("negative goodwill") is recognized directly as a profit in profit or loss.

Contingent purchase price components are included in the determination of the purchase price at their fair value recognized on acquisition. Contingent purchase price components can be equity instruments or financial liabilities or assets. Subsequent changes in the fair value of a contingent consideration classified as an asset or a liability are measured in accordance with IAS 39 or IAS 37, and any resulting profit or loss is recognized in profit or loss or in other comprehensive income. If the contingent consideration is classified as equity, it is not remeasured and its subsequent settlement is accounted for within equity.

Gains or losses from the deconsolidation of subsidiaries are recognized in the statement of comprehensive income.

### Recognition in group financial statements

The subsidiaries are included in the consolidated financial statements from the date on which the Group obtains control of the subsidiary. They are deconsolidated on the date on which the Group ceases to have control. As of December 31, 2018, the Group's scope of consolidation includes windeln.de SE and the following subsidiaries:

<b>Name</b>	<b>Interest of the Group</b>	<b>Pro rata equity (IFRS) in kEUR as of December 31, 2018</b>	<b>Purpose of the company</b>
windeln.ch AG in liquidation, Uster, Switzerland	100%	518	To provide services in the field of International e-commerce. The company was acquired on December 12, 2013, and is in the process of liquidation since July 10, 2018.
Bebitus Retail S.L.U., Barcelona, Spain	100%	-3,050	To promote and support the operation of online platforms for the distribution of baby and toddler products as well as products for families and to provide general services to assist the distribution of these products. The company was acquired on October 6, 2015.
windeln.ro labs SRL, Sibiu, Romania	100%	82	Programming activities and other IT and software services. The company was founded on October 6, 2015.

<b>Name</b>	<b>Interest of the Group</b>	<b>Pro rata equity (IFRS) in kEUR as of December 31, 2018</b>	<b>Purpose of the company</b>
Cunina GmbH, München, Deutschland	100%	-145	Retail and wholesale of baby and toddler products and of a complementary product range.  The company was founded by means of a shareholders' agreement effective January 11, 2016, and by registration in the commercial register on April 6, 2016.
windeln Management Consulting (Shanghai) Co., Ltd., Shanghai, China	100%	153	Service company in the Chinese market for marketing activities and for the development of further distribution channels.  The company was founded on February 21, 2017.

The wholly-owned subsidiary Feedo Sp. z o.o, Warsaw, Poland, and its wholly-owned subsidiary MyMedia s.r.o., Prague, Czech Republic, were sold on August 24, 2018. Due to the divestiture of all shares and the loss of control, these entities ceased to be included in the Group's financial statements and were deconsolidated. Refer to note 3.4

The wholly-owned subsidiary pannoilini.it S.r.l., Milan, Italy, was liquidated on December 31, 2018. Due to the closure of the Italian office, the service entity was no longer needed.

### **Significant accounting judgments and estimates**

Acquisition accounting for a business combination involves reporting all identifiable assets, liabilities and contingent liabilities at fair value at the acquisition date. One of the key estimates relates to determining the respective fair values of those assets and liabilities as well as of contingent considerations at the acquisition date.

If intangible assets are identified, depending on the type of intangible asset and the complexity of determining its fair value, either an independent report from an external valuation expert is used or the fair value is calculated internally using appropriate valuation techniques, which are usually based on the forecast of total expected future cash flows. These valuations are closely linked to assumptions made by management with regard to how the values of the respective assets will develop as well as to the assumed changes in the discount rate applicable.

In the course of the acquisition of subsidiaries, liabilities and assets may arise that are subject to estimates. As of December 31, 2018, there were not liabilities or assets from acquisitions, that were based on estimates.

## **6. Notes on the subsequent measurement of acquisitions**

### **Accounting policy**

Contingent considerations (Earn Out) and claim assets from acquisitions are measured at their respective fair values; fair value changes are recognized in profit or loss.

#### **6.1 Subsequent accounting for the acquisition of Feedo Sp. z o.o.**

As of July 3, 2015, 100% of the shares in Feedo Sp. z o.o. and its subsidiaries (hereinafter referred to as "Feedo Group" or "Feedo") were purchased. The consideration transferred for the acquisition comprises cash payments, shares in windeln.de AG (now windeln.de SE) as well as contingent considerations (Earn Out) that can be satisfied with either cash or with shares. Following a review of the sellers' guarantees, windeln.de and both of the founders and one investor agreed in 2016 to adjust the subsequent purchase price. The agreement resulted in a retrospective adjustment of the purchase price, and the recognition of a claim asset that will be offset against subsequent purchase price payments. For detailed information, reference is made to the Annual Report 2016.

In 2017, one of the founders of the Feedo Group voluntarily left the company. Pursuant to the purchase agreement, this qualifies as a leaver event. Additionally, windeln.de and three of the sellers of the Feedo Group agreed on a second amendment of the purchase agreement about (1) the unsettled subsequent purchase price payments for 2015 and 2016 and (2) the mutual claims from the leaver event. The main components of the contract amendment are detailed in the Annual Report 2017.



In H1 2018, windeln.de and the two founders of Feedo Group agreed on a final settlement relating to claims by windeln.de and subsequent purchase price payments for the year 2018. The main results of the settlement agreement are outlined as follows:

- The founders of Feedo Group agreed to settle the claim from seller guarantees by immediate payment to windeln.de in the amount of EUR 365k and a further payment of EUR 70k in 2019.
- The founders waive their claims from subsequent purchase price payments for the year 2018.
- In return, windeln.de waives its claims from seller guarantees of EUR 145k.

Irrespective of the settlement agreement, an obligation about subsequent purchase price payments for 2018 and a claim asset from seller guarantees in the amount of EUR 28k exist with another seller. The claim asset of EUR 365k was received in June 2018.

The amount of subsequent purchase price payments for the years 2017 and 2018 is based on revenue growth of the Feedo webshops. Based on the annual revenue growth realized, a contractually agreed revenue multiplier will be calculated which forms the basis for the future valuation. The revenue multiplier is additionally impacted by the development of the SDAX performance index. The beneficiary receives one part each of the subsequent purchase price for their parts based on 10% of the previously calculated valuation. If actual IFRS earnings before taxes (EBIT) of the Feedo Group fall below a contractually fixed amount, subsequent purchase prices are reduced by the shortfall, applying a multiplier. If additional funding requirements exceed the EBIT shortfall, the subsequent purchase prices will also be reduced by this amount. The subsequent purchase prices calculated under this method are then netted against the purchase price refund. The issuance of shares in windeln.de SE is to be settled by a cash contribution of the nominal value of EUR 1.00, however, the cash contribution of EUR 1.00 per share can be netted against the subsequent purchase price payment. The number of shares is determined based on the amount of the respective subsequent purchase price (after netting with the claim asset) and the applicable unweighted average closing price of the windeln.de share in the month of March that follows the corresponding year. As outlined, the number of shares may decrease. The subsequent purchase price will be settled at the earliest in April of the following year at the share price of the windeln.de share applicable at that time. However, windeln.de SE is also entitled to settle the amount in cash.

The fair value of the subsequent purchase price payments for the year 2018 is measured by actual amounts. Therefore, no Monte Carlo simulation was required in order to assess the future development of the SDAX performance index. As of December 31, 2018, the fair value of the subsequent purchase price payments for the years 2018 amounts to a total of EUR 0.00.

#### **Share-based payments and short-term employee benefits**

On July 3, 2015, the founders of the Feedo Group have received a fixed amount of shares in windeln.de SE. Taking into account the share price of windeln.de SE on July 3, 2015, of EUR 11.74, the fair value of those shares as of the acquisition date is EUR 576k.

This part of the consideration as well as a part of the subsequent purchase price to the founders resemble employee compensation, as the two founders have to be employed in the Group over a period of 42 months from July 3, 2015 (vesting period), in order to receive the full amount of the commitment. If they leave the Group within the 42-months period, they must sell 1/42nd of the shares received up to that date to windeln.de SE for each month of the vesting period that has not been served. The redemption price depends on the reason why the founders leave the Group and is expressed as a percentage of the share price applicable at the time. The subsequent purchase price outstanding after leaving the Group is also reduced, depending on the reason for and/or the timing of leaving the Group. In the renegotiations of 2016, the original vesting period of 36 months from July 3, 2015, was prolonged by six months to 42 months from July 3, 2015. Since the prolongation is unfavorable, it is not considered pursuant to IFRS 2.27, and a 36 months period is continued to be used as a vesting period.

This results in a share-based payment that has to be reported separately pursuant to IFRS 2, as real equity instruments are granted in return for work. Together with the subsequent purchase price payments for the years 2015 and 2016, one of the founders received another prepayment in shares, because this portion of the payment was not yet fully vested. The fair value of that payment was EUR 240k. Both prepayments are recognized as non-financial assets. As of December 31, 2017, the non-financial asset had a carrying amount of EUR 179k. The prepayment was reduced by EUR 179k in 2018, recognized as personnel expense within administrative expenses.

The fair value of the share-based payment obligations amounts to EUR 1,370k as of December 31, 2018. In relation to the share-based payment issued in the course of the subsequent purchase price, the factor "revenue growth" must be classified as a vesting condition in the form of a performance condition that is not dependent on market development, as it was worded in combination with a service condition. Pursuant to IFRS 2.19, performance conditions that are not dependent on market development are not taken into account when estimating the fair value of the stock options at the measurement date. Instead, vesting conditions must be taken into account by adjusting the number of equity instruments included in the measurement of the transaction amount. This means that, despite their classification as equity-settled share-based payments, the structure of the share options may lead to a potential change in the distributable total fair value of the stock options granted at the end of any reporting period. Ultimately this amounts to remeasurement of the fair value at the end of each reporting period. The corresponding personnel expense is recognized ratably over the vesting period of 36 months on a straight-line basis. It is still planned to settle the subsequent purchase in real equity instruments (shares). Therefore, they are recognized within share premium, pursuant to IFRS 2. EBIT adjustments, funding requirements and the development of the SDAX performance index do also qualify as performance condition that is not dependent on market development.

The total amount recognized in share premium amounts to EUR 1,370k as of December 31, 2017, and is unchanged to the prior year. The share-based payment obligations for the years 2015 and 2016 were already recognized as share premium as of December 31, 2017. An increase for the years 2017 and 2018 was not necessary as the fair value of the share-based payment obligations of those years amounts to EUR 0.00.

For the same reason, the founders' waiver of subsequent purchase price payments for the year 2018 does not result in an increase due to a cancellation pursuant to IFRS 2.28.

### **Earn Out**

As the recognized fair value of the founders' contingent purchase prices amounts to EUR 0.00 as of the date of the final settlement agreement, the derecognition of the financial liabilities had no impact on the result. The same accounting treatment was applied for the contingent purchase price to the investor for 2017: the payment obligation is valued at EUR 0.00, equal to the recognized fair value at that time. The fair value of the contingent purchase price for 2018 to the investor is unchanged at an amount of EUR 0.00 as of December 31, 2018.

### **Claims from the purchase price amendment**

In the course of renegotiations with one of the investors and two founders of the Feedo Group, a purchase price refund of EUR 2,128k was agreed. Since the purchase price refund is to be netted with subsequent purchase price payments, the claim is recognized as other financial asset. As the claim is not interest-bearing, the amount was discounted. The final settlement agreement had significant impacts on the claim from the purchase price amendment. As a consequence, the historic claims were derecognized, pursuant to IFRS 9, and a new claim was recognized based on the final settlement agreement. The difference was recognized as other operating expense. Overall, the total claim from purchase price refunds decreased in 2018 from EUR 576k as of December 31, 2017 to EUR 41k as of December 31, 2018. The reduction results from following transactions:

- Derecognition of the historic claim from purchase price refunds of EUR 576k;
- Recognition of a new claim from purchase price refunds of EUR 463k;
- Payment of EUR 365k received; and
- Expected credit loss of EUR 57k, pursuant to IFRS 9.

### **Sensitivity analysis**

A sensitivity analysis for the subsequent accounting of the acquisition of Feedo Group is not required, because the fair values recognized as of December 31, 2018, are not subject to assumptions.

## **6.2 Subsequent accounting of the acquisition of Bebitus Retail S.L.U.**

As of October 6, 2015, 100% of the shares in Bebitus Retail S.L.U. (hereinafter referred to as "Bebitus") were purchased. The consideration transferred for the acquisition comprises cash payments, shares in windeln.de AG (now windeln.de SE) and – for the two founders – subsequent purchase price payments. Purchase price payments must be settled partially in cash, and partially in either cash or equity instruments.

In 2016 and 2017, windeln.de and the two founders of Bebitus were in discussions about the existence of guarantee claims from the share purchase agreement and about potential reductions of subsequent purchase prices. On July 19, 2017, windeln.de and the founders concluded a settlement agreement.

As a result of the settlement agreement, the founders of Bebitus received a final payment of EUR 101k in 2018.

### **Subsequent purchase prices**

From an economic perspective, the subsequent purchase price is composed of contingent purchase price payments (Earn Outs), short-term employee benefits (2015) and share-based payment obligations that can be settled in either cash or with equity instruments (2016 and 2017).

In connection with the settlement agreement signed in 2017, the subsequent purchase price payments for the years 2015 and 2016 were fixed amount to EUR 8,412k. Thereof, EUR 1,700k were settled in cash and EUR 6,712k are settled with 1,906,695 shares in 2017. Cash settlement was explicitly designated for the subsequent purchase price for 2015. Equity settlement is designated for the subsequent purchase price for 2015 and 2016.

For the subsequent purchase price payment for the year, 2017, the contractual baseline value was fixed as EUR 4,869k in the settlement agreement. A calculatory cash contribution of EUR 1,00 per share is deducted from the baseline value. The number of shares and the cash contribution is measured based on the unweighted 30-day average stock price before August 31, 2018. The optional settlement in cash or in shares was not affected by the agreement. The subsequent purchase price for the year 2017 amounts to EUR 101k and was transferred to the founders in October 2018 in cash.

Thus, the subsequent purchase prices for the years 2015, 2016 and 2017 are fully settled.

The accounting implication of the settlement agreement on the respective parts of the subsequent purchase price payments are outlined in the paragraphs below.

### **Share-based payments**

The final purchase price payment for the year 2017 qualify as an employee compensation in the form of a share-based payments pursuant to IFRS 2, because labor services are rewarded with true equity instruments. However, the company had the option the settle subsequent purchase prices for the years 2016 and 2017 in cash.

Overall, the share-based payment obligation for the two founders – after the final settlement agreement and after the payment of the subsequent purchase price for 2017 – amounts to EUR 13,562k as of December 31, 2018 (December 31, 2017: EUR 13,663k). The change equals the payment made in 2018 to both of the founders. windeln.de had an option to settle in either cash or shares. The payment was made in cash. According to IFRS 2, this qualifies as a settlement. Therefore, the payment is recognized as reduction in equity as of the settlement date.

### **Sensitivity analysis**

A sensitivity analysis for the subsequent accounting of the acquisition of Bebitus is not required, because the fair values recognized as of December 31, 2018, are not subject to assumptions.

## 7. Fair value hierarchy

### **Accounting policy**

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.

When measuring fair value, it is assumed that the transaction in the course of which the asset is sold or the liability is transferred is taking place either on the principal market for the asset or the liability or on the most advantageous market for the asset or the liability (if no principal market exists). The Group must have access to the principal market or the most advantageous market.

The fair value of an asset or liability is measured based on the assumptions that market participants would make when setting the price for the asset or liability. It is assumed here that the market participants are acting in their best economic interest.

The Group uses valuation techniques that are appropriate in the circumstances and for which sufficient data are available to measure fair value. In the process, observable market inputs are preferred to non-observable inputs.

All assets and liabilities measured at fair value or presented in the financial statements are classified on the basis of the following fair value hierarchy:

- Level 1: Quoted prices (unadjusted) in active markets for identical assets or liabilities;
- Level 2: Inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly or indirectly;
- Level 3: Unobservable inputs for the asset or liability.

For assets or liabilities that are recorded in the financial statements on a recurring basis at Group level, it is determined on a quarterly basis whether reclassification has taken place between the levels of the hierarchy by examining the classification at the end of each reporting period, based on the input parameters of the lowest level that is material to the overall fair value measurement.

For financial instruments traded in an active market, the fair value is determined based on the market price at the end of the reporting period. A market is an active market if quoted prices on exchange markets, dealer markets, brokered markets, from an industry group, a price calculation service or a supervisory authority are available easily and on an ongoing basis and these prices represent current and regularly occurring market transactions made on an arm's length basis. For assets held by the Group, the appropriate quoted market price corresponds to the bid price offered by the purchaser.

The fair value of financial instruments not traded on an active market is determined using a valuation technique. Fair value is thus estimated on the basis of the results of a valuation technique that makes maximum use of market inputs, and relies as little as possible on entity-specific inputs. If all data needed for fair value are observable, the instrument is classified as Level 2. If significant data is/are not based on observable market data, the instrument is classified as Level 3.

If a financial instrument is to be classified as Level 3, the management board decides on which measurement method is to be used. To help with this decision, the Company's internal valuation unit presents the management board with a number of measurement options. Once one of the methods has been chosen, it is then applied consistently for this financial instrument. The fair value is calculated and recognized at least once a quarter.

Specific valuation techniques used to measure financial instruments include among others net present value models based on market data applicable on the reporting date.

**Recognition in group financial statements**

The following table shows the liabilities measured at fair value, categorized in accordance with the fair value hierarchy:

kEUR	Valuation date	Level 1	Level 2	Level 3
Derivative financial instruments	December 31, 2018	-	-	-
Contingent consideration	December 31, 2018	-	-	-
Derivative financial instruments	December 31, 2017	0	-	-
Contingent consideration	December 31, 2017	-	-	0

As of December 31, 2017, derivative financial instruments comprise forward agreements to hedge foreign exchange risk exposures. They are measured at quoted prices in active markets and are therefore classified as Level 1. As of December 31, 2018, no such instruments were in place.

As of December 31, 2017, contingent considerations relate to the acquisition of the Feedo Group. The fair values are calculated on a quarterly basis. The accounting policies are explained in note 6 and were applied consistently throughout the reporting period. In the prior year, the financial instruments are to be classified as Level 3, because the fair values are calculated on the basis of the estimated future performance of the acquires companies. As of December 31, 2018, the final Earn Out obligation is based on actual values. According to the latest calculation, there is no subsequent purchase price obligation resulting in derecognition. Changes in the fair value are recognized in the statement of comprehensive income as financial income or financial expenses. See note 9.3.

No assets were measured at fair value. There were no reclassifications between the different levels in the reporting period.

## 8. Notes to the consolidated statement of financial position

### 8.1 Intangible assets

#### **Accounting policy**

##### **Software licenses**

Purchased software licenses are capitalized based on the costs incurred to acquire the software and prepare it for its intended use. These are amortized on a straight-line basis over an estimated useful life of five years (for ERP software) or three years (other software than ERP). The residual values, economic useful lives and amortization methods are reviewed at the end of each reporting period and adjusted prospectively if necessary. Pursuant to IAS 36, an impairment loss is recognized on the carrying amount of an asset as soon as the estimated recoverable amount of the asset falls below the carrying amount. A reversal of impairment loss to amortized cost takes place if the reason for the impairment loss no longer exists.

##### **Internally developed software**

With the exception of capitalizable development costs, the cost of internally generated intangible assets is reflected in the income statement in the period in which the expenditure is incurred. Development costs for an individual project are recognized as an intangible asset if, and only if, the following criteria pursuant to IAS 38 are met:

- The newly developed software can be clearly identified.
- Completion of the software product is technically feasible.
- Management intends to complete and use the software product.
- It can be demonstrated that the software product will generate probable future economic benefits.
- Adequate technical, financial and other resources are available to complete the development and to use the software product.
- The expenditure attributable to the software product during its development can be measured reliably.

The costs directly attributable to the software product include the personnel expenses for employees involved in development, an appropriate portion of the corresponding overheads as well as costs for any external resources used.

Subsequent cost is only recognized in the cost of the asset or as a separate asset if it is probable that future economic benefits resulting from these will flow to the Group and the cost of the asset can be reliably measured.

Development costs that have already been expensed are not recognized in a subsequent period.

Capitalized software development costs are amortized on a straight-line basis over their estimated useful life (generally three years). Amortization begins when development is complete and the asset is available for use. The residual values, economic useful lives and

amortization methods are reviewed at the end of each reporting period and adjusted prospectively if necessary. Pursuant to IAS 36, an impairment loss is recognized on the carrying amount of an asset as soon as the estimated recoverable amount of the asset falls below the carrying amount. A reversal of impairment loss to amortized cost takes place if the reason for the impairment loss no longer exists.

Development projects that have not yet been completed and the software from which is not yet in use are reviewed for impairment as of the end of the reporting period.

### **Internet domains**

These are purchased intangible assets with an indefinite useful life that are not amortized. An indefinite useful life is applied, because internet domains are not subject to technical, technological or commercial obsolescence. The useful life of each individual domain is reviewed annually to determine whether the assessment of the indefinite useful life continues to be supportable. If not, the change in assessment of the useful life from indefinite to finite is made on a prospective basis.

Domains are tested for impairment if whenever there is an indication that a domain may be impaired. Additionally, once a year as of November 30, each individual domain is tested for impairment, either on the level of the separate asset, or on the level of the respective cash-generating unit. Pursuant to IAS 36, an impairment loss is recognized on the carrying amount of a domain as soon as the estimated fair value of the asset (less cost of disposal) falls below its carrying amount of the asset, or when the carrying amount of the respective cash-generating unit falls below value in use of the cash-generating unit. A reversal of impairment loss to amortized cost takes place if the reason for the impairment loss no longer exists.

### **Intangible assets acquired in business combinations**

The cost of intangible assets acquired in a business combination is their fair value at the date of acquisition.

The Group has acquired several domains in the course of acquisitions and recognized these at their respective fair value on the acquisition date. These are intangible assets with an indefinite useful life. See above under "Internet domains" for details on subsequent measurement.

### **Goodwill**

Goodwill is not amortized systematically, but is subject to an impairment test pursuant to the rules in IAS 36 (impairment-only approach).

Goodwill is allocated to cash-generating units (CGUs) for the purpose of impairment testing. It is allocated to those CGUs or groups of CGUs which is expected to benefit from the combination out of which the goodwill arose. Each unit or group of units to which the goodwill has been thus allocated represents the lowest level in the Group at which goodwill can be monitored for internal management purposes.

Impairment testing of goodwill takes place once a year as of 30 November. Additionally, impairment testing is also carried out ad hoc if there are indications of potential impairment. The carrying amount of the goodwill is compared with its recoverable amount, i. e., with the higher of the two amounts of fair value less costs to sell and value in use. An impairment loss is expensed immediately and is not reversed in subsequent periods.

**Recognition in group financial statements**

kEUR	Goodwill	Software, licenses and similar assets	Software from finance leases	Capitalized software development costs	Internet domains	Customer bases	Assets under construction	Total
<b>Cost as of January 1, 2018</b>	<b>923</b>	<b>1,461</b>	<b>56</b>	<b>3,489</b>	<b>27,610</b>	<b>318</b>	<b>19</b>	<b>33,876</b>
Currency differences	19	-	-	-	-321	8	-	-294
Additions	-	-	-	280	-	-	5	285
Reclassifications	-	24	-	-	-	-	-24	-
Derecognition of the disposal group (change in scope of consolidation)	-	-7	-	-	-14,092	-82	-	-14,181
Other disposals	-	-	-2	-	-	-	-	-2
<b>as of December 31, 2018</b>	<b>942</b>	<b>1,478</b>	<b>54</b>	<b>3,769</b>	<b>13,197</b>	<b>244</b>	<b>-</b>	<b>19,684</b>
<b>Accumulated amortization and impairment as of January 1, 2018</b>	<b>-</b>	<b>577</b>	<b>5</b>	<b>1,728</b>	<b>10,260</b>	<b>304</b>	<b>-</b>	<b>12,874</b>
Currency differences	-	-	-	-	-187	8	-	-179
Additions (amortization)	-	297	18	969	-	14	-	-1,298
Additions (impairment losses)	420	-	-	-	6,571	-	-	6,991
Derecognition of the disposal group (change in scope of consolidation)	-	-6	-	-	-5,606	-82	-	-5,694
Other disposals	-	-	-	-	-	-	-	-
<b>as of December 31, 2018</b>	<b>420</b>	<b>868</b>	<b>23</b>	<b>2,697</b>	<b>11,038</b>	<b>244</b>	<b>-</b>	<b>15,290</b>
<b>Carrying amount</b>								
as of December 31, 2017	923	884	51	1,761	17,350	14	19	21,002
<b>as of December 31, 2018</b>	<b>522</b>	<b>610</b>	<b>31</b>	<b>1,072</b>	<b>2,159</b>	<b>-</b>	<b>-</b>	<b>4,394</b>

kEUR	Goodwill	Software, licenses and similar assets	Software from finance leases	Capitalized software development costs	Internet domains	Customer bases	Assets under construction	Total
<b>Cost as of January 1, 2017</b>	<b>969</b>	<b>1,469</b>	-	<b>3,008</b>	<b>26,994</b>	<b>334</b>	<b>15</b>	<b>32,798</b>
Currency differences	-46	0	-	-	616	-16	-	554
Additions	-	34	56	913	0	-	45	1,048
Reclassifications	-	41	-	-	-	-	-41	-
Derecognition of the disposal group (change in scope of consolidation)	-	-	-	-	-	-	-	-
Other disposals	-	-83	-	-432	-	-	-	-515
<b>as of December 31, 2017</b>	<b>923</b>	<b>1,461</b>	<b>56</b>	<b>3,489</b>	<b>27,610</b>	<b>318</b>	<b>19</b>	<b>33,876</b>
<b>Accumulated amortization and impairment as of January 1, 2017</b>	-	<b>290</b>	-	<b>1,142</b>	-	<b>188</b>	-	<b>1,620</b>
Currency differences	-	0	-	-	22	-14	-	8
Additions (amortization)	-	354	5	1,011	-	74	-	1,444
Additions (impairment losses)	-	-	-	-	10,238	56	-	10,294
Derecognition of the disposal group (change in scope of consolidation)	-	-	-	-	-	-	-	-
Other disposals	-	-67	-	-425	-	-	-	-492
<b>as of December 31, 2017</b>	<b>-</b>	<b>577</b>	<b>5</b>	<b>1,728</b>	<b>10,260</b>	<b>304</b>	<b>-</b>	<b>12,874</b>
<b>Carrying amount</b>								
as of December 31, 2016	969	1,179	-	1,866	26,994	146	15	31,169
<b>as of December 31, 2017</b>	<b>923</b>	<b>884</b>	<b>51</b>	<b>1,761</b>	<b>17,350</b>	<b>14</b>	<b>19</b>	<b>21,002</b>

Own work capitalized in the reporting period 2018 of EUR 242k (2017: EUR 379k) relates to capitalized development costs. This position includes in-progress development projects of EUR 113k as of the end of the reporting period (December 31, 2017: EUR 231k). Additionally, development costs of EUR 2,523k were recognized as expense in the fiscal year 2018 (2017: EUR 3,209k).

In 2018, following impairments were made:

- For the CGU France, the annual impairment test lead to an impairment expense of EUR 1,890k. Thus, the carrying amount of the domain is fully impaired. The impairment is based on the negative value in use of the CGU. The underlying pre-tax discount rate is 15.9%.
- For the CGU Spain, the annual impairment test lead to an impairment expense of EUR 4,681k that is fully attributed to the domain value. The impairment is based on the CGU's value in use of EUR 1,415k. The underlying pre-tax discount rate is 15.1%.
- The impairment of the above mentioned CGUs impacts the goodwill Bebitus, that was tested for impairment on the level of a group of three CGUs and that group's value in use. The goodwill in the amount of EUR 420k was fully impaired. The underlying value in use is EUR 2,859, the pre-tax discount rate is 15.1%.

The amortization and impairments of intangible assets are recognized in the consolidated income statement as follows:

<b>kEUR</b>	<b>2018</b>	<b>2017 R</b>
Cost of sales from continuing operations	34	28
Selling and distribution expenses from continuing operations	7,607	5,659
Administrative expenses from continuing operations	634	275
Profit or loss from discontinued operations	14	5,776
<b>Amortization and impairment of intangible assets</b>	<b>8,289</b>	<b>11,738</b>

There are no restrictions on rights of disposal of intangible assets. None of the capitalized intangible assets were pledged as collateral for liabilities.

### **Significant accounting judgments and estimates**

#### **Intangible assets with definite useful life**

At the end of each reporting period, the Group must assess whether there are indications that the carrying amount of an intangible asset item could be impaired. This assessment requires an estimate of the recoverable amount of the asset in question. The recoverable amount is the higher of fair value less costs to sell and value in use. To determine the value in use, the discounted future cash flows of the asset in question must be determined. Estimating the discounted future cash flows involves key assumptions such as in particular assumptions concerning the future selling prices and selling volumes, the costs and the discount rates. Although management assumes that the estimates of the relevant expected useful lives, the assumptions concerning the economic framework conditions and the development of the online mail order trade as well as the estimate of the discounted future cash flows are appropriate, a change in the assumptions or circumstances could necessitate a change in the analysis. This could result in additional impairment losses or reversals of impairment losses in the future if the trends identified by management reverse or the assumptions and estimates prove incorrect.

#### **Intangible assets with indefinite useful life**

Determining the value in use (goodwill) or fair value (domains) involves making adjustments and estimates regarding the forecast and discounting of future cash flows. The cash flow forecast on the basis of these estimates is influenced by factors such as the successful integration of acquired entities, volatility on the capital markets, interest rate developments, fluctuations in exchange rates and the expected economic development. The discounted cash flows are based on five-year forecasts that in turn are based on financial plans. The cash flows forecast takes into account past experience and is based on the management board's best estimate of future developments. Cash flows outside of the planning period are extrapolated using individual growth rates. The most important assumptions underlying the determination of fair value less costs to sell and value in use are the estimated growth rates, weighted average cost of capital, royalty rates, and tax rates. These estimates and the underlying method can have a material impact on the respective values and ultimately on the amount of a possible goodwill or domain impairment. Although management presumes that the assumptions used to calculate the recoverable amount are appropriate, any unforeseeable changes in these assumptions could lead to an impairment loss that could have a material negative impact on the financial performance and position.

#### **Notes on the annual impairment tests**

The cash-generating units Switzerland, Spain, France and Portugal require impairment testing. The CGU Switzerland comprises a goodwill and the domain windeln.ch. Bebitus is established on the Spanish market and also has operations in France and Portugal. It bears the domains bebitus.com/es, bebitus.fr and bebitus.pt.

The carrying amounts of the intangible assets requiring impairment testing are summarized as follows (before write-down):

<b>kEUR</b>	<b>windeln.ch</b> (with CGU Switzerland)	<b>Bebitus</b> (with CGUs Spain, France, Portugal)
Carrying amount of the domains	123	8,390
Goodwill	522	420

The Group performed its annual impairment test as of November 30, 2018. In a first step, the fair value less costs of disposal of domains is determined, using an income approach valuation method. If the carrying amount of the assets exceed its fair value, or if other indicators for impairment exist, domains are tested on the level of their CGU.

For the test of domains on CGU-level and for the test of goodwills, the recoverable amount of the individual CGU or Groups of CGUs was determined by calculating the value in use, which is based on the projected cash flows of the webshops. The cash flow projections stem from the financial plans for the period of five years as approved by the management board and the supervisory board. As the management plans show that the CGUs have not yet reached their steady state as of the end of the period, the reconciliation to the steady state was planned



using a two-year transition period with falling growth rates and increasing EBITDA margins. This state was extrapolated using a perpetual growth rate of 1.3%.

The key assumptions for the calculation of fair values or values in use are as follows:

	windeln.ch	Bebitus
expected EBITDA margin	16.3%	10.6%
average growth rate in the forecast period	15.6%	4.9%
eternal growth rate	1.3%	1.3%
discount rate	13.2%	15.1% - 15.9%

The assumed growth rates are based on experience and past values as well as expectations concerning future market developments in the individual countries. In order to assume growth rates, overall market expectations were combined with expected market shares of the windeln.de Group, that eventually resulted in the expected market development of the individual countries. In addition to market growth, the expected EBITDA margin is a significant assumption; it is based on historic experience and on economies of scale from the Group growth. The EBITDA margin is mainly affected by the operating contribution (gross margin reduced by fulfilment costs and marketing costs). The forecasts are reviewed for their budget adherence. Overruns or shortfalls of the actual values compared to the previously planned values are considered in the current planning process which is the basis for the latest impairment test.

The average growth rates in perpetual annuity correspond to the customary market assessments. The discount rates used are pre-tax interest rates and reflect the market-specific risks of the individual CGUs. The calculation of discount rates is derived from weighted average cost of capital (WACC) for the industry. When deriving the discount rates for the CGUs and domains, the respective country-specific risks were also taken into account in the calculation.

Based on the expectations and findings presented, all domains were tested on CGU level, even if the determination of the asset's fair value did not trigger further testing.

The key assumptions for calculating values in use of in-progress development projects comprise the discount rate and the benefit generated. The discount rate equals the Group's weighted average cost of capital rate. The generated benefit stems from avoided costs for a third-party software solution.

### Sensitivities

In the annual impairment test, indicators for impairment were identified, leading to an impairment of intangible assets of EUR 6,991k. The results of that test are based chiefly on the management assumptions presented. To validate these results, the assumptions made were subjected to sensitivity analyses where the impact of a change in parameters on the values was calculated. The table below shows the impacts on the carrying amounts of intangible assets with indefinite useful lives and the hypothetical assumption of

- a reduction in the average growth rate for the extrapolation of cash flows outside of the planning period from 1.3% to 0.0% (1),
- a 1.0% increase in pre-tax interest rates (2), and
- a 1.0% reduction of the EBITDA margin (3)

kEUR	Increased impairment in case of		
	reduction in average growth rate (1)	increase in pre-tax interest rates (2)	reduction of the EBITDA margin (3)
Goodwill windeln.ch	-	-	-
Domain windeln.ch	-	-	-
Domain bebitus.com/es	392	410	544
Domain bebitus.pt	-	-	-
In-progress development projects	6	7	-

## 8.2 Fixed assets

### **Accounting policy**

All fixed assets are stated at cost, net of any accumulated depreciation and/or accumulated impairment losses. The cost of fixed assets includes all expenses directly attributable to the acquisition that were incurred in making the asset ready for use. Purchase price reductions such as rebates, bonuses and trade discounts are deducted from the purchase price.

All non-capitalizable subsequent costs as well as maintenance and repair costs are recognized in income in the period incurred. Cost does not contain any borrowing costs, as no capitalizable borrowing costs pursuant to IAS 23 were incurred.

Prepayments for fixed assets not yet delivered or not yet accepted are recognized as assets under construction.

Fixed assets are depreciated to the residual value on a straight-line basis over the expected economic useful life. The following useful lives are expected:

- Furniture and fixtures                      3 to 7 years
- Technical equipment                        10 years
- Leased items of fixed assets            expected lease term (2 to 6 years)
- Leasehold improvements                expected lease term (5 years)

The residual values, economic useful lives and depreciation methods are reviewed at the end of each reporting period and adjusted prospectively if necessary. Pursuant to IAS 36, an impairment loss is recognized on the carrying amount of an asset as soon as the estimated recoverable amount of the asset falls below the carrying amount. A reversal of impairment loss to amortized cost takes place if the reason for the impairment loss no longer exists.

An item of fixed assets is derecognized either upon disposal or when no future economic benefits are expected from its use or disposal.

Gains and losses from the disposals of fixed assets are calculated as the difference between the net realizable values and the residual values of fixed assets and are recognized in other operating income and other operating expenses in the period in which the asset is derecognized.

**Recognition in group financial statements**

<b>kEUR</b>	<b>Leasehold improvements</b>	<b>Technical equipment and machinery</b>	<b>Furniture and fixtures</b>	<b>Furniture and fixtures from finance leases</b>	<b>Assets under construction</b>	<b>Total</b>
<b>Cost as of January 1, 2018</b>	<b>10</b>	<b>452</b>	<b>1,152</b>	<b>196</b>	<b>4</b>	<b>1,814</b>
Currency differences	-	-3	-3	-	-	-6
Additions	-	28	43	-	-	71
Reclassifications	-	-	-	-	-	-
Derecognition of the disposal group (change in scope of consolidation)	-	-408	-103	-15	-4	-530
Other disposals	-4	-57	-94	-33	-	-188
<b>as of December 31, 2018</b>	<b>6</b>	<b>12</b>	<b>995</b>	<b>148</b>	<b>-</b>	<b>1,161</b>
<b>Accumulated depreciation as of January 1, 2018</b>	<b>4</b>	<b>133</b>	<b>936</b>	<b>116</b>	<b>-</b>	<b>1,189</b>
Currency differences	-	-3	-3	-	-	-6
Additions	3	57	151	41	-	252
Reclassifications	-	-	-	-	-	-
Derecognition of the disposal group (change in scope of consolidation)	-	-118	-83	-14	-	-215
Other disposals	-4	-57	-88	-33	-	-182
<b>as of December 31, 2018</b>	<b>3</b>	<b>12</b>	<b>913</b>	<b>110</b>	<b>-</b>	<b>1,038</b>
<b>Carrying amount</b>						
as of December 31, 2017	6	319	216	80	4	625
<b>as of December 31, 2018</b>	<b>3</b>	<b>-</b>	<b>82</b>	<b>38</b>	<b>-</b>	<b>123</b>

kEUR	Leasehold improvements	Technical equipment and machinery	Furniture and fixtures	Furniture and fixtures from finance leases	Assets under construction	Total
<b>Cost as of January 1, 2016</b>	<b>95</b>	<b>448</b>	<b>1,209</b>	<b>279</b>	<b>4</b>	<b>2,035</b>
Currency differences	-3	22	2	1	0	22
Additions	-	27	206	9	-	242
Reclassifications	-	40	-40	-	-	-
Derecognition of the disposal group (change in scope of consolidation)	-	-	-	-	-	-
Other disposals	-82	-85	-225	-93	-	-485
<b>as of December 31, 2016</b>	<b>10</b>	<b>452</b>	<b>1,152</b>	<b>196</b>	<b>4</b>	<b>1,814</b>
<b>Accumulated depreciation as of January 1, 2016</b>	<b>48</b>	<b>126</b>	<b>862</b>	<b>134</b>	<b>-</b>	<b>1,170</b>
Currency differences	-1	5	3	0	-	7
Additions	34	84	257	52	-	427
Reclassifications	-	-3	3	-	-	-
Derecognition of the disposal group (change in scope of consolidation)	-	-	-	-	-	-
Other disposals	-77	-79	-189	-70	-	-415
<b>as of December 31, 2016</b>	<b>4</b>	<b>133</b>	<b>936</b>	<b>116</b>	<b>-</b>	<b>1,189</b>
<b>Carrying amount</b>						
as of December 31, 2015	47	322	347	145	4	865
<b>as of December 31, 2016</b>	<b>6</b>	<b>319</b>	<b>216</b>	<b>80</b>	<b>4</b>	<b>625</b>

Depreciation of fixed assets is recognized in the consolidated income statement as follows:

kEUR	2018	2017 R
Cost of sales from continuing operations	2	4
Selling and distribution expenses from continuing operations	76	153
Administrative expenses from continuing operations	101	136
Profit or loss from discontinued operations	73	134
<b>Depreciation of fixed assets</b>	<b>252</b>	<b>427</b>

As of December 31, 2018 and December 31, 2017, there are no contractual commitments for the acquisition of fixed assets. There were no indications of impairment pursuant to IAS 36 on the date of preparing the financial statements.

### 8.3 Financial assets

#### Accounting policy

##### Initial recognition and measurement

Financial assets are classified, at initial recognition, as subsequently measured at amortized cost, fair value through other comprehensive income, and fair value through profit or loss.

The classification of financial assets at initial recognition depends on the financial asset's contractual cash flow characteristics and the Group's business model for managing them. With the exception of trade receivables that do not contain a significant financing component, the Group initially measures a financial asset at its fair value plus, in the case of a financial asset not at fair value through profit or loss, transaction costs. Trade receivables that do not contain a significant financing component or for which the Group has applied the practical expedient are measured at the transaction price determined under IFRS 15. Refer to the accounting policies in note 9.1.

In order for a financial asset to be classified and measured at amortized cost or fair value through OCI, it needs to give rise to cash flows that are solely payments of principal and interest on the principal amount outstanding.

The Group's business model for managing financial assets refers to how it manages its financial assets in order to generate cash flows. The business model determines whether cash flows will result from collecting contractual cash flows, selling the financial assets, or both.

Purchases or sales of financial assets that require delivery of assets within a time frame established by regulation or convention in the market place (regular way trades) are recognized on the trade date, i. e., the date that the Group commits to purchase or sell the asset.

### Subsequent measurement

For purposes of subsequent measurement, financial assets are classified in four categories:

- (1) Financial assets at amortized cost (debt instruments)
- (2) Financial assets at fair value through OCI with recycling of cumulative gains and losses (debt instruments)
- (3) Financial assets designated at fair value through OCI with no recycling of cumulative gains and losses upon derecognition (equity instruments)
- (4) Financial assets at fair value through profit or loss

#### **(1) Financial assets at amortized cost (debt instruments)**

The Group measures financial assets at amortized cost if both of the following conditions are met:

- The financial asset is held within a business model with the objective to hold financial assets in order to collect contractual cash flows, and
- The contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding

Financial assets at amortized cost are subsequently measured using the effective interest method and are subject to impairment. Gains and losses are recognized in profit or loss when the asset is derecognized, modified or impaired.

This category is the most relevant to the Group.

#### **(2) Financial assets at fair value through OCI (debt instruments)**

The Group measures debt instruments at fair value through OCI if both of the following conditions are met:

- The financial asset is held within a business model with the objective of both holding to collect contractual cash flows and selling, and
- The contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

For debt instruments at fair value through OCI, interest income, foreign exchange revaluation and impairment losses or reversals are recognized in the income statement and computed in the same manner as for financial assets measured at amortized cost. The remaining fair value changes are recognized in OCI. Upon derecognition, the cumulative fair value change recognised in OCI is recycled to profit or loss.

Currently, no financial instruments of the Group fall into this measurement category.

#### **(3) Financial assets designated at fair value through OCI (equity instruments)**

Upon initial recognition, the Group can elect to classify irrevocably its equity investments as equity instruments designated at fair value through OCI when they meet the definition of equity under IAS 32 Financial Instruments: Presentation and are not held for trading. The classification is determined on an instrument-by-instrument basis.

Gains and losses on these financial assets are never recycled to profit or loss. Dividends are recognized as other income in the income statement when the right of payment has been established, except when the Group benefits from such proceeds as a recovery of part of the cost of the financial asset, in which case, such gains are recorded in OCI. Equity instruments designated at fair value through OCI are not subject to impairment assessment.

Currently, no financial instruments of the Group fall into this measurement category.

#### **(4) Financial assets at fair value through profit or loss**

Financial assets at fair value through profit or loss include financial assets held for trading, financial assets designated upon initial recognition at fair value through profit or loss, or financial assets mandatorily required to be measured at fair value. Financial assets are classified as held for trading if they are acquired for the purpose of selling or repurchasing in the near term. Derivatives, including separated embedded derivatives, are also classified as held for trading unless they are designated as effective hedging instruments. Financial assets with cash flows that are not solely payments of principal and interest are classified and measured at fair value through profit or loss, irrespective of the business model. Notwithstanding the criteria for debt instruments to be classified at amortized cost or at fair value through OCI, as described above, debt instruments may be designated at fair value through profit or loss on initial recognition if doing so eliminates, or significantly reduces, an accounting mismatch.

Financial assets at fair value through profit or loss are carried in the statement of financial position at fair value with net changes in fair value recognized in the income statement.

This category includes derivative instruments and listed equity investments which the Group had not irrevocably elected to classify at fair value through OCI. Dividends on listed equity investments are also recognized as other income in the statement of profit or loss when the right of payment has been established.

A derivative embedded in a hybrid contract, with a financial liability or non-financial host, is separated from the host and accounted for as a separate derivative if the economic characteristics and risks are not closely related to the host; a separate instrument with the same terms as the embedded derivative would meet the definition of a derivative; and the hybrid contract is not measured at fair value through profit or loss. Embedded derivatives are measured at fair value with changes in fair value recognized in profit or loss. Reassessment only occurs if there is either a change in the terms of the contract that significantly modifies the cash flows that would otherwise be required or a reclassification of a financial asset out of the fair value through profit or loss category.

A derivative embedded within a hybrid contract containing a financial asset host is not accounted for separately. The financial asset host together with the embedded derivative is required to be classified in its entirety as a financial asset at fair value through profit or loss.

### **Derecognition**

A financial asset is primarily derecognized when:

- The rights to receive cash flows from the asset have expired.
- The Group has transferred its rights to receive cash flows from the asset or has assumed an obligation to pay the received cash flows in full without material delay to a third party under a 'pass-through' arrangement; and either (a) the Group has transferred substantially all the risks and rewards of the asset, or (b) the Group has neither transferred nor retained substantially all the risks and rewards of the asset, but has transferred control of the asset.

When the Group has transferred its rights to receive cash flows from an asset or has entered into a pass-through arrangement, it evaluates if, and to what extent, it has retained the risks and rewards of ownership. When it has neither transferred nor retained substantially all of the risks and rewards of the asset, nor transferred control of the asset, the Group continues to recognize the transferred asset to the extent of its continuing involvement. In that case, the Group also recognizes an associated liability. The transferred asset and the associated liability are measured on a basis that reflects the rights and obligations that the Group has retained.

Continuing involvement that takes the form of a guarantee over the transferred asset is measured at the lower of the original carrying amount of the asset and the maximum amount of consideration that the Group could be required to repay.

### **Impairment of financial assets**

The Group recognizes an allowance for expected credit losses (ECLs) for all debt instruments not held at fair value through profit or loss. ECLs are based on the difference between the contractual cash flows due in accordance with the contract and all the cash flows that the Group expects to receive, discounted at an approximation of the original effective interest rate. The expected cash flows will include cash flows from the sale of collateral held or other credit enhancements that are integral to the contractual terms.

ECLs are recognized in two stages. For credit exposures for which there has not been a significant increase in credit risk since initial recognition, ECLs are provided for credit losses that result from default events that are possible within the next 12-months (a 12-month ECL). For those credit exposures for which there has been a significant increase in credit risk since initial recognition, a loss allowance is required for credit losses expected over the remaining life of the exposure, irrespective of the timing of the default (a lifetime ECL).

For trade receivables and contract assets, the Group applies a simplified approach in calculating ECLs. Therefore, the Group does not track changes in credit risk, but instead recognises a loss allowance based on lifetime ECLs at each reporting date. The Group has established a provision matrix that is based on its historical credit loss experience, adjusted for forward-looking factors specific to the debtors and the economic environment.

**Recognition in group financial statements****Trade receivables**

As of December 31, 2018, trade receivables exist mainly from customers of windeln.de SE. As of December 31, 2017, additional trade receivables existed from customers of MyMedia s.r.o. All trade receivables are due in less than one year and are not subject to interest. Receivables are generally due for immediate repayment. End customers are granted a payment term of 14 days for goods purchased on account. If customer payment transactions are made with payment service suppliers, the maximum payment term is 21 days from the order date. There are no restrictions on rights of disposal. As of December 31, 2018 and 2017, trade receivables were as follows:

<b>kEUR</b>	<b>December 31, 2018</b>	<b>December 31, 2017 R</b>
Cost	3,695	5,044
Impairment loss	-2,278	-2,786
	<b>1,417</b>	<b>2,258</b>

As of December 31, 2018, impairment charges of EUR 641k were recognized due to default risks (December 31, 2017: EUR 782k). With regards to receivables that are not past due and not impaired, there are no indications that the debtors will not settle their payment obligations.

As of December 31, 2017, an impairment loss of EUR 2,746k was measured pursuant to IAS 39. With the adoption of IFRS 9, impairment losses were restated by EUR 40k that relate solely to debt instruments measured at amortized cost. Considering the restatement, the account for impairment losses developed as follows:

<b>kEUR</b>	<b>2018</b>	<b>2017 R</b>
As of January 1	2,786	2,067
Addition	641	782
Utilization	-1,135	-63
Reversal	-14	-
<b>As of December 31</b>	<b>2,278</b>	<b>2,786</b>

The write-downs due to uncollectible receivables amount to EUR 1,135k in the 2018 reporting period (2017: EUR 433k).

On a regular basis, receivables not yet past due and not yet impaired are sold to third parties, leading to derecognition from the statement of financial position. In the course of selling these receivables, the Group retains immaterial duties; these include first and foremost the provision of settlement services in relation to the merchandise sold, such as responding to general customer inquiries and processing returns and complaints. Regardless of the sale of receivables, risks in connection with these duties remaining with the Group are taken into consideration in the consolidated financial statements.

Overdue receivables are collected by a collection service provider. The impaired receivable remains in the Group's books until the receivable is either collected or finally deemed irrecoverable and derecognized from the Group's books.

## Other financial assets

kEUR	December 31, 2018	December 31, 2017
Compensation from seller guarantees	-	576
Purchase price receivables from divestiture of subsidiaries	403	-
Restricted cash	226	226
Lease and other deposits	21	64
<b>Other non-current financial assets</b>	<b>650</b>	<b>866</b>
Accrued advertising contributions and supplier rebates	1,715	4,275
Time deposits	-	2,500
Creditors with debit balances	90	267
Lease and other deposits	625	635
Compensation from seller guarantees	41	-
Sundry	86	106
<b>Other current financial assets</b>	<b>2,557</b>	<b>7,783</b>
<b>Other financial assets</b>	<b>3,207</b>	<b>8,649</b>

Compensation from seller guarantees stems from a review process of the issued seller guarantees in the course of which windeln.de SE and the sellers of the Feedo Group agreed on a compensation payment. See details in note 6.

Accrued advertising contributions and supplier rebates relate to claims from suppliers due to advertising and marketing campaigns carried out in the reporting period as well as bonuses dependent on purchase volumes.

Creditors with debit balances relate to refund claims from suppliers and service providers, e.g., due to overpayment, insufficient deliveries etc.

## Additional information on financial instruments

The following table shows the carrying amounts and fair values of the financial assets (except for cash and cash equivalents) and the allocation of financial statement positions to the measurement categories:

TEUR	December 31, 2018		December 31, 2017 R	
	Carrying amount	Fair value	Carrying amount	Fair value
Debt instruments at amortized cost:				
Trade receivables	1,417	1,417	2,258	2,258
Other financial assets	3,207	3,207	8,649	8,649
Debt instruments at fair value through OCI:				
---	-	-	-	-
Equity instruments at fair value through OCI:				
---	-	-	-	-
Financial assets at fair value through profit or loss:				
---	-	-	-	-
<b>Financial assets</b>	<b>4,624</b>	<b>4,624</b>	<b>10,907</b>	<b>10,907</b>
current	3,974	3,974	10,041	10,041
non-current	650	650	866	866

Due to the short-term maturities of cash and cash equivalent, trade receivables and other current financial assets, the fair values less impairment for these items are assumed to be equal to the carrying amounts.

Other current financial assets include cooperative shares of EUR 14k (December 31, 2017: EUR 14k). Those assets qualify as "equity instruments at fair value through OCI" but are recognized at cost because they cannot be measured at fair value and because of their immaterial amount.

## Significant accounting judgments and estimates

The portfolio-based allowance for trade receivables requires a definition of the maturity bands of the age structure, which is an accounting estimate. The applied write-down percentage is estimated based upon historical default quotas.



## 8.4 Non-financial assets

kEUR	December 31, 2018	December 31, 2017
Prepaid expenses	177	206
<b>Non-current non-financial assets</b>	<b>177</b>	<b>206</b>
VAT receivables	2,105	2,330
Prepaid expenses	402	526
Right to recover possession of goods	147	213
Prepayment for share-based payments	-	179
Sundry	4	18
<b>Current non-financial assets</b>	<b>2,658</b>	<b>3,266</b>
<b>Non-financial assets</b>	<b>2,835</b>	<b>3,427</b>

The prepayment for share-based payment, recognized in the prior year, results from the acquisition of the Feedo Group. See note 6.

The right to recover possession of goods concerns the estimated returns after the end of the reporting period. See note 9.1.

The items contained in prepaid expenses involve payments made for services that will not be provided until after the end of the reporting period, as well as prepaid transaction fees for future equity transactions. See note 8.7.

As of December 31, 2018 and December 31, 2017, the Group did not hold any securities.

## 8.5 Inventories and prepayments

### Accounting policy

Purchased merchandise reported as inventories are measured at the lower of cost and net realizable value in accordance with IAS 2. The costs of purchase are calculated using the average purchase costs and comprise the acquisition cost plus any directly attributable incidental purchase costs incurred less purchase price reductions; they do not contain any borrowing costs. Net realizable value is the estimated selling price in the ordinary course of business less the estimated costs necessary to make the sale. Appropriate allowance is made for inventory risks associated with slow-moving stocks, reduced salability or similar matters. If the reasons for impairment losses recognized in earlier periods no longer exist, reversals of the impairment losses are recognized up to the amount of the original cost.

### Recognition in group financial statements

kEUR	December 31, 2018	December 31, 2017
Gross merchandise	7,564	20,364
Impairment of merchandise	-744	-1,190
Inventories	<b>6,820</b>	<b>19,174</b>

Inventories are impaired due to a decline in net realizable values and to slow-moving stock. In the prior year, inventories of EUR 9,993k were pledged as collateral to secure credit lines.

As of December 31, 2018, no prepayments were recognized. Prepayments of EUR 332k recognized as of December 31, 2017, were made for upcoming deliveries of merchandise.

### Significant accounting judgments and estimates

Management assesses the recoverability of inventories at the end of each reporting period. Among other things, this involves assumptions regarding the future realizable selling price and the necessary selling and distribution expenses.

## 8.6 Cash and cash equivalents

### **Accounting policy**

Cash and cash equivalents include cash, demand deposits and other highly liquid current financial assets with an original term to maturity of no more than three months, that are subject to insignificant risks of change in value. They are measured at nominal value. Any interest incurred on debit bank balances are reported in administrative expenses, see note 9.2.

Utilized overdraft facilities are reported as liabilities to banks under "current financial liabilities" in the statement of financial position. Time deposits qualify as cash equivalents if they can be cancelled within three months, and if they are subject to an insignificant risk of change in value. Otherwise, they are recognized under "other current financial assets" or "other non-current financial assets".

If access to cash positions held by the Group is restricted and the restriction expires within three months, those cash positions are recognized within cash. Otherwise, they are recognized as restricted cash within "other current financial assets" or "other noncurrent financial assets".

### **Recognition in group financial statements**

kEUR	December 31, 2018	December 31, 2017
Cash at banks	11,112	26,445
Restricted cash	10	-
Cash on hand	14	20
<b>Cash and cash equivalents</b>	<b>11,136</b>	<b>26,465</b>

Most of the bank balances are interest free or earn low levels of interest. Bank balances subject to interest bear floating interest rates for demand deposits.

In the prior year, further cash deposits were held with banks, namely time deposits that are not recognized as cash and cash equivalents, but as other financial assets due to their maturity. The total cash position and bank deposits breaks down as follows:

kEUR	December 31, 2018	December 31, 2017
Cash and cash equivalents	11,136	26,465
Current time deposits (<3 months)	-	625
Current time deposits (3-12 months)	-	1,875
<b>Total cash available</b>	<b>11,136</b>	<b>28,965</b>

### **Notes on the statement of cash flows**

The statement of cash flows was prepared in accordance with IAS 7 Statement of Cash Flows and shows how the Group's cash and cash equivalents have changed over the reporting period as a result of cash received and paid.

In accordance with IAS 7, cash flows from operating, investing and financing activities are separated according to their origin and utilization. The cash inflows and outflows from operating activities are derived indirectly on the basis of the Group's net loss for the year. Cash inflows and outflows from investing and financing activities are derived directly. The amount of cash in the statement of cash flows is equal to the value of cash and cash equivalents reported in the statement of financial position.

The **negative cash flow from operating activities** is attributable to the net loss for the year adjusted for non-cash effects. The main non-cash effects in 2018 are:

- Losses from the divestiture of the disposal group in the amount of EUR 7,758k after taxes
- Depreciation, amortization and impairment of fixed and intangible assets in the amount of EUR 8,541k
- Income of share-based compensation of EUR 321k

The **positive cash flow from investing activities** is primarily attributable to repaid time deposits of EUR 2,500k. Additionally, the founders of Feedo Group paid EUR 365k to windeln.de as stipulated in the final settlement agreement. Cash outflows resulted from the deconsolidation of Feedo Group (EUR 595k) and the purchase of fixed and intangible assets (EUR 371k).

**Positive cash flows from financing** activities result mainly from the capital increases in Q1 2018 (EUR 5,204k) and Q2 2018 (EUR 38k). The Group had cash outflows of EUR 3,500k from the repayment of short-term money market loans. The reconciliation of cash flows from financing activities to the development of financial liabilities breaks down as follows:

kEUR	Money market loans	Liabilities from finance lease	Other financial debt	Total financial liabilities
<b>As at January 1, 2017</b>	-	<b>164</b>	<b>19</b>	<b>183</b>
Currency differences (non-cash)	-	0	2	2
Additions (cash-effective)	3,500	-	19	3,519
Additions (non-cash)	-	22	-	22
Repayment (cash-effective)	-	-66	-12	-78
Other non-cash changes (interest, derecognition)	-	-14	-	-14
<b>As at December 31, 2017</b>	<b>3,500</b>	<b>106</b>	<b>28</b>	<b>3,634</b>
Currency differences (non-cash)	-	-1	-1	-2
Additions (cash-effective)	-	-	-	-
Additions (non-cash)	-	-	-	-
Repayment (cash-effective)	-3,500	-51	-9	-3,560
Derecognition of the disposal group (change in scope of consolidation)	-	-	-18	-18
Other non-cash changes (interest, derecognition)	-	-	-	-
<b>As at December 31, 2018</b>	<b>-</b>	<b>54</b>	<b>-</b>	<b>54</b>

## 8.7 Equity

### Accounting policy

#### Treasury shares

Own equity instruments that are reacquired (treasury shares) are recognized at cost and deducted from equity. No gain or loss is recognized in profit or loss on the purchase, sale, issue or cancellation of the Group's own equity instruments. Any difference between the carrying amount and the consideration, if reissued, is recognized in the share premium.

#### Accounting for transaction costs in equity transactions

Pursuant to IAS 32.37, the directly attributable costs in connection with acquiring equity must be accounted for as a deduction from the additional equity (reduction of the share premium), taking any tax effects into account (IAS 12.61A(b)). If the transaction costs incurred are tax deductible and thus reduce the assessment base, the transaction costs to be taken into account in equity are reduced by the tax saving, and a corresponding tax receivable is recognized if requirements of IAS 12 are met. Pursuant to IAS 32.37, only external costs that are directly attributable to the equity transaction and that otherwise would have been avoided are recognized directly in equity. Indirect costs, for example internal administrative expenses and pro rata personnel expenses, do not fall under directly attributable transaction costs and are thus expensed as incurred.

Prepaid transaction fees are accrued as non-financial asset, and reclassified to equity as of the date of the equity transaction.

### Recognition in group financial statements

#### Capital increases

On February 6, 2018, windeln.de SE successfully completed a capital increase. A total of 2,628,323 shares were issued out of Authorized Capital 2016. The shares were offered at a price of EUR 1.98, leading to gross issuing proceeds of EUR 5,204,080. Shareholders' subscription rights were excluded. The new shares are entitled to dividend payments from January 1, 2018, onwards.

In May and June 2018, 35,727 subscription rights from the stock option programs VSOP 1 and 2 were exercised at an exercise price of EUR 1.05. The capital increase was recorded in the commercial register on June 28, 2018. The new shares were issued out of Authorized Capital 2016.

At the Annual General Meeting held on June 25, 2018, the remaining Authorized Capital 2016 in the amount of EUR 6,955,296 was cancelled and replaced by the new Authorized Capital 2018 in the amount of EUR 15,000,000. The management board has authorization – after approval by the supervisory board – to increase the share capital by EUR 15,000,000 by means of issuance of no-par value bearer shares against cash

or in-kind contribution on one or several occasions. Shareholders are generally granted a subscription right. The changes became effective on July 27, 2018, the date of the entry in the commercial register.

Additionally, at the Annual General Meeting held on June 25, 2018, the Conditional Capital 2017 in the amount of EUR 1,200,000 was cancelled and replaced by the Conditional Capital 2018 in the amount of EUR 1,200,000. The previous authorization to grant subscription rights under the Long Term Incentive Program 2018-2020 from June 2, 2017, was revoked, and a new authorization for a new Long Term Incentive Program 2018-2020 – with amended performance condition and other amendments – was given. The changes became effective on July 27, 2018, the date of the entry in the commercial register.

The Conditional Capital 2016/I and 2016/II stand unchanged to the prior year at EUR 7,997,804 and EUR 555,206.

### Issued capital

As of December 31, 2018, the issued capital of the Group parent amounts to EUR 31,136k (December 31, 2018: EUR 28,472k). It has been fully paid in and comprises 31,136,470 no-par value bearer shares. As of December 31, 2017, the number of shares amounted to 28,472,420, and was increased by capital transactions – as described above – by 2,664,050 to a total number of 31,136,470.

### Share premium

As of December 31, 2018, the share premium amounts to EUR 170,391k (December 31, 2017: EUR 168,486k) and breaks down as follows:

kEUR	December 31, 2018	December 31, 2017
Premium from financing rounds and/or IPO	167,916	165,341
Capital increases from company funds	-25,232	-25,232
Contributions in kind	4,465	4,465
Costs of equity transactions	-5,674	-5,510
Share-based payments	28,876	29,384
Premium from exercise of stock options	40	38
<b>Share premium</b>	<b>170,391</b>	<b>168,486</b>

### Accumulated loss

The accumulated loss results from losses carried forward from prior periods and the result for the current reporting period.

## 8.8 Employee benefits

### 8.8.1 Share-based payments

#### Share-based compensation as component of employee remuneration

##### Accounting policy

Selected executives and members of the management board and/or of local management receive share-based payment for their work in the form of equity or cash. Pursuant to IFRS 2, equity-settled share-based payment transactions are measured once at the fair value on the grant date, while cash-settled share-based payment transactions are measured at the fair value at the end of the reporting period. The Group uses the Monte Carlo simulation for this purpose. The fair value is recognized in profit or loss over the period in which the service is provided by the eligible persons, referred to as the vesting period, by recognizing a corresponding item in the share premium for equity-settled share-based payment transactions and by recognizing a corresponding liability for cash-settled share-based payment transactions. In the case of cash-settled share-based payment transactions, the liability is remeasured at the end of each reporting period and at the date of settlement until the liability is settled with changes in fair value recognized in the income statement.

To motivate and retain key employees, windeln.de SE introduced a total of four programs relating to share-based payment obligations. This gives the employees the opportunity to participate in future increases in the Group's business value. The programs are described below.

##### Description of VSOP 1 and 2

As part of the Virtual Stock Option Program (VSOP 1), cash-settled share-based payment arrangements were made with employees of the Group up to and including 2014. The beneficiaries obtain vested rights to the options granted in 48 sub-tranches over a period of four years from the allocation date determined by the Company. In the event of an exit, the stock options of four employees immediately qualify as accumulated in full, provided that the beneficiary is in a current service or employment relationship with the Company. Sub-tranches not yet accumulated in full are forfeited if the service or employment relationship ends before the exit event. Fully accumulated options are forfeited

if the service or employment relationship ends due to termination or dismissal for due cause before the exit event. The options lapse no later than 15 years after the allocation date. Amongst others, a stock exchange listing of the company (IPO exit) qualifies as an exit event.

The payment entitlement of the option holder is calculated for each option granted as the difference between the exit proceeds per share and the basic price for the option.

In the first quarter of 2015, all existing share-based payment arrangements were modified on account of the imminent IPO. Pursuant to IFRS 2, the modified agreements will subsequently be treated as equity-settled share-based payments. The incremental fair value of all modified options amounts to EUR 15.064 (EUR 0.02 per option) on the modification date. The market input parameters were selected unchanged both before and after modification.

In addition to the share-based payment arrangements already in existence as of December 31, 2014, further share-based payment arrangements (VSOP 2) were made with employees of the Group in the first quarter of 2015. The beneficiaries obtain vested rights to the options granted in 48 sub-tranches over a period of four years from the allocation date determined by the Company. By analogy to the existing modified agreements, the stock options are treated as equity-settled share-based payments.

### **Description of VSOP 3**

In the second quarter of 2015, the Company launched a new stock option program (VSOP 3) and entered into corresponding agreements with employees of windeln.de SE. The beneficiaries obtain vested rights to the options granted in 48 sub-tranches over a period of four years from the allocation date determined by the Company. Provided that specified revenue growth targets are met for the Group (performance condition), the stock options will be settled in cash after the end of the four-year vesting period. If the specified revenue growth targets are not met, no payment will be made. These stock options are remeasured at the end of each reporting period in accordance with IFRS 2.

### **Description of LTIP 2015-2017 – SO and RSU**

In 2015, the Company launched a long-term incentive plan (LTIP 2015-2017) and from 2015 to 2017, entered into corresponding agreements with employees of the Group. As part of this plan, both equity-settled stock options (SO) and restricted stock units (RSU) will be issued. The RSUs entitle holders to purchase shares in windeln.de SE at the respective applicable share price without payment of a strike price by the beneficiary. After a six-month cliff period from an allocation date set by the Company, the participants have obtained a vested right to 6/48 of the options granted; thereafter they obtain a vested right to the options in 42 further sub-tranches over a period of three and a half years. Provided that specified revenue growth targets are met for the Group (performance condition), the stock options can be exercised after the end of the four-year vesting period. If the specified revenue growth targets are not met, the stock options cannot be exercised. There is no performance condition for the RSUs. The Company has an option with respect to settlement of the RSUs. Because the Company provides for settlement in the form of real equity instruments, the contract component is recognized as equity-settled share-based payment. Both for the stock options and the RSUs, the number of shares to be issued is capped. In accordance with IFRS 2, both the stock options and the RSUs are measured only on the date of issue or grant date.

### **Description of LTIP 2018-2020 – SO and RSU**

In 2018, the Company launched another long-term incentive plan (LTIP 2018-2020) and entered into corresponding agreements with employees of the Group. As part of this plan, both equity-settled stock options (SO) and restricted stock units (RSU) will be issued. The RSUs entitle holders to purchase shares in windeln.de SE at the respective applicable share price without payment of a strike price by the beneficiary. After a six-month cliff period from an allocation date set by the Company, the participants have obtained a vested right to 1/48 of the options granted, beginning with the calendar year in which the options were granted; thereafter they obtain a vested right of 1/48 per month over a total period of four years, beginning with the calendar year in which the options were granted. Provided that specified revenue growth targets are met for the Group (performance condition), the stock options can be exercised after the end of the four-year vesting period. If the specified revenue growth targets are not met, the stock options cannot be exercised. There is no performance condition for the RSUs. The Company has an option with respect to settlement of the RSUs. Because the Company provides for settlement in the form of real equity instruments, the contract component is recognized as equity-settled share-based payment. Both for the stock options and the RSUs, the number of shares to be issued is capped. In accordance with IFRS 2, both the stock options and the RSUs are measured only on the date of issue or grant date.

### **Measurement of the programs**

The same measurement method is used for all programs, and the fair value of the stock options and restricted stock units is determined using a Monte Carlo simulation.

The Monte Carlo simulation involves simulating the stochastic process, which describes the development of the market price, through a large number of repetitions. The process takes the form of a geometric Brownian motion, for which the current share price is the initial value. The volatility was determined as the historical volatility (over a period similar to the life of the options) of comparable public companies (peer group) over the respective remaining term. The expected volatility taken into account reflects the assumption that the historical volatility is indicative of future trends, and may also not necessarily be the actual outcome. The expected dividend yield is based on market assessments for the amount of the expected dividend of the windeln.de share. The risk-free interest rates were determined based on the interest on German government bonds over a similar period. The drift corresponds to the risk-free interest rate. The random component comprises a Wiener

process, which can be simulated with the help of random numbers. Once a large number of paths of the geometric Brownian motion have been simulated, it is possible to make reliable statements about the probability of interesting parameters. This applies in particular to the value of the option, i.e., the size  $\max(\text{share price on exercise date} - \text{exercise price}, 0)$ . Asymptotically (with a sufficiently large number of repetitions), the expected value for this parameter based on the distribution simulated with Monte Carlo corresponds to the value using the Black-Scholes-Merton formula. However, with Monte Carlo it is possible to make many more statements; in this way a statement concerning probability can be made for each possible value of the option. In this way, in particular uncertainties in the projection can be estimated better.

The following input parameters were used in the Monte Carlo simulation in 2018, for VSOP 1-2, LTIP 2015-2017-RSU, LTIP 2015-2017-SO, LTIP 2018-2020-RSU and LTIP 2018-2020-SO at the grant date, and for VSOP 3 at the reporting date December 31, 2018:

	VSOP 1-2	VSOP 3	LTIP 2015-2017		LTIP 2018-2020	
			RSU	SO	RSU	SO
Expected volatility (%)	37.46% - 40.80%	39.88% - 44.91%	38.14% - 43.93%	38.28% - 41.91%	45.80%	44.51%
Risk-free interest rate (%)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Expected dividend yield (%)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Expected life of options (years)	0.25 - 4	0.25 - 0.58	4	4 - 4.5	4	4.67
Average share price on the measurement date (in EUR)	13.25	0.17	3.19 - 14.69	3.19 - 10.63	1.26	1.26

The subscription rights recognized in equity changed as follows:

	VSOP 1 - 2	LTIP 2015-2017		LTIP 2018-2020	
		RSU	SO	RSU	SO
<b>Outstanding at the beginning of the reporting period (January 1, 2018)</b>	<b>177,666</b>	<b>77,138</b>	<b>181,470</b>	-	-
Expired during the reporting period	-	-	-	-	-
Forfeited during the reporting period	-	6,270	18,808	-	-
Exercised during the reporting period	35,727	-	-	-	-
Granted during the reporting period	5,399	31,670	79,216	22,108	66,322
<b>Outstanding at the end of the reporting period (December 31, 2018)</b>	<b>147,338</b>	<b>102,538</b>	<b>241,878*</b>	<b>22,108</b>	<b>66,322</b>
Exercisable at the end of the reporting period (December 31, 2018)	147,338	-	-	-	-

\* For the interim financial reporting as of June 30, 2018, management has estimated that the performance target relating to the average revenue growth during the vesting period will most likely not be met. This estimation is unchanged on December 31, 2018. Therefore, management concludes that all issued stock options (SO) including that specific performance target, are not fully vested. Pursuant to IFRS 2, this assumption was incorporated into the quantity of the stock option plan. This resulted in an income of EUR 429k.

The weighted average remaining contractual life for the stock options outstanding as of December 31, 2018, is 1.1 years. The weighted average fair value of the stock options granted in 2018 was EUR 0.98. The exercise price range for the equity-settled stock options outstanding as of December 31, 2018, is EUR 1.37 to EUR 18.50, if an exercise price has been set.

### Presentation of the impact on profit or loss

Due to the above mentioned CAGR estimation and the resulting adjustment of the quantity of the stock option plan, a total income of EUR 321k was recognized for share-based payment obligations (2017: EUR 415k expense). This amount fully relates to equity-settled share-based payments (2017: EUR 417k expense). In the prior year, an income of EUR 2k for cash-settled share-based payments was recognized.

As of December 31, 2018, and 2017, the carrying amount of the liability from these cash-settled share-based payment obligations is EUR -. The obligation is recognized under non-current liabilities.

As of December 31, 2018, a figure of EUR 11,942k is reported in the share premium from these equity-settled share-based payment obligations (December 31, 2017: EUR 12,266k).

**Significant accounting judgments and estimates**

The Group measures the cost of equity-settled or cash-settled share-based payment to executives and management board members and/or local management at fair value on the grant date in the case of equity-settled share-based payment transactions and at fair value at the end of the reporting period in the case of cash-settled share-based payment transactions. To estimate fair value for share-based payment obligations, the most appropriate valuation method must be determined. The valuation method chosen depends on the conditions of granting. This estimate also requires determination of the most appropriate inputs to the valuation model, including in particular the expected life of the stock option, volatility and risk-free interest rate and making assumptions about them.

Additionally, management assumptions on the occurrence probability of defined performance targets impact the quantity of the stock option plan. Regular budget analyses and forecast updates are used to assess the probability.

**Share-based payment commitments in the course of acquisitions**

In addition, as part of the acquisition of Feedo Group, shares with contingent return obligations were issued that fall within the scope of IFRS 2. Parts of contingent considerations in connection with the acquisition of Feedo Group and Bebitus also fall within the scope of IFRS 2 and/or IAS 19. See note 6 for further details.

**8.8.2 Pension obligations**

In the prior year, obligations from defined benefit plans were recognized for employees in Switzerland, according to IAS 19. During the year 2018, all Swiss employees left the Group; and therefore windeln.de's subordinate liability for the fulfilment of the pension plan has lapsed. The pension liability of EUR 4k, recognized as non-current provision for employee benefits as of December 31, 2017, was released through profit or loss in 2018.

**8.8.3 Termination benefits and other post-employment benefits**

In the prior year, provisions for statutory severance payments for employees in Italy were recognized in accordance with IAS 19. During the year 2018, all Italian employees left the Group and all severances were paid. The termination obligation of EUR 47k, recognized as non-current provision for employee benefits as of December 31, 2017, was derecognized in 2018.

**8.8.4 Bonus plans****Accounting policy**

For bonus payments after the end of the reporting period for the prior reporting period, a provision is recognized in the consolidated financial statements and the corresponding expense is reported under personnel expenses. The amount of the provision is calculated individually for each employee for whom either a contractual obligation to pay a bonus exists or for whom a constructive obligation exists based on past company practice.

**Recognition in group financial statements**

Bonus liabilities are recognized within other current financial liabilities. See quantitative disclosures note 8.10.

**8.9 Provisions****Accounting policy**

According to IAS 37, provisions should be recognized if all of the following criteria are met:

- The Group has a present legal or constructive obligation.
- The obligation is the result of a past event.
- It is probable (more likely than not) that an outflow of resources embodying economic benefits will be required to settle the obligation.
- A reliable estimate can be made of the amount of the provision.

Provisions are not recognized for future operating losses.

A best estimate is made of the amount of the provisions taking into consideration all the discernible risks arising from the obligation. This refers to the amount that is most likely needed to settle the liability. A cash outflow from current provisions is expected in the following

financial year. Non-current provisions with a term of more than one year are discounted to the end of the reporting period. A pre-tax discount rate is used that reflects current market assessments of the time value of money and risks specific to the given obligation.

Increases in provisions purely relating to additions to reflect the passage of time are posted to the statement of comprehensive income as financial expenses.

If there are a number of similar obligations, the likelihood of an outflow of resources is estimated for the group of obligations. Provisions are recognized even if the likelihood of an outflow of resources in connection with an individual obligation contained in this group is small.

### **Recognition in group financial statements**

kEUR	Current provisions	Non-current provisions		Total
		Pensions and termination benefits	Other	
As of January 1, 2018	315	51	5	371
Addition	184	-	-	184
Reversal	-32	-4	-	-36
Utilization	-232	-47	-3	-282
<b>As of December 31, 2018</b>	<b>235</b>	<b>-</b>	<b>2</b>	<b>237</b>

As of December 31, 2018, current provisions were mainly recognized for a legal dispute, see details below, for losses from rebate obligations to customers, and for accrued onerous expenses of a closed warehouse location.

### **Other financial obligations**

#### **Obligations**

As of December 31, 2018, future obligations from goods ordered but not yet delivered amounted to EUR 5,460k (December 31, 2017: EUR 5,226k).

#### **Litigation, guarantees and contingent liabilities**

Two employees of Bebitus Retail S.L.U. have participated on the purchase price (incl. Earn Outs) of the legal entity through an Incentive Plan amounting to 0.5% each. In 2018, the last Earn Out tranche – based on the final settlement agreement – was paid. End of 2018, these two employees have sued the Group for unfair treatment from the final settlement agreement which resulted in a lower purchase price. The Group counters the risk through recognition of a provision in the amount of the difference between actually paid purchase price and the historic purchase price without purchase price adjustments.

Except for the legal dispute described above, there are no legal disputes as of December 31, 2018 and 2017. As of December 31, 2018 and 2017, no guarantees have been provided, and there were no contingent liabilities.

### **Significant accounting judgments and estimates**

Provisions are determined on the basis of estimates to a large extent. As a result, it can be necessary to adjust the amount of a provision on account of new developments and changes to the estimates. Changes in estimates and assumptions over time can have a material impact on future earnings. It is possible that the Group may incur further expenses in addition to the provisions recognized which may have a material impact on the financial performance and position of the Group.



## 8.10 Financial liabilities

### **Accounting policy**

#### **Initial recognition and measurement**

Financial liabilities are classified, at initial recognition, as financial liabilities at fair value through profit or loss, loans and borrowings, payables, or as derivatives designated as hedging instruments in an effective hedge, as appropriate. All financial liabilities are recognized initially at fair value and, in the case of loans and borrowings and payables, net of directly attributable transaction costs. Currently, there are no liabilities or derivatives in windeln.de Group that are designated as hedging instruments

#### **Subsequent measurement**

The measurement of financial liabilities depends on their classification, as described below:

##### ***(1) Financial liabilities at fair value through profit or loss***

Financial liabilities at fair value through profit or loss include financial liabilities held for trading and financial liabilities designated upon initial recognition as at fair value through profit or loss.

Financial liabilities are classified as held for trading if they are incurred for the purpose of repurchasing in the near term. This category also includes derivative financial instruments entered into by the Group that are not designated as hedging instruments in hedge relationships as defined by IFRS 9. Separated embedded derivatives are also classified as held for trading unless they are designated as effective hedging instruments.

Gains or losses on liabilities held for trading are recognized in the income statement. Financial liabilities designated upon initial recognition at fair value through profit or loss are designated at the initial date of recognition, and only if the criteria in IFRS 9 are satisfied.

##### ***(2) Loans and borrowings***

After initial recognition, interest-bearing loans and borrowings are subsequently measured at amortized cost using the Effective-Interest-Rate (EIR) method. Gains and losses are recognized in profit or loss when the liabilities are derecognized as well as through the EIR amortization process.

Amortized cost is calculated by taking into account any discount or premium on acquisition and fees or costs that are an integral part of the EIR. The EIR amortization is included as finance costs in the income statement. This category generally applies to interest-bearing loans and borrowings.

#### **Derecognition**

A financial liability is derecognized when the obligation under the liability is discharged or cancelled or expires. When an existing financial liability is replaced by another from the same lender on substantially different terms, or the terms of an existing liability are substantially modified, such an exchange or modification is treated as the derecognition of the original liability and the recognition of a new liability. The difference in the respective carrying amounts is recognized in the income statement.

#### **Offsetting of financial instruments**

Financial assets and financial liabilities are offset and the net amount is reported in the consolidated statement of financial position if there is a currently enforceable legal right to offset the recognized amounts and there is an intention to settle on a net basis, to realize the assets and settle the liabilities simultaneously.

### **Recognition in group financial statements**

#### **Trade payables**

As of December 31, 2018, trade payables amount to EUR 4,573k (December 31, 2017: EUR 14,779k), they are due within one year, and they are non-interest bearing. This item also includes outstanding invoices for goods and services accrued as of the reporting date. Trade payables are generally due in 0 to 90 days.

**Financial liabilities**

<b>kEUR</b>	<b>December 31, 2018</b>	<b>December 31, 2017</b>
Finance lease liabilities	15	43
Other financial debt	-	16
<b>Non-current financial liabilities</b>	<b>15</b>	<b>59</b>
Money market loans	-	3,500
Finance lease liabilities	39	63
Other financial debt	-	12
<b>Current financial liabilities</b>	<b>39</b>	<b>3,575</b>
<b>Financial liabilities</b>	<b>54</b>	<b>3,634</b>

The existing credit line agreements with Commerzbank AG of EUR 5,000k and Deutsche Bank AG of EUR 5,000k expired on March 31, 2018. As of December 31, 2017, the credit line was used through money market loans of EUR 3,500k that were repaid in early 2018.

Finance lease liabilities are measured at the present value of the future minimum lease payments. See note 10.

Other financial debt as of December 31, 2017, of EUR 28k relate to two bank loans of Feedo Group to finance fixed assets.

**Other financial liabilities**

<b>kEUR</b>	<b>December 31, 2018</b>	<b>December 31, 2017</b>
Accrued rent-free period	21	59
<b>Other non-current financial liabilities</b>	<b>21</b>	<b>59</b>
Contingent consideration Feedo Group	-	0
Debtors with credit balances	778	878
Other personnel-related liabilities	551	708
Bonus liabilities	346	403
Liabilities for supervisory board	229	268
Liabilities for other advisors	145	415
Audit of financial statements and tax advisory services	123	180
Expected refund obligations for returns	91	144
Sundry	72	59
<b>Other current financial liabilities</b>	<b>2,335</b>	<b>3,055</b>
<b>Other financial liabilities</b>	<b>2,356</b>	<b>3,114</b>

Contingent liabilities are described in note 6. Debtors with credit balances relate to customer credits due to overpayment or filed returns. Expected refund obligations for returns are described in note 9.1. Other current liabilities do not bear interest.

In 2017, the Czech National Bank gave up its exchange rate peg between Czech Koruna and Euro. In order to hedge the resulting foreign exchange risks, the Group entered into a foreign exchange forward agreement that was accounted for as a Fair Value Hedge. The agreement comprised 18 separate tranches with maturity dates between January 5 and June 20, 2018. From this transaction, a gain of EUR 1k was realized, recognized within profit or loss from discontinued operations.

### **Additional information on financial instruments**

The following table shows the carrying amounts and fair value of all financial liabilities and the allocation of financial statement positions to the measurement categories:

kEUR	December 31, 2018		December 31, 2017	
	Carrying amount	Fair value	Carrying amount	Fair value
Financial liabilities at amortized cost:				
Finance lease liabilities	54	54	106	106
Money market loans and other financial debt	-	-	3,528	3,528
Trade payables	4,573	4,573	14,779	14,779
Other financial liabilities	2,356	2,356	3,114	3,114
Financial liabilities at fair value through profit or loss:				
Derivative financial instruments	-	-	0	0
Contingent consideration	-	-	0	0
<b>Total financial liabilities</b>	<b>6,983</b>	<b>6,983</b>	<b>21,527</b>	<b>21,527</b>
current	6,947	6,947	21,409	21,409
non-current	36	36	118	118

Due to the short-term maturities of trade payables and other current financial liabilities, the fair values for these items are assumed to be equal to the carrying amounts.

### **Disclosures on capital management**

The Group's capital management targets are mainly related to maintaining the short-term and mid-term liquidity and financing of the Company. The main focuses are on providing sufficient cash balances until the achievement of a positive free cash flow and an active management of net working capital. The applicable measures comprise financing activities through equity or debt instruments, improvements in the expenditure structure, optimization of inventories and management of supplier conditions.

windeln.de SE is not subject to any capital requirements under its articles of incorporation and bylaws.

The Group manages its capital structure by means of detailed liquidity plans as of each balance sheet date, and, triggered by changes in economic environment, makes adjustments in each separate liquidity position.

## 8.11 Non-financial liabilities

Non-current non-financial liabilities do not exist. Current non-financial liabilities break down as follows:

kEUR	December 31, 2018	December 31, 2017
VAT liabilities	71	905
Liabilities from social security	281	562
Liabilities from customs authorities	210	220
Other	13	3
<b>Current non-financial liabilities</b>	<b>575</b>	<b>1.690</b>

## 8.12 Income taxes and deferred taxes

### Accounting policy

The tax expense for the period comprises current and deferred taxes. Taxes are recognized in the statement of comprehensive income unless they relate to items recognized directly in equity or in other comprehensive income, in which case the taxes are recognized in equity or in other comprehensive income.

The current tax expense is calculated using the tax laws of the countries in which the legal entities operate and generate taxable income effective as of the end of the reporting period. Management regularly reviews the tax declarations, above all as regards matters open to interpretation and, where appropriate, recognizes provisions based on the amounts that are expected to be payable to the tax authorities.

Deferred tax is measured using the tax rates (and tax laws) that have been enacted or substantively enacted by the end of the reporting period and that are expected to apply to the period when the asset is realized or the liability is settled.

Deferred tax is recognized for all temporary differences between the tax base of the assets and liabilities and their carrying amounts in the IFRS financial statements as well as for unused tax losses (liability method).

If, however, deferred tax arises from the initial recognition of an asset or liability as part of a transaction other than a business combination, which as of the date of the transaction has no effect on the accounting or taxable profit or loss, a deferred tax item is not recognized on the date of initial recognition or subsequently. In addition, no deferred tax liabilities are reported upon initial recognition of goodwill. Deferred tax liabilities for taxable temporary differences associated with investments in subsidiaries are recognized unless the timing of the reversal of the temporary differences can be controlled by the Group and it is probable that the temporary differences will not reverse in the foreseeable future. Deferred tax assets are only recognized on temporary differences or unused tax losses if there is reasonable assurance that they will be realized in the near future.

The carrying amount of deferred tax assets is reviewed at the end of each reporting period and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred tax asset to be utilized. Unrecognized deferred tax assets are reassessed at the end of each reporting period and are recognized to the extent that it has become probable that future taxable profit will allow the deferred tax asset to be recovered.

Deferred tax assets and deferred tax liabilities are offset if a legally enforceable right exists to set off the recognized amounts and the deferred tax assets and liabilities relate to income taxes levied by the same tax authority and either relate to the same taxable entity or different taxable entities which intend to settle on a net basis.

Interest on arrears and/or late payment penalties on delayed income tax payments or income tax backpayments that are not deductible are reported in the tax result.

The expected Group tax rate is calculated for each year using a mixed calculation of the individual tax rates of all companies included in the consolidated financial statements.

### Recognition in group financial statements

The major components of income tax expense and benefits for the financial years 2018 and 2017 are:

kEUR	2018	2017
Current income taxes	15	7
<b>Actual income taxes</b>	<b>15</b>	<b>7</b>
Deferred taxes from temporary differences	-2,078	-4,071
Deferred taxes from tax losses	2	11
<b>Deferred taxes</b>	<b>-2,076</b>	<b>-4,060</b>
<b>Income tax benefit (-) and expense (+)</b>	<b>-2,061</b>	<b>-4,053</b>
thereof from continuing operations	-446	-2,954
thereof from discontinued operations	-1,615	-1,099

Current taxes in Germany are calculated by applying a uniform corporate income tax rate including solidarity surcharge of 15.83% (2017: 15.83%) to distributed and retained profits. In addition to corporate income tax, trade tax is levied on profits generated in Germany. Taking into account the non-deductibility of trade tax as a business expense, the average rate for trade tax is 17.06% (2017: 17.10%), resulting in an overall tax rate in Germany of 32.89% (2017: 32.93%). windeln.de SE's deferred tax assets and liabilities were measured using the aggregate tax rate of 32.89% (December 31, 2017: 32.93%).

To calculate current taxes and deferred tax assets and liabilities in other countries, the following tax rates are applied:

Italy – 27.9%  
Poland – 19.0%  
Romania – 16.0%  
Switzerland – 20.67%  
Spain – 25.0%  
Czech Republic – 19.0%  
China – 10.0%

A reconciliation of income tax expense and the result of multiplying the result for the year with the effective tax rate of the Group for the financial years 2018 and 2017 is as follows:

<b>kEUR</b>	<b>2018</b>	<b>2017 R</b>
Earnings before income taxes from continuing operations	-27,565	-33,200
Earnings before income taxes from discontinued operations	-12,188	-8,672
<b>Earnings before income taxes</b>	<b>-39,753</b>	<b>-41,872</b>
Expected income tax benefit (-) and expense (+)	-11,423	-11,745
Unused tax losses without deferred tax assets	9,084	5,556
Unrecognized deferred tax assets arising on temporary differences	43	52
Unrecognized deferred tax liabilities arising on permanent differences	105	-
Unrecognized deferred tax assets arising on transaction costs in equity	-37	-15
Non-deductible operating expenses	202	2,479
Non-taxable expense / income	-	-418
Tax-free foreign dividends	17	-
Other effects	-52	38
<b>Effective tax benefit (-) and expense (+)</b>	<b>-2,061</b>	<b>-4,053</b>
Expected tax rate (in %)	28.73%	28.05%
Effective tax rate (in %)	5.19%	9.68%

Deferred taxes break down as follows as of the reporting date:

<b>kEUR</b>	<b>December 31, 2018</b>	<b>December 31, 2017 R</b>
Tax-loss carry-forwards	44,351	38,560
Inventories	150	266
Other current provisions	6	298
Other non-current provisions	123	2
Other current financial liabilities	18	30
Defined benefit obligations and other accrued employee benefits	-	5
Trade receivables	35	26
Intangible assets	99	-
Other	39	21
<b>Deferred tax assets</b>	<b>44,821</b>	<b>39,208</b>
Intangible assets	480	2,696
Other	45	26
<b>Deferred tax liabilities</b>	<b>525</b>	<b>2,722</b>
After netting:		
<b>Deferred tax assets (total)</b>	<b>44,296</b>	<b>38,601</b>
<b>Deferred tax liabilities (total)</b>	<b>-</b>	<b>2,115</b>
Thereof recognized in the statement of financial position (deferred tax assets)	1	15
Thereof recognized in the statement of financial position (deferred tax liabilities)	-	2,115

German loss carry-forwards for corporate income tax totaled EUR 132,729k (December 31, 2017: EUR 112,642k), German loss carry-forwards for trade tax totaled EUR 129,975k (December 31, 2017: EUR 110,335k), and foreign tax-loss carry-forwards totaled EUR 4,641k (December 31, 2016: EUR 14,367k).

Deferred tax assets on German loss carry-forwards only have to be recognized in the amount in which deferred tax liabilities are recognized, because windeln.de SE and Cunina GmbH have no profit history. Deferred tax assets on German tax-loss carryforwards of EUR 43,135k (December 31, 2017: EUR 35,585k) were not recognized as of December 31, 2018. German tax-loss carryforwards can be used for an unlimited period and do not expire. Due to the positive earnings trend based on the future business plans and the existing loss carryforward options, management expects it will be possible to use the German loss carryforwards in full.

No deferred tax assets were recognized on foreign tax-loss carry-forwards in Spain due to the loss histories of Bebitus Retail S.L.U. Tax-loss carry-forwards in Spain can be used for an unlimited period. Due to the existing cost-plus-agreement, carry-forwards can be utilized gradually. Unrecognized deferred tax assets on tax-loss carry-forwards as of December 31, 2018 amounted to EUR 1,159k in Spain (December 31, 2017: EUR 1,019k in Spain).

Due to the liquidation process of windeln.ch AG, all deferred taxes on tax-loss carry-forwards were derecognized (December 31, 2017: EUR 2k). As in the prior year, there are no loss carry-forwards in Italy, Romania and China.

As of December 31, 2018 and 2017, no deferred tax liabilities were recognized on temporary differences associated with investments in subsidiaries. If recognized, deferred tax liabilities would have amounted to EUR 324k as of December 31, 2018 (December 31, 2017: EUR 248k).

### **Significant accounting judgments and estimates**

Deferred tax assets are recognized for all unused tax losses to the extent that it is more probable than not that taxable profit will be available against which the losses can be utilized. Significant management judgment is required to determine the amount of deferred tax assets that can be recognized, based upon the likely timing and the level of future taxable profits together with future tax planning strategies. If the actual results were to differ from management's expectations, this could have an adverse effect on financial performance, financial position and cash flows.

## 9. Notes to the consolidated statement of comprehensive income

### 9.1 Revenues and other operating income

#### **Accounting policy**

Revenue and other operating income are recognized when the performance obligations of the customer contract are satisfied, in accordance with the provisions of IFRS 15. A performance obligation is satisfied when the customer obtains control of the promised goods or the promised service. Revenue from the sale of goods is recognized when the goods have been delivered and the risks of ownership of the goods have been transferred to the buyer. Revenue from the rendering of services is recognized over the period in which the services are rendered. For the Group's services, this mainly involves parcel inserts and marketing campaigns and/or online advertising (using banners) for which consideration is paid.

Revenue is recognized in the amount of the transaction price of the customer contract, excluding taxes and other duties. Revenue is recorded net of sales deductions and expected returns. The transaction price is allocated to the single performance obligations of the customer contract.

Receivables from customers are generally due for immediate repayment. End customers are granted a payment term of 14 days for goods purchased on account. If customer payment transactions are made with payment service suppliers, the maximum payment term is 21 days from the order date. Receivables from customers do not include financing components, they are not variable.

Management has analyzed its business relationships to determine if the Group is acting as a principal or an agent. Management has concluded that the Group is acting as a principal in all of its revenue arrangements.

#### **Expected returns**

Customers are generally granted a 14 to 30-day right of return for sales transactions. The expected return of goods after the end of the reporting period is shown on a gross basis in the statement of comprehensive income, with revenue reduced by the amount of expected returned revenue estimated on the basis of historical return rates. The outflow of goods recognized in profit or loss upon dispatch of the goods is corrected by the estimated amount of returns. A right to recover from the customer possession of the goods delivered is recognized in other current non-financial assets, and a refund obligation to the customer for the amount of the purchase price is recognized in other current financial liabilities.

Irrespective of the right of return, windeln.de meets statutory warranty obligations. No guarantees are granted beyond the minimum statutory requirements. Warranty claims from customers are refunded by windeln.de, and then recharged to the original equipment manufacturer.

#### **Loyalty bonus programs**

windeln.de Group offers loyalty bonus programs that allow customers to collect loyalty points each time they shopped or each time they made a successful referral. Additionally, loyalty points are granted for reasons of goodwill. The loyalty points collected can be used to obtain rebates on future purchases within 24 months. Feedo Group – until August 2018 part of the windeln.de Group – offered customers loyalty points for each purchase, that could be redeemed for a gift in a future purchase. Unredeemed loyalty points qualify as an unsatisfied performance obligation, that no revenue is recognized for.

The transaction price of the customer contract is allocated between the products sold and the loyalty points issued, with the transaction price allocated to the points equal to their relative stand-alone selling price. The relative stand-alone selling price of the points is calculated based on the rebates granted when redeeming the loyalty points, or on the value of the gift, taking historical redemption rates into account. The relative stand-alone selling price of the points issued is deferred, thus reducing revenue, and recognized as revenue when the points are redeemed or when they expire.

#### **Savings and customer benefit plans**

windeln.de SE gives its customers the option of purchasing a "Pampers savings plan" for a fixed amount in order to get a certain discount (percentage of the normal sales price) on future purchases of Pampers nappies and/or, depending on the version, of Pampers wet wipes, fashion and toys over a contractually agreed period.

A baby starter box ("Storchenbox") contains basic equipment for babies and additionally two vouchers that can be redeemed in a future purchase with a discount.

The upfront fees generated from the sale of the savings and customer benefit plans qualify as an unsatisfied performance obligation. They are deferred within deferred revenues, and recognized as revenues ratably over the validity period of the individual savings plans or as a one-time revenue on the day of the voucher redemption.

**Recognition in group financial statements****Revenues**

The Group's revenue is mainly generated through the sale of baby and toddler products in Germany, China and other European countries.

kEUR	2018	2017R
<b>Revenues from continuing operations by type</b>		
Revenue from the sale of merchandise	104,536	187,751
Revenue from other services	282	581
	<b>104,818</b>	<b>188,332</b>
<b>Revenues from continuing operations by region</b>		
Germany, Austria, Switzerland (GSA)	24,212	44,187
China	56,737	105,628
Other/rest of Europe	23,869	38,517
	<b>104,818</b>	<b>188,332</b>

Contract assets as conditional right to consideration for the transfer of goods do not exist. Refund obligations for returns are recognized within other current financial liabilities and amount to EUR 91k as of December 31, 2018, (December 31, 2017: EUR 144k). The corresponding right to recover possession of goods is recognized within current non-financial assets and amounts to EUR 147k as of December 31, 2018, (December 31, 2017: EUR 213k).

Contract liabilities are summarized within deferred revenues that represent the Group's unsatisfied performance obligations to customers. They stem from customer credits due to prepayments for outstanding shipments, purchased vouchers, loyalty bonuses and prepaid but unfulfilled performance obligations from savings and customer benefit plans. Contract liabilities developed as follows:

kEUR	Deferred revenues			
	for outstanding shipments	for purchased vouchers	for loyalty bonuses	for savings and customer benefit plans
<b>As of January 1, 2017</b>	<b>2,941</b>	<b>327</b>	<b>1,238</b>	<b>49</b>
thereof recognized as revenue from continuing operations in 2017	2,911	309	877	42
thereof recognized as revenue from discontinued operations in 2017	30	-	63	-
<b>As of December 31, 2017</b>	<b>2,268</b>	<b>279</b>	<b>488</b>	<b>22</b>
thereof recognized as revenue from continuing operations in 2018	2,167	124	281	16
thereof recognized as revenue from discontinued operations in 2018	101	-	7	-
<b>As of December 31, 2018</b>	<b>1,111</b>	<b>248</b>	<b>195</b>	<b>27</b>

As an additional contract liability, accrued losses from rebate obligations to customers in the amount of EUR 29k are recognized within provisions (see note 8.9).

The satisfaction of performance obligations from outstanding shipments happens within few days after the balance sheet date. Performance obligations from purchased vouchers are satisfied within the statutory period of limitation. For loyalty bonuses and savings plans, performance obligations exist for a maximum of 24 months, for customer benefit plans for a maximum of 36 months. The transaction price of the respective performance obligations is the prepaid fee from customers. The transaction price of performance obligations from loyalty bonuses is furthermore determined upon historical redemption rates.

There are no unsatisfied performance obligations, that are not included in the transaction prices. The practical expedient of IFRS 15.121 is not applied.



**Other operating income**

<b>kEUR</b>	<b>2018</b>	<b>2017 R</b>
Gains from currency differences	538	345
Time-barred customer overpayments or liabilities to suppliers	203	176
Income from sales to suppliers	77	-
Income from subleases	29	97
Other	107	90
<b>Other operating income from continuing operations</b>	<b>954</b>	<b>708</b>

Gains from currency differences mainly contains exchange rate gains between the date of origin and the date of payment of foreign exchange receivables and liabilities.

**Significant accounting judgments and estimates**

The obligations from the loyalty points program are measured based on various estimates and assumptions. Pursuant to IFRS 15 "Revenue from Contracts with Customers", loyalty points issued and not yet redeemed are recognized at the relative stand-alone selling price. The relative stand-alone selling price of a loyalty point is calculated based on the selling prices of the respective bonus products. Loyalty points likely to expire are not deferred. The estimate of loyalty points likely to expire is based on the redemption rates observed to date, taking into account the rules for taking part in loyalty points program.

To estimate the expected returns after the end of the reporting period, the revenue recorded in the period of the right of return was calculated and measured taking into account the historical return rates.

For the recognition of revenues from savings and customer benefit plans, judgement was made that all customers use the saving plan ratably over the validity period.

## 9.2 Operating expenses

### Accounting policy

Operating expenses are recognized in profit or loss when the purchased item is received or when a service is rendered.

### Recognition in group financial statements

kEUR	2018	2017 R
<b>Cost of sales from continuing operations</b>		
Cost of materials	77,863	137,731
Personnel expenses	835	1,164
Handling fees	301	1,140
Amortization, depreciation and impairments	36	32
Other cost of sales	116	139
	<b>79,151</b>	<b>140,206</b>
<b>Selling and distribution expenses from continuing operations</b>		
Logistics expenses	14,473	24,600
Personnel expenses	9,985	10,911
Amortization, depreciation and impairments	7,683	5,812
Marketing	5,051	9,026
Rental expenses	3,249	4,036
<i>thereof warehouse rent</i>	2,645	3,443
Payment processing	1,576	2,747
External services	1,126	2,145
Bad debts / valuation allowances	530	1,154
Sales commissions	361	447
Other selling and distribution expenses	717	1,211
	<b>44,751</b>	<b>62,089</b>
<b>Administrative expenses from continuing operations</b>		
Personnel expenses	4,488	15,020
IT environment	870	977
Legal and consulting costs	848	1,407
Amortization, depreciation and impairments	735	411
Rental expenses	297	289
Closing expenses and audit fees	259	308
Insurance	210	173
Supervisory board remuneration including out-of pocket expenses	202	203
Travel expenses	48	141
External services	36	281
Recruiting	22	381
Payment transactions	19	23
Other administrative expenses	592	763
	<b>8,626</b>	<b>20,377</b>
<b>Other operating expenses from continuing operations</b>		
Losses from currency differences	648	597
Expenses from sales to suppliers	68	-
Losses from the disposal of non-current assets	5	47
Other	85	5
	<b>806</b>	<b>649</b>

Losses from currency differences mainly contains exchange rate losses between the date of origin and the date of payment of foreign exchange receivables and liabilities.

#### **Expenses for defined benefit obligations and other accrued employee benefits**

<b>kEUR</b>	<b>2018</b>	<b>2017</b>
Wages and salaries	14,470	17,501
Share-based payments	-321	412
Share-based payments in connection with acquisitions	179	7,716
Social security expenses	2,309	2,994
<b>Personnel expenses</b>	<b>16,637</b>	<b>28,623</b>
thereof from continuing operations	15,308	27,095
thereof from discontinued operations	1,329	1,528

In 2018, the Group had an average of 297 permanent employees (2017: 430) and 15 working students (2017: 34). The contributions to the statutory pension insurance schemes amount to EUR 1,180k (2017: EUR 1,708k).

In the past the Company issued virtual stock options, stock options, and restricted stock units to various employees as remuneration components, see note 8.8.

### 9.3 Financial result

#### **Accounting policy**

Using the effective interest method, interest is recognized as an income or expense in the period in which it is incurred.

#### **Recognition in group financial statements**

<b>kEUR</b>	<b>2018</b>	<b>2017 R</b>
Interest and similar income	26	6
Other financial income	-	1,129
<b>Financial income from continuing operations</b>	<b>26</b>	<b>1,135</b>
Interest and similar expenses	20	5
Other financial expenses	9	49
<b>Financial expenses from continuing operations</b>	<b>29</b>	<b>54</b>
<b>Financial result from continuing operations</b>	<b>-3</b>	<b>1,081</b>

Other financial income in 2017 results mainly from changes in fair values of derivatives from the acquisition of Bebitus.

### 9.4 Earnings per share

#### **Accounting policy**

Basic earnings per share is the Group's net profit for the period attributable to the shareholders divided by the weighted average number of shares in circulation during the reporting period. Treasury shares do not qualify as shares in circulation and are therefore excluded from the weighted average number of shares during the period, in which they are held by the company.

The diluted earnings per share is calculated by dividing the net profit for the period attributable to shareholders by the weighted average number of shares in circulation during the reporting period plus the share equivalents that result in dilution.

Potential ordinary shares are antidilutive when their conversion to ordinary shares would increase earnings per share or loss per share from continuing operations.

**Recognition in group financial statements**

<b>Basic earnings per share</b>	<b>2018</b>	<b>2017 R</b>
Profit or loss from continuing operations (kEUR)	-27,119	-30,246
Profit or loss from discontinued operations (kEUR)	-10,573	-7,573
<b>Profit or loss for the period (kEUR)</b>	<b>-37,692</b>	<b>-37,819</b>
Basic weighted average number of shares (thousands)	30,838	26,868
<b>Earnings per share from continuing operations (EUR)</b>	<b>-0.88</b>	<b>-1.13</b>
<b>Earnings per share from discontinued operations (EUR)</b>	<b>-0.34</b>	<b>-0.28</b>
<b>Earnings per share (EUR)</b>	<b>-1.22</b>	<b>-1.41</b>

As per IAS 33, the impact potential ordinary shares were not considered in the determination of diluted earnings per share if they were antidilutive. Therefore, diluted earnings per share equal basic earnings per share.

## 10. Leasing

**Accounting policy**

The determination of whether an arrangement is, or contains, a lease is based on the substance of the arrangement at the inception date. It requires an assessment of whether fulfillment of the arrangement is dependent on the use of a specific asset or assets or the arrangement conveys a right to use the asset or assets, even if that right is not explicitly specified in an arrangement.

A lease is classified as a finance lease if all risks and rewards incidental to ownership are transferred to the lessee, and if the present value of the leased asset exceeds a threshold EUR 5,000. All other leases are classified as operating leases.

Leased assets constituting purchases of assets with long-term financing are classified as finance leases. They are recognized at the inception of the lease at the fair value of the leased asset or, if lower, at the present value of the minimum lease payments. The corresponding liability is recorded as a lease liability under financial liabilities in the statement of financial position.

Assets leased under operating leases are not recognized. Instead, the lease payments are expensed on a straight-line basis over the term of the lease.

**Recognition in group financial statements****Operating lease commitments**

The Group has concluded lease agreements for office spaces, various vehicles and furniture and fixtures. These leases have an average term of between one and five years. Some of the lease agreements renew automatically, if not cancelled within a certain cancellation term. The Group is not subject to any limitations by the leasing agreements.

The expenses recognized in the reporting period from operating leases amount to EUR 987k (2017: EUR 1,445k). Thereof, EUR 850k (2017: EUR 1,135k) are recognized within continuing operations.

For continuing operations, future minimum lease obligations from non-cancellable operating leases as of December 31 are as follows:

<b>kEUR</b>	<b>2018</b>	<b>2017 R</b>
Less than one year	731	778
More than one year and up to five years	432	1,223
More than five years	-	-
<b>Total</b>	<b>1,163</b>	<b>2,001</b>

For discontinued operations, future minimum lease obligations as of December 31, 2017, were EUR 447. Due to the divestiture of the disposal group, there is no comparable obligation as of December 31, 2018.

As of December 31, 2018, the Company had future minimum lease payments receivable under uncancellable operating leases for sublet office and warehouse spaces of EUR 51k (December 31, 2017: EUR 3k), that are due within one year.

## Finance lease commitments

The Group has concluded various lease contracts for software, furniture, fixtures and office equipment, the design of such lease agreements requires a recognition as finance leases. The agreements do not contain renewal options, purchase options or escalation clauses. Future minimum lease payments under finance leases and lease-purchase contracts together with the present value of the net minimum lease payments are as follows:

	December 31, 2018		December 31, 2017	
	Minimum lease payments	Present value of minimum lease payments	Minimum lease payments	Present value of minimum lease payments
<b>kEUR</b>				
Less than one year	40	39	68	63
More than one year and up to five years	16	15	45	43
More than five years	-	-	-	-
<b>Total minimum lease payments</b>	<b>56</b>	<b>54</b>	<b>113</b>	<b>106</b>
Less finance charges	-2	-	-7	-
<b>Present value of minimum lease payments</b>	<b>54</b>	<b>54</b>	<b>106</b>	<b>106</b>

## 11. Financial risk management

The Group is exposed to various financial risks (market risks comprising currency and interest rate risk, credit risk and liquidity risk) on account of its business activities. The Group's risk management system focuses on the unpredictability of developments on financial markets and aims at minimizing potential adverse effects on the financial position of the Group.

Risk management is performed by the corporate finance department. As in the prior year, a Risk Coordinator assumes that function as part of Group finance department and the function of treasury management. Both the Risk Coordinator and the Head of Treasury identify and assess financial risks in close cooperation with the Group's operating units. The management board prescribes the principles for Group-wide risk management. Additionally, the management board prescribes policies for certain risks, such as financing activities with equity and debt instruments, measures on hedging risks from foreign currencies, interest rate and credit risks; and the use of derivative and non-derivative financial instruments.

The main financial liabilities used by the Group comprise interest-bearing financial debt, trade payables and other financial liabilities. The main purpose of these financial liabilities is to finance the Group's operations and to provide guarantees to support its operations. The Group has trade receivables and other financial receivables as well as cash and cash equivalents resulting directly from its operating activities, from cash received from shareholders in financing rounds, and from the IPO.

### 11.1 Market risk

Market risk is the risk that the fair value of future cash flows of a financial instrument will fluctuate because of changes in market prices. Market risks include interest rates, currency and other price risks.

#### 11.1.1 Currency risk

##### Accounting policy

The Group entities each prepare their financial statements in the currency of the primary economic environment in which the respective entity operates (functional currency). Transactions in foreign currencies are initially translated to the functional currency using the respective spot rate prevailing on the date of the transaction. Monetary assets and liabilities in foreign currencies are translated to the functional currency as of the end of each reporting period using the respective spot rate. The related translation differences are recognized in profit or loss. In addition, non-monetary items measured at fair value are translated using the spot rate on the date of measurement at fair value.

For the purpose of preparing the consolidated financial statements, the assets and liabilities of subsidiaries whose functional currency is not the Euro are translated to Euro at the spot rate prevailing as of the end of the reporting period. Items in the statement of comprehensive income are translated to Euro using the average rate for the respective financial year. The equity of the subsidiaries is translated at the corresponding historical rates. The currency differences resulting from currency translation are reported as an adjustment item from the translation of foreign currency financial statements within accumulated income and expenses directly in equity.

The exchange rates of the main currencies relevant for currency translation developed as follows:

Country	Currency	Average rate (1 EUR = 1 CU FC)		Closing rate (1 EUR = 1 CU FC)	
		2018	2017	Dec. 31, 2018	Dec. 31, 2017
Switzerland	CHF	1.1550	1.1117	1.1269	1.1702
Poland	PLN	4.2428	4.2570	4.3014	4.1770
Czech Republic	CZK	25.5698	26.3258	25.7240	25.5350
People's Republic of China	CNY	7.8081	7.6290	7.8751	7.8044

### **Recognition in group financial statements**

The currency risk can be broken down into two types of risk – the transaction risk and the translation risk.

The translation risk describes the risk of changes in the items in the statement of financial position and income statement of a subsidiary due to exchange rate changes when translating the local separate financial statements into the Group's currency. The changes caused by currency fluctuations from the translation of items in the statement of financial position are presented in equity. The windeln.de Group is currently exposed to such a risk at three of its subsidiaries, although the risk to the Group is classified as low on account of the size of these entities. These four entities are merely service companies without their own external revenues. Currently, this risk is not hedged.

The transaction risk relates to the fact that exchange rate fluctuations can lead to changes in value of future foreign currency payments. The Group has international operations and as a result is exposed to a currency risk based on the exchange rate changes of various foreign currencies.

Since July 2016, windeln.de SE generates revenues in China through the Chinese Tmall platform (<https://windeln.de.tmall.hk>). Transactions are concluded in Renminbi Yuan (CNY). Receivables from customers arise in CNY, incoming customer payments are converted to EUR by the payment provider, so that the company does not hold cash deposits in CNY. Due to the short payment terms and the low amount of CNY receivables, currency risks are low, and they are currently not hedged. Sales to Chinese customers via the "www.windeln.cn.com" shop are transacted exclusively in EUR.

Furthermore, in the "www.windeln.ch," shop, windeln.de SE generates revenues in Swiss francs (CHF). As a result of the consolidation of purchasing, logistics, marketing and administrative functions in the Group, cost of sales and operating expenses are primarily incurred in EUR. The arising foreign exchange risks are currently not hedged.

Until the divestiture of Feedo Group in August 2018, the Group generated revenues Czech koruna (CZK) and in Polish Zloty (PLN), operative expenses of the Feedo Group were primarily in CZK and PLN. To hedge the EUR foreign exchange risk, the company has entered into foreign exchange forward agreements. See note 8.10.

The windeln.de Group also currently undertakes procurement in other currencies. The Group uses regular analyses to monitor the volume of these purchases.

For the presentation of market risks from financial instruments, IFRS 7 requires sensitivity analyses that show the impact of hypothetical changes in relevant risk variables on profit or loss for the period and on equity. The following analysis is one-dimensional and does not take tax effects into account. The table shows the positive and negative effects if the Euro were to gain or lose 10% in value against the currencies shown, if all other variables were to remain constant. Currency gains and losses on trade receivables and trade payables denominated in foreign currencies affect net profit, which is then reflected in the same way in equity. Apart from these currency effects, there are no other effects on equity with regard to financial instruments.

Currency	FX rate as per December 31, 2018 (1 EUR = 1 CU FC)	Effect on net profit 2018 at +10% (in kEUR)	Effect on net profit 2018 at -10% (in kEUR)
CHF	1.1269	-15	18
CNY	7.8751	-7	10

The Group's risk from exchange rate fluctuations for all other currencies not presented here is of no material significance.

Since forward exchange contracts to hedge cash flows or net investments in foreign subsidiaries do not exist, there are no related earnings effects on equity based on the sensitivity analysis.

### 11.1.2 Interest rate risk

The interest rate risk involves the influence of positive or negative changes in interest on the earnings, equity or cash flow for the current or future reporting period. Interest rate risks from financial instruments may arise in the windeln.de Group mainly in connection with financial debt and financial investments.

Until March 31, 2018, the parent company of the Group had concluded credit lines with variable interest rates and as such was exposed to an interest rate risk in relation to the financial debts. The credit lines were only used for ca. one month. As of December 31, 2018, there is no interest-bearing financial debt.

Additionally, cash and cash equivalents are exposed to risks from declining or negative interest rates on bank deposits; however, due to the cash amount as of December 31, 2018, the risk is regarded insignificant.

### 11.2 Credit risk

Credit risk, otherwise known as default risk, is the risk that a counterparty will not meet its obligations under a financial instrument or customer contract, leading to a financial loss. The scope of the credit risk of the windeln.de Group equals the sum of the trade receivables, other financial assets, and cash and cash equivalents. The maximum credit risk in the event of default by a counterparty is the carrying amount of all these named classes of financial asset as of the respective reporting date. There are no material concentration risks for the windeln.de Group.

Default risks for the windeln.de Group mainly relate to trade receivables from end customers. Credit limits are established for all end customers based on internal rating criteria. In order to reduce default risks, safe payment methods are applied, e. g. credit card transactions with 3D Secure or PayPal transactions with seller protection. Direct debit transactions are only offered to customers that meet certain solvency criteria. Trade receivables arising in connection with the "buy on account" transactions are sold to a third party as they arise. Outstanding receivables from customers are monitored on a regular basis and go through a three-stage dunning process. In addition, a framework agreement with a collection service provider has been concluded. To reduce the credit risk, flatrate specific bad debt allowances are recognized for overdue receivables, and expected credit losses are recognized for undereceivables. Overdue receivables that have still not been paid after dunning are derecognized in full and expensed.

In addition, there is a credit risk for cash and cash equivalents that banks can no longer meet their obligations. This credit risk is mitigated by spreading deposits between a number of banks with good credit ratings.

### 11.3 Liquidity risk

The liquidity risk is the risk that the Group may not be in a position to settle its financial liabilities when they fall due. For this reason, the main objective of liquidity management is to ensure the Group's ability to pay at all times. The Group continually monitors its risk of a shortage of funds using liquidity planning. This takes into consideration cash received and paid for financial assets and financial liabilities as well as expected cash flows from operating activities. Cash flow forecasts are prepared at Group level. Momentarily, sufficient cash deposits are available in order to cover net cash outflows from operating activities. Depending on the business development, the Group may need further financial funding until the achievement of positive cash flows; either in form of equity instruments or debt instruments in order to secure the Group's solvency and to have a liquidity buffer.

The following table shows the Group's financial liabilities broken down by maturities based on the remaining term as of the respective reporting date and the contractually agreed undiscounted cash flows. All on-demand financial liabilities are always allocated to the earliest possible date. Any variable interest payments from the financial instruments are calculated using the interest rates which were last fixed before the respective reporting date.

kEUR	Less than 3 months	3 months up to 1 year	More than 1 year
<b>As of December 31, 2018</b>	<b>6,647</b>	<b>300</b>	<b>36</b>
Financial liabilities	11	28	15
Trade payables	4,572	1	-
Other financial liabilities	2,064	271	21

## 12. Related party disclosure

Related parties are all persons and companies that control the Group or exercise significant influence over it. This includes the Group's key management personnel, companies that are under the control or significant influence of such persons, close family members of such persons, and major shareholders of windeln.de SE.

Pursuant to the principles in IAS 24, the members of the management board and the supervisory board of windeln.de SE are classified as key management personnel. No shareholder of windeln.de SE has a direct or indirect significant influence on the Group. A significant influence is assumed if more than 20% of the voting rights are held directly or indirectly.

Information about the Group's structure and subsidiaries are presented under note **Fehler! Verweisquelle konnte nicht gefunden werden.** windeln.de SE is the ultimate parent company.

### Terms and conditions of transactions with related parties

The sales to and purchases from related parties are made at terms equivalent to those that prevail in arm's length transactions. If outstanding balances exist at the year-end, those are unsecured, interest free and settlement is made in cash. There have been no guarantees provided or received for any related party receivables or payables. No impairment losses were recognized on receivables from related parties in the financial years 2018 and 2017.

### Transactions with key management personnel

The members of windeln.de SE's management board and supervisory board were identified as related parties. The composition of the management board and the supervisory board as well as the benefits granted are described under note 13.

Furthermore, in 2018 key management personnel have purchased goods in the amount of EUR 1k in the regular course of business. In 2017, there were no comparable transactions. As of December 31, 2018 and 2017, there were no outstanding receivables from the sale of goods to key management personnel.

The former management board members Konstantin Urban and Alexander Brand used their company cars after their retirement for a period of four or seven months; fees for the company cars were recharged. This way, the Group could reduce its cost for cars that would have not been used otherwise.

### Transactions with other related parties

In 2018, no goods were sold close family members of key management personnel. In the prior year, goods of EUR 1k were sold to close family members in the normal course of business.

In the financial years 2018 and 2017, there were no loans from or to related parties.

## 13. Corporate boards and remuneration

### 13.1 Management board

Name	Profession	External mandates
Dr. Nikolaus Weinberger	CFO of windeln.de SE and responsible for Finance & Controlling, Corporate Communication, Legal Affairs, Human Resources, Technology, Product Management, Business Intelligence and Facility Management units	None
Matthias Peuckert (since May 1, 2018)	CEO of windeln.de SE and responsible for Marketing, Category Management, Logistics, Customer Service, Procurement, Strategy and Projects units	None



Former management board members:

<b>Name</b>	<b>Profession at the day of resignation</b>	<b>External mandates</b>
Alexander Brand	Co-CEO until March 31, 2018, and responsible for Strategy & Acquisitions, Technology and Business Intelligence units	<ul style="list-style-type: none"> <li>- ABrand Management GmbH (managing director)</li> <li>- Packlink SL (member of the supervisory board)</li> </ul>
Konstantin Urban	Co-CEO until March 31, 2018, and responsible for Marketing, Product Management and Category Management units	<ul style="list-style-type: none"> <li>- Gut Vermögensverwaltung GmbH (managing director)</li> <li>- YORXS AG (chairman of the supervisory board)</li> </ul>
Jürgen Vedie	COO until September 30, 2018, and responsible for Logistics, Customer Service and Procurement units	None

## 13.2 Supervisory board

<b>Name</b>	<b>Profession</b>	<b>External mandates</b>
Willi Schwerdtle, Chairman	Independent business consultant, Partner at WP Force Solutions GmbH	<ul style="list-style-type: none"> <li>- adidas AG (deputy chairman of the supervisory board)</li> <li>- Eckes AG (member of the supervisory board)</li> <li>-</li> </ul>
Dr. Christoph Braun, Deputy chairman	Managing Director of Acton Capital Partners GmbH	<ul style="list-style-type: none"> <li>- Grandview GmbH (managing director)</li> <li>- Momox GmbH (chairman of the advisory board)</li> <li>- Sofatutor GmbH (chairman of the advisory board)</li> <li>- Cluno GmbH (chairman of the advisory board)</li> <li>- Vimcar GmbH (member of the advisory board)</li> <li>- Oetker Digital GmbH (member of the advisory board)</li> </ul>
Dr. Edgar Carlos Lange	CFO at Lekkerland AG & Co. KG	<ul style="list-style-type: none"> <li>- Lekkerland Group (managing director and supervisory board member in various entities of the Group)</li> <li>- Comsol AG (member of the supervisory board)</li> <li>- Conway – The Convenience Company S.A. (member of the advisory board)</li> <li>- shop and more AG (member of the administrative board)</li> </ul>
Petra Schäfer (until June 25, 2018)	General Manager at Globus Warenhaus Holding GmbH & Co. KG	GS1 Germany GmbH (member of the supervisory board)

Name	Profession	External mandates
Nenad Marovac (until June 25, 2018)	CEO of DN Capital Limited and Managing Partner of DN Capital (UK) LLP	<ul style="list-style-type: none"> <li>- DN Capital Gruppe (mandates in various entities of the Group)</li> <li>- Mister Spex GmbH (member of the supervisory board)</li> <li>- Shazam Entertainment Ltd. (member of the board of directors)</li> <li>- Happn S.A. (member of the board of directors)</li> <li>- Book a Tiger: BAT Household Services GmbH (member of the supervisory board)</li> <li>- Dojo Madness GmbH (member of the supervisory board)</li> <li>- Flying Jamon Ltd. (member of the board of directors)</li> <li>- HomeToGo GmbH (member of the advisory board)</li> <li>- X24 Factory GmbH (member of the supervisory board)</li> <li>- Joblift GmbH (member of the supervisory board)</li> <li>- Turlane GmbH (member of the supervisory board)</li> </ul>
Dr. Hanna Eisinger (since June 25, 2018)	Managing director of Get2trade GmbH	None
Clemens Jakopitsch (since June 25, 2018)	Independent business consultant	<ul style="list-style-type: none"> <li>- mybet Holding SE (deputy chairman of the supervisory board)</li> <li>- United Mobility Technology AG (deputy chairman of the supervisory board)</li> <li>- Nanorepo AG (member of the supervisory board)</li> </ul>
Tomasz Czechowicz	Chief Executive Officer at MCI Capital S.A., MCI Capital TFI S.A. and Private Equity Managers S.A.	<ul style="list-style-type: none"> <li>- MCI Venture Projects Sp. z o.o. VI S.K.A. (member of the management board)</li> <li>- MCI Venture Projects Sp. z o.o. VIII S.K.A. (liquidator)</li> <li>- MCI Venture Projects Sp. z o.o. IX S.K.A. (member of the management board)</li> <li>- MCI Venture Projects Sp. z o.o. X S.K.A. (member of the management board)</li> <li>- MCI Venture Projects Sp. z o.o. (Chief Executive Officer)</li> <li>- MCI Fund Management Sp. z o.o. (Chief Executive Officer)</li> <li>- Frisco S.A. (member of the supervisory board)</li> <li>- ABC Data S.A. (member of the supervisory board)</li> <li>- Mobiltek S.A. (member of the supervisory board)</li> <li>- Eurokoncept Sp. z o.o. (chairman of the supervisory board)</li> <li>- Indeks Bilgisayar Sistemleri Mühendislik Sanayi ve Ticaret A.S. (member of the board of directors)</li> <li>- Wearco Sp. z o.o. (member of the supervisory board)</li> <li>- PEM Asset Management Sp. z o.o. (Chief Executive Officer)</li> <li>- ABCD Management Sp. z o.o. (member of the management board)</li> </ul>

The profession describes the main occupation of the supervisory board member as of December 31, 2018, or at the day of resignation.

External mandates comprise memberships in supervisory boards and other controlling bodies as of December 31, 2018, pursuant to Sec. 285 No. 10 German Commercial Code (HGB) and Sec. 125 No. 1 Stock Corporation Act (AktG). Additionally, they include active positions as board members or managing directors as of December 31, 2018. Non-voting positions as board observers are not disclosed as external mandates.

### 13.3 Remuneration report

#### **Outline of management board compensation**

The Company does not present a breakdown of remuneration by individual management board members. As per Sec. 314 No. 3 and 286 No. 8 HGB, the management board was exempted from the disclosures pursuant to Secs. 285 No. 9 a) sentence 5 to 8, 314 (1) No. 6a sentence 5 to 8 HGB by way of a resolution of the extraordinary shareholder meeting on April 21, 2015.

Total compensation comprises fixed and variable components, and a long-term stock option plan.

The system of management board compensation at windeln.de is set up to provide an incentive for successful, long-term corporate growth. The level of compensation is appropriate to the tasks and performance of the management board. Once a year, the supervisory board reviews the appropriateness of management board compensation in consideration of the following criteria: the economic situation, the success and future development of the company, and the tasks of the individual members of the management board and their personal performance. The industry environment and the salary structure for the rest of the Company also play a role.

#### **Fixed, non-performance-related compensation components**

Management board members receive fixed compensation through their annual salary paid in equal monthly installments and benefits in kind.

#### **Variable, performance-related compensation components**

The variable compensation component rewards the performance of the management board for the last financial year in line with the development of the Company and annual targets set by the supervisory board.

Three quarters of the variable bonus depend on the achievement of certain company targets (revenues, adjusted earnings before interest and taxes, Free Cash Flow). Based on target achievement of 100% (target bonus), the maximum of this bonus component is EUR 176k for the year 2018 for those board members that were appointed as of December 31, 2018.

The remaining quarter of the bonus is granted by the supervisory board at its own discretion on the basis of an overall assessment of all circumstances depending on the individual performance of each individual management board member. In the event of target achievement of 100%, the maximum of both bonus elements together stands at EUR 235k for the year 2018 for those board members that were appointed as of December 31, 2018. The bonus for each member of the management board is capped at 200%.

#### **Share-based payment transactions**

The issuing of entitlements to share-based payment is intended to compensate the long-term performance of the management in line with the business plans.

For one member of the management board, two share-based payment commitments were made in 2015, one cash-settled (stock options) and one equity-settled (restricted stock units, RSUs). For two members of the management board, in 2016 a portion of their prior year bonus was compensated through the issuance of RSUs in accordance with the Long Term Incentive Program. All board members that were employed as of the grant date, received stock options and RSUs in 2016 and 2017. Details on the prior years are available in the prior year's publications.

In July 2018, 150,00 stock options and 50,00 RSUs were granted to the then active members of the management board. The fair values as of the grant date and the reporting date for commitments made in 2018, that are all planned to be settled in real equity instruments (shares), amount to EUR 117k. The fair value of the stock options granted in prior years and the RSUs that are to be settled in real equity instruments (shares) is unchanged to the fair value at the grant date. Therefore, reference is made to the prior years' publications. The fair value of stock options granted in 2015 and settled in cash, amounts to EUR - as of December 31, 2018 (December 31, 2016: EUR -). Details of the respective programs are outlined in note 8.8.1.

The share-based compensation expense (including the above mentioned adjustment in the quantity of the stock option program and the CAGS summption), recognized in the comprehensive income statement in 2018, amounts to EUR 151k. As of December 31, 2018, no provision was recognized for the cash-settled share-based payment obligation. For the equity-settled share-based payment obligations, an amount of EUR 746k was recognized in the share premium as of December 31, 2018.

#### **Benefits in kind**

Benefits in kind received by the management board comprise the use of company cars.

Below, the expense recognized in the financial years 2018 and 2017 is broken down by type of compensation:

<b>kEUR</b>	<b>2018</b>	<b>2017</b>
Fixed salary components	829	840
Variable salary components	117	298
Expenses for share-based payments	151	255
Expenses for vacation accruals	8	1
Benefits in kind and social security expenses	57	93
<b>Total</b>	<b>1,162</b>	<b>1,487</b>

The expense for 2018 comprises management remuneration for all board member during their employment at windeln.de. Fixed salary component include continued pay of EUR 73k for one board member after his resignation. Variable salary components include EUR 9k for that board member after his resignation.

The Group also grants the management board members adequate insurance coverage, in particular a D&O insurance policy with a deductible in accordance with the provisions of the German Stock Corporation Act (AktG).

### **Supervisory board remuneration**

Supervisory board compensation was amended by the Annual General Meeting held on June 25, 2018, and comprises defined, non-performance-based annual payments. It is based on the responsibility and scope of activities of each supervisory board member. Supervisory board members, who only exercise their office as a supervisory board member or chairman for part of the financial year, receive a corresponding percentage of the compensation. The compensation for the supervisory board members falls due after the shareholder meeting that takes receipt of or decides on the approval of the consolidated financial statements for the financial year for which the compensation is being paid.

The annual supervisory board remuneration amounts to EUR 25k or EUR 60k in the case of the chairman. Committee members receive an additional annual payment of EUR 5k, the chairman of a committee receives twice that amount. In addition to the aforementioned compensation, appropriate out-of-pocket expenses incurred in connection with supervisory board activities are refunded, as well as VAT on the compensation and the out-of-pocket expenses if incurred by foreigners who are not liable to German tax. A total expense of EUR 202k was recognized for supervisory board compensation for the financial year 2018 (2017: EUR 203k). One member of the supervisory board waived its compensation in 2018.

The supervisory board members are covered by a Group D&O insurance policy.

## 14. Audit fees

The expense for the auditor's fees, Ernst & Young GmbH Wirtschaftsprüfungsgesellschaft, including out-of-pocket-expenses, breaks down as follows:

<b>kEUR</b>	<b>2018</b>	<b>2017</b>
Audit services	142	128
<i>thereof relating to prior year</i>	12	-2
Other assurance services	-	-
Tax advisory services	-	-
Other services	-	-
<b>Total fee</b>	<b>142</b>	<b>128</b>

## 15. Corporate governance declaration

windeln.de SE has submitted the declaration of compliance with the German Corporate Governance Code required by Sec. 161 AktG and made it available to its shareholders on the website <http://corporate.windeln.de>.

## 16. Events after the reporting date

### **Accounting policy**

Transactions announced after the end of the reporting period but which took place in substance prior to the end of the reporting period are taken into account in the consolidated financial statements. Significant transactions that took place in substance after the end of the reporting period are explained.

### **Transactions after the reporting date**

#### **Extraordinary General Meeting**

At an Extraordinary General Meeting on January 9, 2019, it was resolved to reduce the share capital of windeln.de SE by way of an ordinary capital reduction by a reverse stock split at a ratio of 10 : 1 from EUR 31,136,470 to EUR 3,113,647. This measure was intended to give the Company the opportunity to raise capital on the capital market by issuing new shares. The merger of the shares reduces the number of shares in the Company without affecting the assets of the Company.

Furthermore, it was resolved to increase the share capital of the Company by up to EUR 9,000,000 to EUR 12,113,647. The opportunity to implement a capital increase was used for a capital increase against cash contributions while respecting the subscription rights of the shareholders.

#### **Capital Increase**

With entry in the commercial register on March 14, 2019, windeln.de successfully completed the subscription rights capital increase resolved by the Extraordinary General Meeting on January 9, 2019. The share capital was increased by issuing a total of 6,850,023 no-par value bearer shares, each with a nominal value of EUR 1.00 and with a dividend entitlement from January 1, 2018, against cash contribution of EUR 6,850,023 from EUR 3,113,647 to EUR 9,963,670. Based on the fixed subscription price of EUR 1.48 per share, this results in gross issue proceeds of around EUR 10.1m.

Munich, March 15, 2019

Matthias Peuckert

Dr. Nikolaus Weinberger

## RESPONSIBILITY STATEMENT BY THE MANAGEMENT BOARD

To the best of our knowledge, and in accordance with the applicable reporting principles, the consolidated financial statements give a true and fair view of the net assets, financial position and results of operations of the Group, and the group management report includes a fair review of the development and performance of the business and the position of the Group, together with a description of the material opportunities and risks associated with the expected development of the Group.

Munich, March 15, 2019

Matthias Peuckert

Dr. Nikolaus Weinberger

## INDEPENDENT AUDITOR'S REPORT

Copy of the audit opinion

We issued the following auditor's report on the consolidated financial statements and the group management report:

Independent auditor's report

### **Report on the audit of the consolidated financial statements and of the group management report**

#### **Opinions**

We have audited the consolidated financial statements of windeln.de, Munich, its subsidiaries (the Group), which comprise the consolidated statement of financial position as of 31 December 2018, the consolidated statement of comprehensive income for the fiscal year from 1 January to 31 December 2018, the consolidated statement of cash flows and the consolidated statement of changes in equity for the fiscal year ending on 31 December 2018, and the notes to the consolidated financial statements, including a summary of significant accounting policies. In addition, we have audited the group management report of the Company for the fiscal year from 1 January 2018 to 31 December 2018.

In our opinion, on the basis of the knowledge obtained in the audit,

- the accompanying consolidated financial statements comply, in all material respects, with the International Financial Reporting Standards (IFRS) as adopted by the EU, and the additional requirements of German commercial law pursuant to Sec. 315e (1) HGB, and in compliance with these requirements, give a true and fair view of the assets, liabilities, and financial position of the Group as at 31 December 2018, and of its financial performance for the fiscal year from 1 January 2018 to 31 December 2018, and
- the accompanying group management report as a whole provides an appropriate view of the Group's position. In all material respects, this group management report is consistent with the consolidated financial statements, complies with German legal requirements and appropriately presents the opportunities and risks of future development.

Pursuant to Sec. 322 (3) Sentence 1 HGB, we declare that our audit has not led to any reservations relating to the legal compliance of the consolidated financial statements and of the group management report.

#### **Basis for the opinions**

We conducted our audit of the consolidated financial statements and of the group management report in accordance with Sec. 317 HGB and the EU Audit Regulation (No 537/2014, referred to subsequently as "EU Audit Regulation") and in compliance with German Generally Accepted Standards for Financial Statement Audits promulgated by the Institut der Wirtschaftsprüfer [Institute of Public Auditors in Germany] (IDW). We also considered the International Standards on Auditing (ISA) when conducting our audit. Our responsibilities under those laws, rules and standards are further described in the section "Auditor's responsibilities for the audit of the consolidated financial statements and the group management report" of our audit opinion. We are independent of the group entities in accordance with the requirements of European law and German commercial and professional law, and we have fulfilled our other German professional responsibilities in accordance with these requirements. In addition, in accordance with Art. 10 (2) f) of the EU Audit Regulation, we declare that we have not provided non-audit services prohibited under Art. 5 (1) of the EU Audit Regulation. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinions on the consolidated financial statements and on the group management report.

#### **Material uncertainty about the Company's ability to continue as a going concern**

Please refer to section 3.1 "Basis of presentation" in the notes to the consolidated financial statements and to section 3 "Outlook" of the group management report, in which the management board states that the Group is exposed to significant uncertainties with respect to the achievement of planned increases in revenues and margins as well as further planned cost reductions, whose occurrence is mandatorily necessary to ensure the achievement of a positive net cash flow. The Group warns that if planned projects and restructuring measurements cannot be implemented in the full extent or do not lead to the expected outcome, the solvency of the Group and thus its ability to continue as going concern, until a positive net cash flow is achieved in 2020, will depend on its ability to collect further liquidity funds, e.g. through a further equity financing or through borrowed capital, in order to maintain its solvency.

As stated in section 3 "Outlook" of the management report, these events or conditions, along with other matters as set forth, indicate that a material uncertainty exists that may cast significant doubt on the Company's ability to continue as a going concern and that represents a going concern risk pursuant to Sec. 322 (2) Sentence 3 HGB.

Our opinions are not modified in respect of this matter.

### **Key audit matters in the audit of the consolidated financial statements**

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the consolidated financial statements for the fiscal year from 1 January 2018 to 31 December 2018. These matters were addressed in the context of our audit of the consolidated financial statements as a whole, and in forming our opinion thereon; we do not provide a separate opinion on these matters.

In addition to the matters described in the section "Material uncertainty about the Company's ability to continue as a going concern", we describe what we consider to be the key audit matters:

#### **Cut off of Revenue recognition**

Reasons why the matter was determined to be a key audit matter:

The business activity of the group consists of the online sale of items for babies and toddlers, primarily to private end customers. The revenue and other operating income is recognized at the time when the performance obligations from the customer agreement is fulfilled. Revenues are reduced by the expected returns. This estimate is based on historical return rates. Recognizing revenue is an area that carries significant risk of material misstatement and is thus a key audit matter as there are a large number of these transactions and revenue is a financial performance indicator.

Auditor's response:

In the course of our audit, we examined the methods and procedures for revenue recognition set by the Company as well as the application of accounting policies for sales and returns of goods (estimated returns). We assessed the design and appropriateness of the accounting-related internal control system by process assessments as well as by substantive audit procedures.

As part of our substantive audit procedures, we evaluated the estimates and assumptions of the management sample-based and assessed the underlying assumptions of the estimates.

Based on a random selection of samples we checked whether the prerequisites for the realization of revenues are in place and that the risk has been transferred to the buyer. We analyzed the accuracy of the estimates of expected returns using the actual return rates of the past. Our audit procedures did not lead to any reservations with regard to the cut-off of revenues.

Reference to related disclosures:

For information about the accounting policies used for revenue recognition, we refer to the disclosures in the notes to the consolidated financial statements in the notes on the consolidated statement of comprehensive income in section 9.1. Revenue

#### **Impairment testing of goodwill and intangible assets with indefinite useful lives**

Reasons why the matter was determined to be a key audit matter:

Testing goodwill and intangible assets with indefinite useful lives for potential impairment was a key audit matter as the valuations depend heavily on the estimate of future cash flows and the discount rate used, both have a material effect on the consolidated financial statements.

Auditor's response:

To assess the appropriateness of the fair values determined by the management board we examined the underlying processes used to determine fair values and we executed substantive audit procedures on the underlying assumptions. We also consulted valuation specialists whether the budgets reflect general and industry-specific market expectations. We compared the valuation parameters used for the estimates of the fair values - in particular the estimated growth rates, the weighted average cost of capital rates and the tax rates - with publicly available market data and compared those parameters with changes on significant assumptions. We assured the methodical correctness of the model. In order to assess the adherence to budgets, we also performed a comparison with historical planning data and the actual results on a spot check basis.

To be able to assess a possible impairment risk in one of the main assumptions changed, we also carried out sensitivity analyses.

From our audit procedures we have no reservations regarding the recoverability of goodwill and intangible assets with indefinite useful lives.

Reference to related disclosures:

For information about the accounting policies used in connection with the impairment testing of goodwill and intangible assets with indefinite useful lives, we refer to the disclosures in the notes to the financial statements in the section Notes on the consolidated statement of financial position - intangible assets in No. 8.1.

### **Other information**

The executive directors are responsible for the other information:

- Declaration of the legal representatives and
- Corporate Governance of the annual report 2018
- Corporate Governance statement.

The supervisory board is responsible for the following other information:

- The report of the supervisory board 2018.

Our opinions on the consolidated financial statements and on the group management report do not cover the other information, and consequently we do not express an opinion or any other form of assurance conclusion thereon.

In connection with our audit, our responsibility is to read the other information and, in so doing, to consider whether the other information

- is materially inconsistent with the consolidated financial statements, with the group management report or our knowledge obtained in the audit, or
- otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

### **Responsibilities of the executive directors and the supervisory board for the consolidated financial statements and the group management report**

The executive directors are responsible for the preparation of the consolidated financial statements that comply, in all material respects, with IFRSs as adopted by the EU and the additional requirements of German commercial law pursuant to Sec. 315e (1) HGB, and the IFRSs as a whole as published by the International Accounting Standards Board (IASB) and that the consolidated financial statements, in compliance with these requirements, give a true and fair view of the assets, liabilities, financial position, and financial performance of the Group. In addition, the executive directors are responsible for such internal control as they have determined necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, the executive directors are responsible for assessing the Group's ability to continue as a going concern. They also have the responsibility for disclosing, as applicable, matters related to going concern. In addition, they are responsible for financial reporting based on the going concern basis of accounting unless there is an intention to liquidate the Group or to cease operations, or there is no realistic alternative but to do so.

Furthermore, the executive directors are responsible for the preparation of the group management report that, as a whole, provides an appropriate view of the Group's position and is, in all material respects, consistent with the consolidated financial statements, complies with German legal requirements, and appropriately presents the opportunities and risks of future development. In addition, the executive directors are responsible for such arrangements and measures (systems) as they have considered necessary to enable the preparation of a group management report that is in accordance with the German legal requirements, and to be able to provide sufficient appropriate evidence for the assertions in the group management report.

The supervisory board is responsible for overseeing the Group's financial reporting process for the preparation of the consolidated financial statements and of the group management report.

### **Auditor's responsibilities for the audit of the consolidated financial statements and of the group management report**

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and whether the group management report as a whole provides an appropriate view of the Group's position and, in all material respects, is consistent with the consolidated financial statements and the knowledge obtained in the audit, complies with the German legal requirements and appropriately presents the opportunities and risks of future development, as well as to issue an auditor's report that includes our opinions on the consolidated financial statements and on the group management report.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Sec. 317 HGB and the EU Audit Regulation and in compliance with German Generally Accepted Standards for Financial Statement Audits promulgated by the Institut der Wirtschaftsprüfer (IDW) and in addition observing the ISA will always detect a material misstatement. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements and this group management report.



We exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements and of the group management report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to a basis for our opinions. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, as the case may be the override of internal control;
- obtain an understanding of internal control relevant to the audit of the consolidated financial statements and of arrangements and measures (systems) relevant to the audit of the group management report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of these systems;
- evaluate the appropriateness of accounting policies used by the executive directors and the reasonableness of estimates made by the executive directors and related disclosures;
- conclude on the appropriateness of the executive directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in the auditor's report to the related disclosures in the consolidated financial statements and in the group management report or, if such disclosures are inadequate, to modify our respective opinions. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group to cease to be able to continue as a going concern.
- evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements present the underlying transactions and events in a manner that the consolidated financial statements give a true and fair view of the assets liabilities, financial position and financial performance of the Group in compliance with IFRSs as adopted by the EU and the additional requirements of German commercial law pursuant to Sec. 315e (1) HGB;
- obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express opinions on the consolidated financial statements and on the group management report. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinions;
- evaluate the consistency of the group management report with the consolidated financial statements, its conformity with [German] law, and the view of the Group's position it provides;
- perform audit procedures on the prospective information presented by the management board in the group management report. On the basis of sufficient appropriate audit evidence we evaluate, in particular, the significant assumptions used by the executive directors as a basis for the prospective information, and evaluate the proper derivation of the prospective information from these assumptions. We do not express a separate opinion on the prospective information and on the assumptions used as a basis. There is a substantial unavoidable risk that future events will differ materially from the prospective information.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with the relevant independence requirements, and communicate with them all relationships and other matters that may reasonably be thought to bear on our independence and where applicable, the related safeguards.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the consolidated financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter.

### **Other legal and regulatory requirements**

#### **Further information pursuant to Art. 10 of the EU Audit Regulation**

We were elected as auditor by the Annual General Meeting on 2 June 2017. We were engaged by the Supervisory Board on 24 August 2017. We have been the group auditor of windeln.de SE without interruption since fiscal year 2012.

We declare that the opinions expressed in this auditor's report are consistent with the additional report to the audit committee pursuant to Art. 11 of the EU Audit Regulation (long-form audit report).

German Public Auditor responsible for the engagement  
The German Public Auditor responsible for the engagement is Ralf Bostedt."

Munich, 15 March 2019

Ernst & Young GmbH  
Wirtschaftsprüfungsgesellschaft

Bostedt	Dr. Burger-Disselkamp
Wirtschaftsprüfer	Wirtschaftsprüferin
[German Public Auditor]	[German Public Auditor]

SERVICE



## GLOSSARY

### Site visits

We define site visits as the number of series of page requests from the same device and source in the measurement period and include visits to our online magazine. A visit is considered ended when no requests have been recorded in more than 30 minutes. The number of site visits depends on a number of factors including the availability of the offered products, the effectiveness of our marketing campaigns and the popularity of our online shops. Measured by Google Analytics.

### Mobile visit share

We define mobile visit share (as % of site visits) as the number of visits via mobile devices (smartphones and tablets) to our mobile optimized websites and mobile apps divided by the total number of site visits in the measurement period. Site visits of our online magazine are excluded. Additionally, we excluded visits from China until end of 2016, because the most common online translation services on which most of our customers who order for delivery to China rely to translate our website content are not able to do so from their mobile devices. Therefore, only few Chinese customers ordered via their mobile devices. Due to the launch of our website in Chinese language in December 2016, site visits from China are included since Q1 2017. Measured by Google Analytics.

### Mobile orders

We define mobile orders (as % of number of orders) as the number of orders via mobile devices to our mobile optimized websites and mobile apps divided by the total number of orders in the measurement period. Since Q1 2017, orders from China are included. Measured by Google Analytics.

### Active customers

We define active customers as the number of unique customers placing at least one order in one of our shops in the 12 months preceding the end of the measurement period, irrespective of returns.

### Number of orders

We define number of orders as the number of customer orders placed in the measurement period irrespective of returns. An order is counted on the day the customer places the order. Orders placed and orders delivered may differ due to orders that are in transit at the end of the measurement period or have been cancelled. Every order which has been placed, but for which the products in the order have not been shipped (e. g., the products are not available or the customer cancels the order), is considered "cancelled". Cancellations are deducted from the number of orders.

### Average orders per active customer

We define average orders per active customer as number of orders divided by the number of active customers in the last 12 months.

### Share of repeat customer orders

We define orders from repeat customers as the number of orders from customers who have placed at least one previous order, irrespective of returns. The share of repeat customer orders represents the number of orders from repeat customers in the last twelve months divided by the number of orders in the last twelve months.

### Gross order intake

We define gross order intake as the aggregate Euro amount of customer orders placed in the measurement period minus cancellations. The Euro amount includes value added tax and excludes marketing rebates.

### Average order value

We define average order value as gross order intake divided by the number of orders in the measurement period.

### Returns (as % of gross revenues from orders)

We define returns (as % of gross revenues from orders) as the returned amount in Euro divided by gross revenues from orders in the measurement period. Since Q2 2016 including Bebitus returns. Gross revenues from orders are defined as the total aggregated Euro amount spent by our customers minus cancellations but irrespective of returns. The Euro amount does not include value added tax.

Until Q1 2017 returns were calculated in relation to the net merchandise value. As the gross revenues from orders do not exclude returns and include all marketing discounts, it is more reasonable to use this KPI for the return rate calculation than the net merchandise value. The change of the calculation logic has no material impact on the reported return rate. The new calculation method is applied from Q2 2017 onwards.

### Adjusted marketing cost ratio

We define marketing cost ratio as marketing costs divided by revenues in the measurement period. Marketing costs, which are recognized within selling and distribution expenses in the consolidated income statement, mainly consist of advertising expenses, including search engine marketing, online display and other marketing channel expenses, as well as costs for the marketing tools of the Group. Marketing expenses incurred in 2018 in the shop pannolini.it are adjusted until the shop's closure.

**Adjusted fulfilment cost ratio**

We define adjusted fulfilment cost ratio as adjusted fulfilment costs divided by revenues for the measurement period. Fulfilment costs consist of logistics and warehouse rental expenses which are recognized within selling and distribution expenses in the consolidated income statement. Adjusted fulfilment costs exclude costs and income in connection with the reorganization or closure of warehouse locations.

**Adjusted other SG&A expenses (as % of revenues)**

We define adjusted other SG&A expenses as adjusted other SG&A expenses divided by revenues. The other SG&A expenses comprise selling and distribution expenses, excluding marketing costs and fulfilment costs, and administrative expenses as well as other operating income and expenses. Adjusted other SG&A expenses exclude expenses and income in connection with share-based compensation, expansion, reorganization, and impairment expenses for purchased intangible assets. In 2016, also expenses for company-law restructuring and ERP system change were adjusted.

**Operating contribution**

We define operating contribution as adjusted gross profit reduced by adjusted marketing costs and adjusted fulfilment costs. The adjustments of gross profit relate to expenses for share-based compensation. In 2018, income and expenses of the shop pannolini.it are adjusted until the shop's closure.

## FINANCIAL CALENDAR 2019

Publication of full year 2018 results	March 20, 2019
Publication of first quarter results 2019	May 8, 2019
DVFA Spring Conference (Small- & Mid Cap)	May 2019
Annual General Meeting 2019	June 6, 2019
Publication of first quarter results 2019	August 8, 2019
Publication of nine months results 2019	November 13, 2019

## IMPRINT

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**Picture credits**

Fotolia, iStock

**Disclaimer**

This annual report contains forward-looking statements, which are based on assumptions and estimates of the management of windeln.de SE. Even if the company management is of the opinion that these assumptions and estimates are correct, the future actual development and the future actual results may differ considerably from these assumptions and estimates due to various factors. These factors include, among others, those mentioned in the Risk Report on pages 41 to 47. These factors may also include, for example, changes in the macroeconomic situation, the legal and regulatory framework in Germany and the EU, and changes in the industry.

windeln.de SE does not assume any guarantee or liability that the future development and the actual results achieved in the future will correspond with the assumptions and estimates expressed in this annual report. Windeln.de SE neither intends nor assumes any separate obligation to update forward-looking statements in order to adapt them to events or developments after the date of this report.

The Annual Report is also available in German and can be downloaded in both languages from the Internet at corporate.windeln.de. In the event of deviations, the German version of the annual report takes precedence over the English translation.



